

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
282612	07/20/09	Signage incorrect			Completed	Completed	05/19/11

Decision: Work order submission on 3/15/2011 to: Remove "Don't stop on tracks sign", Refresh stop line and "turtles", Replace stop signs and "look out for trains (3 tracks) signs, Add mirror, Stop trains in designated positions, Trim juniper shrubs, Education regarding train lights on/off.

Routed for Action to:

Ben Baldwin - 08/24/09, Ben Baldwin - 01/04/11, Jeremy Ferguson - 01/04/11, Jeremy Ferguson - 01/20/11, Gregory Larson - 02/16/11, Lyle Pereira - 03/04/11, Kimarie Webber - 03/09/11, Tommye Gilbreath - 03/16/11, Tommye Gilbreath - 03/18/11, Bethany Berson - 03/25/11, Tommye Gilbreath - 03/29/11, Tommye Gilbreath - 03/31/11, Tommye Gilbreath - 04/11/11, Jeremy Ferguson - 04/18/11, Tommye Gilbreath - 05/04/11, Tommye Gilbreath - 05/10/11, Tommye Gilbreath - 05/19/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
296613	12/16/09	Safety issue with shelter pad	4542 - Powell & Powell Garage Dr	FAR SIDE / EAST	Completed		04/20/11

Decision: Pending re-level of ADA pad. Improvement added to the Spring 2011 bus stop pad enhancement construction package. This issue was evaluated and a work order was submitted to level and resurface the pad. Unfortunately it took a long while since there wasn't funding at the time this was originally requested. The project was finally added to the Spring 2011 ADA/bus stop pad enhancement construction package, where it again took a little more time than we would have liked due to the wet Spring we've had this year. The contractor needed a few dry days to pour and cure the concrete. The work has now been completed and it will add safety to the public and provide mobility access to our ADA clients.

Routed for Action to:

Russell Bohanon - 12/18/09, Shirley Block - 12/21/10, Lyle Pereira - 12/23/10, Young Park - 01/06/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/17/11, Kimarie Webber - 03/18/11, Kimarie Webber - 04/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
318791	08/04/10	70.14 Route change	7738 - 57th & Sandy	NEAR SIDE / SOUTH	71-60th Ave/122nd Ave	Completed	04/06/11

Decision: Training/Legal has "ruled" that this is an acceptable situation. Data shows only one Operator in the Winter sign-up required dwell time at this location. It is acceptable for a bus to be in a bike lane while the Operator is available to board/deboard passengers. This is not a continual problem. The timepoint will remain for now.

Routed for Action to:

Daniel Marchand - 10/28/10, Daniel Marchand - 01/24/11, Daniel Marchand - 03/04/11, Daniel Marchand - 03/09/11, Kimarie Webber - 03/09/11, Tommye Gilbreath - 03/15/11, Kimarie Webber - 03/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
330897	12/13/10	Add bus stop for passenger safety in crossing the street.	1817 - Foster & 80th	NEAR SIDE / WEST	10-Harold St	Completed	04/18/11

Decision: There is approximately 340 feet of distance from the stop at SE 80th to 79th. This would be enough space to legally signal both the lane change and the left turn onto 79th. The real question is what happens during both AM and PM rush hours. Is there heavy traffic and how difficult is the lane change? A Field Operations Supervisor observed the situation first hand by following the route during heavy traffic periods and discovered that traffic wouldn't even let him in make the turn on to 79th Avenue in time, so he knows a bus would have a very difficult time. Therefore this is not a change that is recommended at this time.

Routed for Action to:

Stephen Kautz - 12/14/10, Young Park - 12/15/10, Kimarie Webber - 03/15/11, Kimarie Webber - 03/16/11, Shirley Block - 03/16/11, Tommye Gilbreath - 03/16/11, Allen Morgan - 03/17/11, Shirley Block - 03/24/11, Russell Bohanon - 04/01/11, Kimarie Webber - 04/12/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
330985	12/13/10	Street re-design not adequate size for buses		78-Beaverton/Lake Oswego	Completed		04/18/11

Decision: 1. The length of the left turn pocket on Main should be significantly reduced.
 2. The width of the left turn pocket should be reduced to approximately 9' to afford the middle lane 13' of width.
 3. The right lane will remain 12' wide.

Routed for Action to:

Shirley Block - 12/14/10, Stephen Kautz - 12/14/10, Gregory Larson - 02/02/11, Gregory Larson - 02/03/11, Gregory Larson - 02/25/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/16/11, Kimarie Webber - 03/21/11, Ben Baldwin - 03/25/11, Kimarie Webber - 03/30/11, Ben Baldwin - 03/31/11, Tommye Gilbreath - 03/31/11, Ben Baldwin - 04/11/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
331014	12/13/10	Curb modification request		52-Farmington/185th	Completed		04/12/11

Decision: Other operators observed making turn acceptably. Initiating operator observed going over curb. Traffic for this operator is very busy. Trainer did a check ride, helping the operator to set up the turn correctly.

Routed for Action to:

Shirley Block - 12/14/10, Shirley Block - 12/21/10, Kimarie Webber - 03/09/11, Barry Tillson - 03/10/11, Kimarie Webber - 03/16/11, Kimarie Webber - 03/17/11, Tommye Gilbreath - 03/18/11, Kimarie Webber - 03/21/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
335626	02/08/11	Unsafe lane change	7169 - 23rd & Thurman FAR SIDE / NORTH	15-Belmont/NW 23rd	Completed		04/06/11

Decision: Field Operations measured the distance at 360 feet from the stop to the left turning lane. There is enough distance to legally accomplish this maneuver.

Routed for Action to:

Shirley Block - 02/09/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/10/11, Kimarie Webber - 03/16/11, Shirley Block - 03/24/11, Kimarie Webber - 03/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336132	02/14/11	Unsafe lane change	6505 - 102nd & Alton NEAR SIDE / SOUTH	22-Parkrose	Completed		04/06/11

Decision: Field Operations measured the distance at 430 feet from the curb on Shaver to the bus stop. There is enough distance to legally accomplish this maneuver.

Routed for Action to:

Shirley Block - 02/14/11, Shirley Block - 02/16/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/16/11, Kimarie Webber - 03/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336136	02/14/11	Unsafe lane change.	2161 - Going & Port Center Way FAR SIDE / WEST	72-Killingsworth/82nd Ave	Completed		04/15/11

Decision: The stop at N.E Gong and Port Center Way was closed and a temporary stop was set up 100 feet west of the original stop, so the bus would have room to maneuver. The inconvenience of construction impacting this area should be completed soon.

Routed for Action to:

Shirley Block - 02/14/11, Shirley Block - 02/18/11, Shirley Block - 03/04/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/17/11, Kimarie Webber - 03/18/11, Phillip Davis - 03/18/11, Kimarie Webber - 03/21/11, Kimarie Webber - 04/15/11, Tommye Gilbreath - 04/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336139	02/14/11	Unsafe lane change.	9628 - Barnes & Cedar Hills Blvd NEAR SIDE / WEST	20-Burnside/Stark	Completed		04/18/11

Decision: Field Operations visited this location and measured the distance. When making the stop, the operator should still be occupying the right lane. There is around 180 feet before the two left turn lanes begin forming during which the operator can change into the left lane. The solid white lines defining the two left turn lanes begin another 150 feet beyond that. The operator is only required to make one lane change in the 180 feet and then has 150 feet to move into the left turn lane that just opened up. There is enough distance to legally accomplish this maneuver.

Routed for Action to:

Shirley Block - 02/14/11, Ben Baldwin - 02/16/11, Shirley Block - 02/16/11, Shirley Block - 02/18/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/16/11, Kimarie Webber - 03/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336443	02/16/11	lights out at gateway	8347 - Gateway Tc & Max Station AT LANDMARK / SOUTH	15-Belmont/NW 23rd	Completed	Completed	04/12/11

Decision: The lights were installed and tested 3/17/11.

Routed for Action to:

Shirley Block - 02/16/11, Kimarie Webber - 03/09/11, Kimarie Webber - 03/15/11, Kimarie Webber - 03/17/11, Kimarie Webber - 03/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336503	02/16/11	unsafe stop	3116 - Kelly & Corbett NEAR SIDE / NORTH	19-Woodstock/Glisan	Completed		05/19/11

Decision: TriMet is working with the City of Portland to make changes in this location. Several options are being considered including moving the location of the current stop line or moving the bus stop location. The City of Portland would also like to improve pedestrian pathways in this area due to increased pedestrian flow. This will be a long term fix, but should resolve the concern expressed; we anticipate at least a year before changes are made. In the short term, Training Bulletin #27 was issued to assist Operators.

Routed for Action to:

Shirley Block - 02/17/11, Kimarie Webber - 03/09/11, Tommye Gilbreath - 03/15/11, Allen Morgan - 03/17/11, Kimarie Webber - 03/17/11, Kimarie Webber - 03/21/11, Kerry Ayres-Palanuk - 03/30/11, Kimarie Webber - 03/30/11, Barry Tillson - 04/14/11, Kimarie Webber - 04/15/11, Kimarie Webber - 05/02/11, Tommye Gilbreath - 05/19/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336504	02/16/11	unsafe turns		19-Woodstock/Glisan	Completed	Completed	08/12/11

Decision: Both Field Operations and Project Planning looked at this concern and provided a solution. At 52nd and Woodstock, they chose to move the stop bar approximately twenty feet south to give the bus more room to maneuver. At 82nd and Duke, the turning movement is not as tight as 52nd and Woodstock (the curb-to-centerline width on 52nd is just under 15 feet while it is 23 feet on 82nd Ave). The turn is manageable but tight. With Field Ops assistance and review, Line 19 bus stop and pole has been marked to move west to give the Bus Operator more room to set up for the turn. A work order is in process to make this change.

Routed for Action to:

Shirley Block - 02/17/11, Shirley Block - 02/23/11, Kimarie Webber - 03/09/11, Tommye Gilbreath - 03/15/11, Kimarie Webber - 03/30/11, Barry Tillson - 03/31/11, Kimarie Webber - 03/31/11, Barry Tillson - 04/05/11, Tommye Gilbreath - 04/11/11, Kimarie Webber - 04/12/11, Tommye Gilbreath - 04/27/11, Kimarie Webber - 05/02/11, Kimarie Webber - 06/10/11, Kimarie Webber - 06/15/11, Kimarie Webber - 07/12/11, Kimarie Webber - 08/05/11, Tommye Gilbreath - 08/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336507	02/16/11	unsafe location by sewer drain grate	13122 - Harold & 104th NEAR SIDE / WEST	10-Harold St	Completed		04/12/11

Decision: The site was visited and a new pole location was marked and will be relocated away from the storm grate. Pole relocation is estimated to occur within the next couple of weeks. Additionally, a call has been placed to the city to re-grade the storm grate. This is no guarantee that the re-grade will happen, but the request was made.

Routed for Action to:

Ben Baldwin - 03/02/11, Ben Baldwin - 03/03/11, Kimarie Webber - 03/10/11, Liza Mitzel - 03/15/11, Ben Baldwin - 03/25/11, Ben Baldwin - 03/30/11, Kimarie Webber - 03/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
336563	02/17/11	Stop unsafe to service due to requirement for next stop.	7782 - 6th & Oak NEAR SIDE / NORTH	19-Woodstock/Glisan	Completed		04/06/11

Decision: Field Operations has checked this twice. In both cases, measurements were taken from the very front of the zone to the point where you would initiate a left turn. In both cases, the distance measured was in excess of 300 feet and therefore legal.

Routed for Action to:

Shirley Block - 02/17/11, Todd Wood - 02/18/11, Russell Bohanon - 03/08/11, Shirley Block - 03/11/11, Ben Baldwin - 03/14/11, Shirley Block - 03/14/11, Kimarie Webber - 03/16/11, Kimarie Webber - 03/22/11, Tommye Gilbreath - 03/22/11, Shirley Block - 03/23/11, Kimarie Webber - 03/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
337173	02/23/11	crosswalk lights	7827 - 60th & 60th Ave Max Stn/I-84 AT LANDMARK / NORTH	71-60th Ave/122nd Ave	Completed	Completed	02/16/12

Decision: The City transportation staff had a site review and identified this crossing for future safety related enhancements. No funding is available at this time. This intersection has been added to the city's future projects list. TriMet is identifying funding strategies that could elevate improvements more quickly, but we have no firm timeline on next step efforts at this time. We will continue to keep this Request for Safety Assessment on our open list as well and will communicate any forward momentum as it happens.

2/16/12 - Existing ped crossing will be enhanced with rectangular rapid flash beacons treatments. This will improve awareness and visibility at the crossing. Anticipate installation in late May 2012. Attached illustrate RRFB treatment use.

Routed for Action to:

Shirley Block - 02/25/11, Shirley Block - 03/01/11, Kimarie Webber - 03/11/11, Kimarie Webber - 03/30/11, Barry Tillson - 04/14/11, Kimarie Webber - 04/15/11, Kimarie Webber - 05/02/11, Kimarie Webber - 08/04/11, Kimarie Webber - 08/05/11, Kimarie Webber - 08/12/11, Kimarie Webber - 02/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
338207	03/02/11	Line 9; Unsafe stop at Powell Garage ramp.	12850 - Powell Garage & AT LANDMARK / SOUTH	9-Powell/Broadway	Completed		04/06/11

Decision: Arrivals only stop installed effective 3/20/11.

Routed for Action to:

Kerry Ayres-Palanuk - 03/07/11, Kimarie Webber - 03/07/11, Kerry Ayres-Palanuk - 03/14/11, Tommye Gilbreath - 03/15/11, Kimarie Webber - 03/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
338361	03/08/11	Unsafe lane change		12-Barbur/Sandy Blvd	Completed		04/06/11

Decision: Field operations requested that the stop be moved 40 feet to the north. Project Planning has reviewed and found that the operator assessment is not entirely accurate (bus has 220 feet to move over ONE lane which is within specification), but we did adjust the stop 40 feet north so that the bus stops behind the stop bar for lines-of-sight with the crosswalk.

Routed for Action to:

Russell Bohanon - 03/08/11, Tommye Gilbreath - 03/09/11, Shirley Block - 03/16/11, Tommye Gilbreath - 03/22/11, Heather Boll - 03/24/11, Shirley Block - 03/24/11, Kimarie Webber - 03/30/11, Tommye Gilbreath - 03/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
338553	03/09/11	Unsafe turn on Line #17 Ivanhoe/Charleston and Baltimore/Syracuse.		17-Holgate/NW 21st	Completed		04/15/11

Decision: This issue was evaluated with the following resolution: A work order was issued on 3/7/2011 to have to bus stop sign at Ivanhoe moved 29.5 feet west of the current location. This will result in a distance of over 100 feet from the bus stop to the middle of the intersection on Charleston and will resolve this issue. Regarding the bus stop on Baltimore, a work order was submitted on 3/4/2011 and the bus stop was removed.

Routed for Action to:

Kimarie Webber - 03/09/11, Tommye Gilbreath - 03/16/11, Kimarie Webber - 03/30/11, Barry Tillson - 04/14/11, Kimarie Webber - 04/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
338561	03/09/11	Unsafe Stop: 35th/Guam	13239 - 35th & Guam NEAR SIDE / SOUTH	17-Holgate/NW 21st	Completed		04/27/11

Decision: The training department visited this location and agreed with your concern. The stop has been moved to a location 161 feet from the intersection. Thank you for alerting us to this problem.

Routed for Action to:

Kimarie Webber - 03/09/11, Tommye Gilbreath - 03/16/11, Allen Morgan - 03/25/11, Tommye Gilbreath - 03/31/11, Barry Tillson - 04/26/11, Kimarie Webber - 04/27/11, Tommye Gilbreath - 04/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
338930	03/11/11	Not enough space between stops. Wants stop moved.	8681 - Channel Ave & Ports O Call AT LANDMARK / EAST	85-Swan Island	Completed		04/12/11

Decision: Field Operations measured the distance and found 581 feet from the beginning of the turn from the Transit Center down to the stop. They did not see a problem as buses are doing 15 MPH to that point. Additionally, there appeared to be no traffic approaching from the rear or right as Eastbound traffic is held by the light before the Transit Center. Field Operations feels that there is adequate distance with some room to spare to complete the maneuver.

Routed for Action to:

Daniel Stokes - 03/15/11, James Waddington - 03/29/11, Daniel Stokes - 03/30/11, Kimarie Webber - 03/30/11, Todd Wood - 03/30/11, Jay Jackson - 04/06/11, Ryan Poehler - 04/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
338931	03/11/11	wants stop moved further from the construction zone.	2161 - Going & Port Center Way FAR SIDE / WEST	85-Swan Island	Completed		03/28/11

Decision: We have investigated this issue on more than one occasion. Yes the two right lanes, that the bus would normally be in, are blocked by construction equipment and vehicles. While investigating, we noted that there was no traffic to be worried about coming from the right side.

We measured 381 feet of roadway from the stop bar adjacent to the construction setup to the temporary stop that is posted beyond the regular stop. This is more than ample room and time for a professional driver to pull over and service the temporary stop and I feel that the temporary stop does not need to be moved any further than where it is now.

Routed for Action to:

Daniel Stokes - 03/15/11, Daniel Stokes - 03/16/11, Daniel Stokes - 03/17/11, Kimarie Webber - 03/21/11, Tommye Gilbreath - 03/22/11, Tommye Gilbreath - 03/24/11, Kimarie Webber - 03/25/11, Kimarie Webber - 03/28/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339081	03/15/11	Unsafe turn/lane change.	5051 - Sandy & Prescott FAR SIDE / EAST	71-60th Ave/122nd Ave	Completed	Completed	10/05/11

Decision: I have been informed that City Signal engineer that crews will be scheduling the signal change work for later part of February 2012. Modification of the signal On Sandy @ Prescott would include:

- Relocate existing thru far left signal (12-8-8-) head 8 ft to the right of the curb side signal head.
Use Astro Bracket if needed to acquire 18ft clearance. For both east and west bound approaches
- Install new 12-12-12 left turn arrow heads in place of the relocated thru heads.
- Pull in new 5 conductor cable and terminate the new left turn signal heads to ph 3 for west bound, ph 7 for east bound.
- Separate the left lane loops from the thru lane loops
Pull in new shielded pair as show in the plan.
Terminate loops to the appropriate C1 pins shown in the plan.

Routed for Action to:

Kimarie Webber - 03/15/11, Tommye Gilbreath - 03/18/11, Kimarie Webber - 04/06/11, Barry Tillson - 04/22/11, Tommye Gilbreath - 04/27/11, Tommye Gilbreath - 05/10/11, Tommye Gilbreath - 06/15/11, Tommye Gilbreath - 06/29/11, Tommye Gilbreath - 07/15/11, Ben Baldwin - 08/01/11, Kimarie Webber - 08/03/11, Tommye Gilbreath - 08/03/11, Kimarie Webber - 09/30/11, Kimarie Webber - 10/05/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/25/11, Kimarie Webber - 12/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339094	03/15/11	Bus 2549 - Mis-positioned seat is too far forward.			Completed		04/06/11

Decision: We have investigated the bus identified in the complaint. Bus 2549's operator seat is installed correctly and has full adjustment forward and backward. There is no defect of the seat forward or backward.

The second part of the issue is that the seat will not hold air. We can find no leak in the air bladder of the seat. In an effort to resolve this part of the issue we are ordering a 650 Lbs capacity operator seat to install for testing with you.

Routed for Action to:

Kimarie Webber - 03/15/11, Gregory Haley - 03/17/11, Tommye Gilbreath - 03/22/11, Kimarie Webber - 03/25/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339098	03/15/11	Pothole		20-Burnside/Stark	Completed		05/06/11

Decision: Called operator for more information about pothole. Operator called back to say pothole was all taken care of so closing RSA.

Routed for Action to:

Kimarie Webber - 03/15/11, Kimarie Webber - 03/30/11, Tommye Gilbreath - 04/12/11, Kimarie Webber - 04/13/11, Kimarie Webber - 04/15/11, Kimarie Webber - 04/18/11, Ben Baldwin - 04/27/11, Kimarie Webber - 05/02/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339177	03/15/11	Improve safety for sigh-impaired pedestrians at Gateway TC		22-Parkrose	Completed		05/10/11

Decision: We are in the process of evaluating all crossings in the rail system and determining which safety treatments are needed. Gateway will be a part of that evaluation. The treatments will be prioritized and installed over time as funds come available.

Routed for Action to:

Kimarie Webber - 03/17/11, Tommye Gilbreath - 03/18/11, Kimarie Webber - 04/06/11, Kimarie Webber - 05/02/11, Tommye Gilbreath - 05/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339230	03/16/11	Unsafe lane change into turn.		9-Powell/Broadway	Completed		04/06/11

Decision: Field Operations measured the distance from NW 6th to Broadway from the crosswalk line to the outer crosswalk line, equaling 219.5 feet. Line 9 buses, after crossing the intersection, beginning with the crosswalk line can count off 100 feet. This leaves 119.5 feet to merge into the left lane then turn left onto Broadway. Before merging into the left lane on Glisan, the operator may have to stop and wait for an opening so that he does not run out of room to merge left before turning left onto Broadway. Conclusions are, there is adequate space to legally and safely change lanes.

Routed for Action to:

Kimarie Webber - 03/16/11, Shirley Block - 03/16/11, Shirley Block - 03/24/11, Kimarie Webber - 03/30/11, Tommye Gilbreath - 03/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339329	03/16/11	Police cars driving dangerously around buses on the mall.			Completed		03/25/11

Decision: Closed. No resolution at this time. Requested operator call dispatch to page Safety so that bus video tapes can be pulled when this next occurs. We need specific information.

Routed for Action to:

Kimarie Webber - 03/16/11, Tommye Gilbreath - 03/17/11, Tommye Gilbreath - 03/18/11, Tommye Gilbreath - 03/22/11, Tommye Gilbreath - 03/24/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339354	03/17/11	Move stop.	4760 - Prescott & 82nd NEAR SIDE / EAST	71-60th Ave/122nd Ave	Completed		04/20/11

Decision: Field Operations assessed this situation and determined that there will be no change to the stop location. The reasons for this are that the stop used to be located on the far side of 82nd Avenue, but because of a fatal accident, it was moved back to the near side. Additionally, data shows that more passengers de-board and want to go south on 82nd Avenue than north.

Routed for Action to:

Russell Bohanon - 03/17/11, Shirley Block - 03/23/11, Russell Bohanon - 04/01/11, Jay Jackson - 04/06/11, Kimarie Webber - 04/06/11, Ryan Poehler - 04/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339537	03/18/11	Brake Pedal comes off spanning brake and throttle on 2900 buses.			Completed		04/06/11

Decision: This was an issue and the manufacturer was consulted. The fleet was campaigned, twice; the first time, rubber cement was used to secure the covers, but was not effective. During the second campaign, clips were used to secure the cover. This work was completed approximately 3 weeks ago and we believe that the problem is resolved. If you see this issue again, please immediately report it.

Routed for Action to:

Kimarie Webber - 03/18/11, Kimarie Webber - 03/21/11, Tommye Gilbreath - 03/21/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339551	03/18/11	Unable to see speedometer from driver's seat on 2900 series bus.			Completed		04/27/11

Decision: You are correct that the steering wheel can block the speedometer. However, with proper steering wheel adjustment, and by leaning slightly in the seat, most operators should be able to see the speedometer. The attached document provides additional information that may be helpful. You are also welcome to contact the training department or your garage trainer if you would like assistance with steering wheel adjustment or would like to discuss this further.

Routed for Action to:

Kimarie Webber - 03/18/11, Tommye Gilbreath - 03/21/11, Kimarie Webber - 04/06/11, Barry Tillson - 04/26/11, Tommye Gilbreath - 04/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339619	03/21/11	Bus cannot enter left turn lane without crossing the solid white line.	11927 - Bob Schumacher & Monterey NEAR SIDE / NORTH	155-Sunnyside	Completed		05/05/11

Decision: After review of your safety issue regarding bus stop at Bob Schumacher & Monterey a work order was initiated on December 17, 2010 and completed on December 20, 2010 to move this stop further south. Currently, there is plenty of room for a professional operator to make the maneuver to turn left. Crossing the solid white line in this case is not an illegal move.

Routed for Action to:

Kimarie Webber - 03/21/11, Kimarie Webber - 03/22/11, Tommye Gilbreath - 03/24/11, Kimarie Webber - 04/06/11, Russell Bohanon - 04/06/11, Russell Bohanon - 04/07/11, Kimarie Webber - 05/02/11, Tommye Gilbreath - 05/05/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
339686	03/22/11	Road Reliefs need time to set up bus properly.			Completed	Completed	09/21/11

Decision: As you know, road reliefs are done in multiple locations around the metropolitan area. Each location and situation is unique, so each road relief is assessed individually. Times are added into the schedule for the road relief based on the assessment.

It would not be appropriate to universally add a set amount of time to all road relief. We will continue to look at each road relief on an individual basis, both in terms of time and location. Please submit a Yellow Card (Operating Condition Report) or contact your schedule writer so that we may investigate on a case-by-case and make the appropriate changes.

Routed for Action to:

Kimarie Webber - 03/22/11, Tommye Gilbreath - 03/22/11, Ken Zatarain - 03/28/11, Kerry Ayres-Palanuk - 03/29/11, Tommye Gilbreath - 03/29/11, Kimarie Webber - 05/17/11, Tommye Gilbreath - 09/12/11, Kimarie Webber - 09/13/11, Tommye Gilbreath - 09/14/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340148	03/25/11	Immediate left turn after service stop at same intersection.	11722 - Alberta & 30th NEAR SIDE / EAST	72-Killingsworth/82nd Ave	Completed		05/05/11

Decision: Google maps show a wide curb extension of approximately 40 feet on Alberta at 30th eastbound. Eastbound buses stop fully in the travel lane to provide service to this stop. If the stop were out of the travel lane to the right, then the left turn would be illegal. That is not the case however as service at the stop is provide from the travel lane which also sets the bus up for a left turn from the correct lane position. When approaching this stop with passengers intending to board or deboard, operators should signal for the left turn for 100 feet and keep the left turn signal on while service the stop, then make the left turn.

Routed for Action to:

Kimarie Webber - 03/25/11, Kimarie Webber - 04/06/11, Barry Tillson - 04/26/11, Kimarie Webber - 04/27/11, Kimarie Webber - 05/02/11, Tommye Gilbreath - 05/05/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340198	03/28/11	Move stop back due to passenger safety.	9110 - Airport Way & 122nd NEAR SIDE / EAST	87-Airport Way/181st	Completed		04/12/11

Decision: Duplicate request with 340252. Closing this one out.

Routed for Action to:

Russell Bohanon - 03/30/11, Russell Bohanon - 04/06/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340252	03/28/11	Unsafe placement of stop.		87-Airport Way/181st	Completed		04/18/11

Decision: Both road operations and transit development have visited the stop. The current stop has: an ADA accessible front landing, direct access to controlled pedestrian crossings, and seating. The rear door exits into a painted triangle (at street level) adjacent to the turn lane. A proposed far side stop would have a safe but not ADA accessible landing (since the sidewalk is less than 8' wide) a safe rear door landing (on sidewalk) and comparatively poor access to pedestrian crossings (150' from crossing). The farside stop would be placed relatively far from the intersection to accommodate the heavy right turn movement from NB 122nd Ave. Road Operations position is that the stop should remain where it is based on the benefits mentioned. Ridership is low here but we do have registered lift activity, supporting the value of the ADA accessibility and direct access to pedestrian crossings. Furthermore, it is reasonable to suggest that operators consider this a front door only stop, a protocol that we should consider at nearly all island stops like this.

Routed for Action to:

Kimarie Webber - 03/28/11, Ben Baldwin - 04/05/11, Ben Baldwin - 04/07/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340257	03/28/11	Unsafe to service stop		71-60th Ave/122nd Ave	Completed		04/18/11

Decision: This issue has already been evaluated. The stop and lane changes were previously reviewed and found to be legal and safe. Unless the operator can supply additional information, Training does not see a problem at this time.

Routed for Action to:

Allen Morgan - 03/28/11, Kimarie Webber - 03/28/11, Kimarie Webber - 03/30/11, Kimarie Webber - 04/12/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340298	03/28/11	People are walking along construction fence when they are to use the other side.			Completed		04/06/11

Decision: The construction contractor has been asked to remind pedestrians of the importance of using the sidewalk. The contractor will also ensure that way-finding signs are in place.

Routed for Action to:

Kimarie Webber - 03/28/11, Tommye Gilbreath - 03/28/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340300	03/28/11	Illegal turns, traveling in wrong lanes, stopping/parking on bus mall.		9-Powell/Broadway	Completed		04/18/11

Decision: Traffic enforcement mission held 3/29/11; Marketing education campaign. Periodic future enforcement missions on mall.

Routed for Action to:

Kimarie Webber - 03/28/11, Tommye Gilbreath - 03/28/11, Kimarie Webber - 04/08/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340302	03/28/11	Cars parking in the bus stop zone.		9-Powell/Broadway	Completed	Completed	08/12/11

Decision: A work order has been faxed to the city of Portland requesting that a "no parking zone" sign be replaced and that it be placed where it is visible.

Routed for Action to:

Kimarie Webber - 03/28/11, Shirley Block - 04/12/11, Tommye Gilbreath - 04/12/11, Shirley Block - 04/21/11, Tommye Gilbreath - 05/18/11, Kimarie Webber - 05/19/11, Kimarie Webber - 08/11/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340306	03/28/11	Unsafe lane change.	1172 - Cornell & Dale NEAR SIDE / WEST	62-Murray Blvd	Completed		04/26/11

Decision: After a review of this stop we have moved it nearside Dale on April 5, 2011 to allow more room for a professional operator to make their turn onto Murray Blvd.

Routed for Action to:

Kimarie Webber - 03/28/11, Allen Morgan - 03/30/11, Russell Bohanon - 03/31/11, Tommye Gilbreath - 04/14/11, Jay Jackson - 04/25/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340310	03/28/11	Low hanging tree limbs.			Completed	Completed	04/06/11

Decision: Work order #1675 submitted to Facilities to assess and trim trees as needed.

Routed for Action to:

Kimarie Webber - 03/28/11, Tommye Gilbreath - 03/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340312	03/28/11	Broken lock on driver area door.			Completed	Completed	04/06/11

Decision: Work order was submitted to Facilities Maintenance to get this fixed on 3/29/11.

Routed for Action to:

Kimarie Webber - 03/28/11, Tommye Gilbreath - 03/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340339	03/28/11	Lane too narrow for bus.		6-Martin Luther King Jr Blvd	Completed		05/05/11

Decision: The minimum lane width we strive to have for a bus to negotiate is 12 feet. The bus width including exterior mirrors is 10.5 feet for most of our fleet. The exception is the 2900 series buses which are slightly wider. After two supervisors measured this lane at 11.5 feet, Lead Varwig and I have determined this is adequate and safe for our professional operators. We live with this everyday on the Hawthorn Bridge. Our Project Planning department is working with the County, City and ODOT to make sure from now on we get 12 ft. width for all of our routes. When we have to reroute or cross the Hawthorn Bridge we don't have that 12 ft. width, but we make it work and ask our Operators for continued vigilance and care in those areas where their professional driving abilities are called upon.

Routed for Action to:

Kimarie Webber - 03/28/11, Ben Baldwin - 04/05/11, Russell Bohanon - 04/05/11, Barry Tillson - 04/14/11, Shirley Block - 04/14/11, Ben Baldwin - 04/27/11, Kimarie Webber - 05/02/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340455	03/29/11	Buses not pulling into 1st position at layover.		75-Lombard/39th (Cesar Chavez)	Completed		04/20/11

Decision: This issue was evaluated with the following determination: The information on the line 75 reroute sheet was updated. Reroutes are posted in the garages and operators are responsible for reviewing the information provided as it relates to their run. As you know supervisors try to be where they are needed most. If you do not see a supervisor and wish to report a bus not pulling into the 1st position of the layover; please contact Dispatch for assistance.

Routed for Action to:

Kimarie Webber - 03/29/11, Russell Bohanon - 03/30/11, Tommye Gilbreath - 03/30/11, Russell Bohanon - 04/04/11, Shirley Block - 04/14/11, Tommye Gilbreath - 04/14/11, Kimarie Webber - 04/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340831	04/01/11	Trip hazard.	12750 - Trenton & Dwight	NEAR SIDE / EAST 4-Division/Fessenden	Completed	Completed	06/10/11

Decision: Issue forwarded to the city sidewalk repair hotline. May take some time to replace the grate. Grate was replaced per operator.

Routed for Action to:

Kimarie Webber - 04/01/11, Kimarie Webber - 04/12/11, Tommye Gilbreath - 04/13/11, Kimarie Webber - 04/15/11, Kimarie Webber - 05/02/11, Ben Baldwin - 05/11/11, Tommye Gilbreath - 05/18/11, Kimarie Webber - 05/19/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340832	04/01/11	Unsafe at new drop off stop.		9-Powell/Broadway	Completed		04/20/11

Decision: Field Operations is familiar with this intersection and agrees that pedestrians do not always follow the safest path as they exit the bus. Operators have to compensate for this behavior and yield to pedestrians crossing the Powell Garage driveway, as they have to do at other intersections. In this case, we rely on the Operator's professional judgment to safeguard their departing passengers and to keep the intersection clear.

Routed for Action to:

Kimarie Webber - 04/01/11, Russell Bohanon - 04/01/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
340854	04/01/11	Dirty buses - health hazzard.		77-Broadway/Halsey	Completed		04/06/11

Decision: Due to budget cuts we have eliminated our bus interior cleaner positions (6). Buses were cleaned by them every 35-45 days when fully staffed. Currently we use the cyclone vacuum system at all three shops on every bus. The vacuum seals the front door. We crack a rear window. We use an air wand to blow all dirt and debris forward and it is sucked out the front door area. We mop buses on an "as needed basis" but if staffing is adequate we mop every bus on an odd/even basis. We dust dashes, wipe steering wheels, look for graffiti and clean. The buses are almost as clean as before. Anytime you have a particular bus you see as a problem you can write a defect card and we will address your specific concerns.

Routed for Action to:

Kimarie Webber - 04/01/11, Tom Nielsen - 04/04/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341180	04/05/11	Change routing during rush hours	7782 - 6th & Oak NEAR SIDE / NORTH	19-Woodstock/Glisan	Completed		04/20/11

Decision: This issue was evaluated with the following determination: Operators have sufficient distance to make the turn onto Pine after serving 6th NS Oak. The alternative proposed (6th to EB Burnside) would add congestion to this intersection, create conflicts with trains, and line 12 and 19 buses would miss the bus stop on EB Burnside NS 6th. While the turn may be difficult during the PM peak, it is not unsafe. Adequate distance is provided for a legal lane change and the next red signal at Oak should create an opportunity to merge into the auto lane between Oak and Pine.

Routed for Action to:

Russell Bohanon - 04/06/11, Daniel Marchand - 04/11/11, Stephen Kautz - 04/11/11, Barry Tillson - 04/14/11, Kimarie Webber - 04/15/11, Tommye Gilbreath - 04/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341197	04/06/11	Disruptive TriMet Employee distracting drivers		31-King Rd	Completed		04/18/11

Decision: The Department Director spoke with employee to ensure that employee's future interactions with Operators and other customers on board the bus do not distract the Operator from safe operation.

Routed for Action to:

Kimarie Webber - 04/06/11, Ken Zatarain - 04/11/11, Tommye Gilbreath - 04/11/11, Kerry Ayres-Palanuk - 04/12/11, Tommye Gilbreath - 04/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341482	04/08/11	Unsafe area to walk some distance to the restroom.	10601 - Killingsworth & Cully NEAR SIDE / WEST	72-Killingsworth/82nd Ave	Completed		04/20/11

Decision: Field Operations reviewed this concern and provided us with these options. If the short line 72's have to use the store facilities there is a pullout far side 72nd WB right across the street from the store. They can warn their passengers of the upcoming break and let them stay on the bus when they resume route to Cully. Or the passengers can get off at NS 72nd and wait for the next through bus to the island. This change has been added to the reroute sheet.

Routed for Action to:

Kimarie Webber - 04/08/11, Russell Bohanon - 04/08/11, James Waddington - 04/12/11, James Waddington - 04/13/11, Shirley Block - 04/13/11, Tommye Gilbreath - 04/14/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341483	04/08/11	Passengers behaving dangerously.	4641 - Powell & 31st OPPOSITE LANDMARK / EAST	9-Powell/Broadway	Completed		04/25/11

Decision: Our Marketing group was contacted and is working with us to resolve this issue. They have contacted the Asian Health and Services Center; the center has agreed to allow us to come in and talk with the people who are at the Center. The Center will provide an interpreter. The proposed training schedule is once per month, May through July, or as needed. In addition, Marketing has placed an order for posters and handouts. These would be available in the Asian Health and Services Center and to the Operators of the line 9. These will be printed in Chinese (which includes Cantonese and Mandarin), Korean and Vietnamese. I would like to hear from you again in August or September and find out if you think this has helped.

Routed for Action to:

Kimarie Webber - 04/08/11, Russell Bohanon - 04/08/11, Shirley Block - 04/12/11, Tommye Gilbreath - 04/13/11, Kimarie Webber - 04/15/11, Tommye Gilbreath - 04/22/11, Kimarie Webber - 04/25/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341488	04/08/11	Passenger harassing operator.	11831 - Glisan & 74th NEAR SIDE / WEST	19-Woodstock/Glisan	Completed		05/10/11

Decision: A Supervisor met and spoke with you about this concern. The person of concern hasn't been at the stop recently, but the Supervisors will continue to monitor the stop. If the person does board your bus and causes a problem, please contact dispatch so a Supervisor can meet you and assist.

Routed for Action to:

Kimarie Webber - 04/08/11, Russell Bohanon - 04/08/11, Kimarie Webber - 05/02/11, Shirley Block - 05/06/11, Tommye Gilbreath - 05/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341778	04/12/11	Passengers running in front of traffic to catch bus.	8076 - 82nd Dr & Jannsen OPPOSITE LANDMARK / NORTH	79-Clackamas/Oregon City	Completed		06/10/11

Decision: TriMet Marketing (Outreach) department will contact the church and talk with them about the patron behaviors. Plans are to post signs at the church talking about safe behavior our buses and traffic.

Routed for Action to:

Kimarie Webber - 04/12/11, Tommye Gilbreath - 04/12/11, Barry Tillson - 05/05/11, Tommye Gilbreath - 05/10/11, Tommye Gilbreath - 05/18/11, Kimarie Webber - 05/19/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
341781	04/12/11	Unsafe lane change	8213 - Barbur Tc & B2/12,64,94 Out AT LANDMARK / EAST	94-Sherwood/Pacific Hwy Express	Completed		04/25/11

Decision: Two Supervisors looked at this location and determined that there is 335 ft available to maneuver, which meets the legal requirement. However, they also agree that during peak traffic, this maneuver can be difficult. If you would like to meet with a trainer to discuss options concerning this maneuver, please contact the training department at 962-5804.

Routed for Action to:

Kimarie Webber - 04/12/11, Shirley Block - 04/12/11, Shirley Block - 04/19/11, Shirley Block - 04/21/11, Tommye Gilbreath - 04/22/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
342175	04/15/11	Customers walking across garage entrance on a don't walk light.	4542 - Powell & Powell Garage Dr FAR SIDE / EAST	9-Powell/Broadway	Completed		05/10/11

Decision: Field Operations looked into this and a new stop has been posted at Powell before the driveway. The shortline bus will no longer drop off passengers in the driveway.

Routed for Action to:

Kimarie Webber - 04/15/11, Tommye Gilbreath - 05/05/11, Shirley Block - 05/06/11, Tommye Gilbreath - 05/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
342176	04/15/11	Ad campaign depicting unsafe customer behavior.			Completed		05/01/11

Decision: Thank you for your input on the "Stay Alert. Stay Alive" posters showing students waiting at a crosswalk waving to other students. The students we have shown it to interpret it as waving to other students – however, I can see from your note that others may see it differently. Do you have an idea of how many customers have told you that it means "you need to wait for me?" That would be useful. We evaluate our materials through focus groups/dialogues with the target audiences as well as other input – such as yours. We will include it in our evaluation process. Again, thank you for your valuable on-street view of our materials.

Routed for Action to:

Kimarie Webber - 04/15/11, Tommye Gilbreath - 04/15/11, Tommye Gilbreath - 04/19/11, Jeremy Ferguson - 04/20/11, Tommye Gilbreath - 04/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
342177	04/15/11	Passengers ignoring crosswalk and illegally crossing street in front of bus.	6658 - 122nd & Ramona OPPOSITE LANDMARK / SOUTH	71-60th Ave/122nd Ave	Completed		05/10/11

Decision: We looked at this area and considered moving the stop; Field Operations believes that this is the safest location in that area. We encourage you to ask the passengers to cross behind the bus. If this continues, please contact me directly and we can discuss ideas that you may have.

Routed for Action to:

Kimarie Webber - 04/15/11, Tommye Gilbreath - 04/15/11, Tommye Gilbreath - 04/22/11, Shirley Block - 05/06/11, Tommye Gilbreath - 05/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
342374	04/18/11	Short green light cycle after commit to proceed.		15-Belmont/NW 23rd	Completed		04/25/11

Decision: I contacted TriMet's Signal Engineer who in turn worked with Portland's Signal Engineer. They observed the signals and increased the minimum times for the left turns at this intersection. They generally keep the left turn greens very short though the system but felt that a longer minimum time at this location was reasonable. They assured me that the train could not take the signal away from the bus; the issue was the short minimum time for the left turns at this location. The City of Portland Signal Engineer was appreciative of this information and has asked that we report any additional problems or concerns.

Routed for Action to:

Kimarie Webber - 04/18/11, Tom Nielsen - 04/18/11, Tommie Gilbreath - 04/18/11, Tom Nielsen - 04/22/11, Tommie Gilbreath - 04/22/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
342730	04/20/11	Line 4 illegal and unsafe reroute		4-Division/Fessenden	Completed		04/25/11

Decision: I contacted Field Operations and asked them to look at this location and review their re-route instructions. They had permission from the City of Portland to make the turn from Delaware to Kilpatrick on the left side of the island. The City of Portland was contacted and this was confirmed. To further ensure that the movement was safe, a safety stop has been added. The City is in the process of adding the words "except bus" to the right turn sign; this will better inform other vehicles of the movement of the bus.

Routed for Action to:

Kimarie Webber - 04/20/11, Tommie Gilbreath - 04/20/11, Tommie Gilbreath - 04/22/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343073	04/25/11	Lane Change			Completed		05/26/11

Decision: One of the lead Supervisors assessed the situation and was able to secure a more suitable restroom at the Hispanic Community Center, which is adjacent to the layover. This was added to the reroute sheet. The Plaid Pantry is still an option but does require a longer walk.

Routed for Action to:

Kimarie Webber - 04/25/11, Shirley Block - 04/26/11, Jay Jackson - 05/22/11, Shirley Block - 05/23/11, Tommie Gilbreath - 05/26/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343079	04/25/11	Heat exhaustion.			Completed	Completed	11/04/11

Decision: Follow up cost analysis was done and the employee recommendation was presented to both the Safety and TCRC Committees. The majority of older style buses lacking dash fans will be retired in Spring 2012. After the follow up review and discussion with management, a determination was made this this recommendation would not be implemented.

Routed for Action to:

Kimarie Webber - 04/25/11, Tommie Gilbreath - 04/25/11, Barry Tillson - 04/26/11, Tommie Gilbreath - 05/05/11, Kimarie Webber - 05/17/11, Kimarie Webber - 08/05/11, Kimarie Webber - 09/30/11, Kimarie Webber - 11/01/11, Kimarie Webber - 11/03/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343392	04/27/11	Cannot see stop light at stop, too close to crosswalk.	2604 - Hawthorne & 16th NEAR SIDE / WEST	14-Hawthorne	Completed		04/26/12

Decision: A Supervisor looked at this location and determined that the bus stop could not be moved from its current location due to the crowded area. He did offer the following information that will help you determine if the light is green. "To know when the traffic light is green do the following: You watch the N.S. (nearside) crosswalk signs. When the light shows WALK the light is red. As the pedestrian light flashes and counts down the light is red. When the pedestrian light is solid for 3 seconds the traffic light is green. You can proceed if the crosswalk is clear."

Routed for Action to:

Kimarie Webber - 04/27/11, Tommie Gilbreath - 04/28/11, Shirley Block - 05/02/11, James Waddington - 05/03/11, Russell Bohanon - 05/06/11, Tommie Gilbreath - 05/10/11, Kimarie Webber - 04/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343397	04/27/11	Red light, right turn only.		12-Barbur/Sandy Blvd	Completed		05/06/11

Decision: Reviewers were assigned and it was determined that this issue has been addressed several times with the following summarized results: "The movement is permissible when traffic lights for northbound traffic are green." Please review the documents listed below which corroborate TriMet's legal stance in performing this maneuver:

"U.S. Department of Transportation, Federal Highway Administration"
"The Oregon Vehicle Code" (Title 59)

Routed for Action to:

Kimarie Webber - 04/27/11, Tommye Gilbreath - 04/28/11, Barry Tillson - 05/05/11, Barry Tillson - 05/06/11, Kimarie Webber - 05/06/11, Tommye Gilbreath - 05/06/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343480	04/28/11	Flag on window poses safety risk.		76-Beaverton/Tualatin	Completed		06/03/11

Decision: The Training Department reviewed this concern and shared the following information. The flag is located at the top of the window behind the operator and was installed at the factory. While this flag may be a visual barrier, operators do not need to look out this window to properly scan the left side of the bus. When properly scanning to the left, operators look through the operator window toward the outside mirror; look through that window by turning their head to scan other areas, rock and roll in the seat to scan behind the outside mirror and lean forward to scan over their left shoulder. Looking back over the left shoulder to look out the window where the flag is mounted is not the proper scanning techniques on the left side of the bus.

Routed for Action to:

Kimarie Webber - 04/28/11, Tommye Gilbreath - 05/02/11, Allen Morgan - 05/16/11, Barry Tillson - 05/16/11, Tommye Gilbreath - 05/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343604	04/29/11	Line of sight blocked by tree.		4-Division/Fessenden	Completed	Completed	06/29/11

Decision: The trees have now been trimmed.

Routed for Action to:

Kimarie Webber - 04/29/11, Tommye Gilbreath - 05/05/11, Shirley Block - 06/22/11, Russell Bohanon - 06/27/11, Tommye Gilbreath - 06/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343834	05/02/11	Unsafe lane changes.			Completed		05/02/11

Decision: Duplicate RSA: See 341482 & 343073.

Routed for Action to:

Kimarie Webber - 05/02/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
343838	05/02/11	Unsafe left turn.		31-King Rd	Completed		05/23/11

Decision: Clackamas Town Center Management agreed that we can make this a 4-way stop and move the stop bar and stop sign back on the southbound roadway. The estimate time to completion is June 15, 2011.

Routed for Action to:

Kimarie Webber - 05/02/11, Tommye Gilbreath - 05/02/11, Barry Tillson - 05/05/11, Tommye Gilbreath - 05/10/11, Kerry Ayres-Palanuk - 05/20/11, Tommye Gilbreath - 05/23/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
344099	05/04/11	Lane change: Not enough distance to change 4 lanes safely.		44-Capitol Hwy/Mocks Crest	Completed		06/10/11

Decision: Reroute requested from Scheduling and Field Operations until a permanent solution is in place. Reroute will be posted.

Routed for Action to:

Kimarie Webber - 05/04/11, Tommye Gilbreath - 05/05/11, Russell Bohanon - 05/06/11, Shirley Block - 05/20/11, Tommye Gilbreath - 05/27/11, Tommye Gilbreath - 06/06/11, Teresa Carroll - 06/09/11, Barry Tillson - 06/10/11, Kimarie Webber - 06/10/11, Tommye Gilbreath - 06/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
344446	05/06/11	Unsafe to deboard sight impaired customer.	2666 - High & 5th NEAR SIDE / NORTH	33-McLoughlin	Completed	Completed	07/07/11

Decision: The stop pole was removed and placed on the far side of the pad to allow the passenger to deboard and use the full pad as a landing.

Routed for Action to:

Kimarie Webber - 05/06/11, Tommye Gilbreath - 05/10/11, Tommye Gilbreath - 05/26/11, Ben Baldwin - 05/27/11, Ben Baldwin - 07/05/11, Kimarie Webber - 07/07/11, Tommye Gilbreath - 07/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
344717	05/10/11	Operator feels maneuver to trip signal loop is unsafe and illegal.	4494 - Portsmouth & Lombard NEAR SIDE / SOUTH	35-Macadam/Greeley	Completed		11/01/11

Decision: A signal loop has been added to this location and should make is possible for the bus to "trip the light". Please let us know if there are any further problems.

Routed for Action to:

Kimarie Webber - 05/10/11, Tommye Gilbreath - 05/11/11, Tommye Gilbreath - 05/23/11, Tommye Gilbreath - 07/08/11, Kimarie Webber - 08/04/11, Kimarie Webber - 08/11/11, Kimarie Webber - 09/30/11, Tommye Gilbreath - 10/10/11, Tommye Gilbreath - 10/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
344827	05/11/11	Large water filled depression creating hazard for passengers.	4583 - Powell & 134th NEAR SIDE / WEST	9-Powell/Broadway	Completed	Completed	11/16/11

Decision: Status: ODOT has been contacted. Depression has not been filled. It will be filled at ODOT's discretion. It is worth noting that the depression is located east of the stop, the landing and waiting area do not have puddles.

Routed for Action to:

Kimarie Webber - 05/11/11, Tommye Gilbreath - 05/11/11, Kimarie Webber - 05/12/11, Ben Baldwin - 05/26/11, Kerry Ayres-Palanuk - 06/06/11, Ben Baldwin - 07/05/11, Kimarie Webber - 07/07/11, Kimarie Webber - 07/20/11, Tommye Gilbreath - 07/27/11, Kimarie Webber - 08/04/11, Kimarie Webber - 09/30/11, Tommye Gilbreath - 10/27/11, Ben Baldwin - 11/02/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345208	05/16/11	Hazardous Turn: Can't see both directions when CAT and #35 are layed over at OTC.	8761 - Oregon City Tc & Bay 6 AT LANDMARK / SOUTH	32-Oatfield	Completed		05/26/11

Decision: Training, service planning and field operations conducted a field review of the issue on May 23, 2011. While the operator is correct that the sight distance is blocked by buses laying over this only occurs at the stop sign. There is adequate space for the operator to pull forward and make a second stop to see past the buses parked in the layover locations before entering the southbound traffic lane on Main Street.

Routed for Action to:

Kimarie Webber - 05/16/11, Jeremy Ferguson - 05/17/11, Kimarie Webber - 05/17/11, Barry Tillson - 05/20/11, Stephen Kautz - 05/23/11, Barry Tillson - 05/24/11, Tommye Gilbreath - 05/26/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345597	05/19/11	Extraboard report times sometimes make for very long days creating potential safety hazard.			Completed		06/20/11

Decision: This work is given out according to the Extraboard rules which allows the Station Agents not to keep a report operator on duty during a non-productive period of the day (late morning), but to cut the operator off and bring him/her back for a later assignment. That will continue to be an operational need in order to utilize the Extraboard to cover all available extra work. Transportation is interested in reviewing and improving our Hours of Service Policy which may impact this situation, but that must be negotiated with the Union.

Routed for Action to:

Kimarie Webber - 05/19/11, Tommye Gilbreath - 05/19/11, Tommye Gilbreath - 05/26/11, Kerry Ayres-Palanuk - 06/06/11, Tommye Gilbreath - 06/20/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345696	05/20/11	Hazardous stop, non-wheelchair accessible.	907 - Canyon & 107th NEAR SIDE / WEST	58-Canyon Rd	Completed		05/23/11

Decision: Many stops throughout the system are not accessible. Stops with the highest use are up-graded as resources allow. Some stop up-grades cannot be completed until the local jurisdiction widens the street or builds sidewalks. This stop location has been referred to the bus stop group at Capitol Projects and has been added to their list for upgrades.

Routed for Action to:

Allen Morgan - 05/20/11, Barry Tillson - 05/20/11, Kimarie Webber - 05/20/11, Tommye Gilbreath - 05/23/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345698	05/20/11	Visibility impaired by shrubs.		58-Canyon Rd	Completed	Completed	07/07/11

Decision: Our Facilities Maintenance Department verified that the plants and shrubs are ODOT's jurisdiction. A request was made to ODOT to trim the vegetation. ODOT staff frequently drive by the location you indicated for your bus route; the Sylvan ramp onto eastbound Highway 26. ODOT does not agree that the vegetation is a problem at this location and will not be trimming the shrubs at this time.

Routed for Action to:

Kimarie Webber - 05/20/11, Tommye Gilbreath - 05/20/11, Tommye Gilbreath - 05/26/11, Elizabeth Papadopoulos - 07/01/11, Elizabeth Papadopoulos - 07/07/11, Kimarie Webber - 07/07/11, Tommye Gilbreath - 07/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345744	05/20/11	Short stop light cycle putting drivers at risk for accident.	1508 - Division & 98th FAR SIDE / WEST		Completed		07/05/11

Decision: Field Operations staff talked to ODOT and they repaired a broken signal loop. Once a bus begins the turn and no other traffic is behind him yes the light will start to turn yellow but there is plenty of time on the light for the bus to make the turn. ODOT will not be adding any more time to this light.

Routed for Action to:

Allen Morgan - 05/20/11, Kimarie Webber - 05/20/11, Tommye Gilbreath - 05/20/11, Barry Tillson - 05/24/11, Kimarie Webber - 05/26/11, Kimarie Webber - 06/06/11, Shirley Block - 06/29/11, Tommye Gilbreath - 06/29/11, Kimarie Webber - 07/01/11, Tommye Gilbreath - 07/01/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345919	05/23/11	Unsafe to deploy ramp at stop.	7063 - 198th & Butternut OPPOSITE LANDMARK / SOUTH	88-Hart/198th	Completed		07/05/11

Decision: Washington County has recently completed improvements on 198th from TV Highway to Kinnaman; we've sent an email to them asking about future improvements that are planned for 198th south of Kinnaman and let them know that we are especially interested in the stop at 198th/Butternut. We are waiting to hear back from Washington County. We will work with Washington County to make change; this is a long term project and is dependent upon changes that the County is willing to make. Thank you for taking the time to bring this to my attention.

Routed for Action to:

Kimarie Webber - 05/23/11, Tommye Gilbreath - 05/24/11, Kerry Ayres-Palanuk - 06/06/11, Ben Baldwin - 06/10/11, Tommye Gilbreath - 07/01/11, Ben Baldwin - 07/05/11, Tommye Gilbreath - 07/05/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
345922	05/23/11	Unsafe and short stop light signal cycle.			Completed	Completed	06/29/11

Decision: ODOT was contacted about this signal. They added more time to the NB frontage movement onto I-205. Their investigation at this location showed that one of the call loops was not working. It has now been fixed. We were also told use that if there is no other traffic behind the bus, the green will only last 4 seconds. Please contact me if this does not resolve the issue.

Routed for Action to:

Kimarie Webber - 05/23/11, Kimarie Webber - 05/26/11, Tommye Gilbreath - 05/26/11, Kimarie Webber - 05/27/11, Russell Bohanon - 06/20/11, Tommye Gilbreath - 06/20/11, Russell Bohanon - 06/22/11, Tommye Gilbreath - 06/24/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
346308	05/26/11	Obscured WAIT/WALK signal		12-Barbur/Sandy Blvd	Completed		07/01/11

Decision: On June 2, 2011, Field Operations reported that a Supervisor was sent to discuss the possibility of removing the banner but were told that the banner was only temporary and the permanent sign would be installed above the awning in a week. The Supervisor indicated that in the meantime the workaround would be that EB buses going 30 MPH or less should be able to see the south side countdown light at about 100-125 ft. from the intersection. When the countdown begins, approach the intersection with caution and treat as a red light.

Routed for Action to:

Kimarie Webber - 05/26/11, Tommye Gilbreath - 05/26/11, Shirley Block - 05/31/11, James Waddington - 06/02/11, Shirley Block - 06/02/11, Kimarie Webber - 06/10/11, Shirley Block - 06/29/11, Tommye Gilbreath - 06/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
346316	05/26/11	Intending passengers sitting on curbs/standing in middle of street at Transit Centers.		19-Woodstock/Glisan	Completed		07/01/11

Decision: The Road Supervisors reviewed this concern. They cannot hand out citations because this action does not violate a TriMet code. However, pedestrians are not allowed to interfere with transit. If you are blocked by a pedestrian, please send a "ROUTE BLOCKED" message to dispatch. A Supervisor or the police will be sent to assist. We are planning to install a fence at Gateway Transit Center which will separate the bike/walking path from the Transit Center. This should prevent people from sitting on the curb in that location. This is part of many changes on the east side and will happen sometime within the next few years.

Routed for Action to:

Kimarie Webber - 05/26/11, Tommye Gilbreath - 05/26/11, Tommye Gilbreath - 05/27/11, Shirley Block - 05/31/11, Russell Bohanon - 06/14/11, Tommye Gilbreath - 06/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
346322	05/26/11	Hazardous terrain for wheelchair passenger getting to crosswalk from bus stop.	8424 - Canyon & Cedar Hills Blvd NEAR SIDE / EAST	57-TV Hwy/Forest Grove	Completed		08/03/11

Decision: This stop has been moved and is now a farside stop.

Routed for Action to:

Kimarie Webber - 05/26/11, Tommye Gilbreath - 05/26/11, Ben Baldwin - 06/07/11, Ben Baldwin - 06/10/11, Kimarie Webber - 07/07/11, Ben Baldwin - 08/01/11, Tommye Gilbreath - 08/03/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
346927	06/03/11	Short green light cycle.	956 - Capitol & Terwilliger NEAR SIDE / EAST	44-Capitol Hwy/Mocks Crest	Completed	Completed	07/07/11

Decision: PDOT was contacted and the timing of the Qjump was at 6 seconds. They have since added an additional 2 seconds, per your request, and changed it to an 8 second interval.

Routed for Action to:

Kimarie Webber - 06/03/11, Tommye Gilbreath - 06/06/11, Barry Tillson - 06/10/11, Barry Tillson - 07/06/11, Kimarie Webber - 07/06/11, Barry Tillson - 07/07/11, Kimarie Webber - 07/07/11, Tommye Gilbreath - 07/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
347373	06/08/11	OSHA violation of driver seat safety.			Completed		06/08/11

Decision: We have met with OSHA and discussed bus seats with them; they are satisfied with our level of maintenance. However, the Bus Operators are an important part of this maintenance; we need for you to report any maintenance issue with a bus you drive so it can be repaired. You have also included a concern about ADA accommodations. I encourage you to work with HR and your Supervisor to resolve this issue; HR has an established process and will be able to guide you through it.

Routed for Action to:
Kimarie Webber - 06/08/11, Tommye Gilbreath - 06/08/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
347685	06/10/11	Construction Fence making for unsafe turn.		19-Woodstock/Glisan	Completed		06/15/11

Decision: We agreed with your solution; a reroute for line 19 went out last night (June 14) to be put in pouches this morning. The reroute will be in effect until the obstruction is removed.

Routed for Action to:
Kimarie Webber - 06/10/11, Russell Bohanon - 06/13/11, Russell Bohanon - 06/14/11, Tommye Gilbreath - 06/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348150	06/15/11	Have tree limbs/branches cut	9179 - 125th & Footpath AT LANDMARK / SOUTH	92-South Beaverton Express	Completed		07/01/11

Decision: Our Supervisor will work with the property owner and, if needed, with the local jurisdiction, to get the branches trimmed. I appreciate your RSA, thank you for letting me know about this hazard.

Routed for Action to:
Kimarie Webber - 06/15/11, Tommye Gilbreath - 06/16/11, Shirley Block - 06/29/11, Tommye Gilbreath - 06/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348436	06/20/11	Unsafe merge over 3 lanes.			Completed		07/01/11

Decision: This concern was sent to Field Operations for review. This traffic pattern has been approved by ODOT to maintain the flow of traffic in this area and no changes can be made at this time.

Routed for Action to:
Kimarie Webber - 06/20/11, Shirley Block - 06/23/11, James Waddington - 06/29/11, Tommye Gilbreath - 06/29/11, Shirley Block - 07/01/11, Tommye Gilbreath - 07/01/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348683	06/22/11	Green Light too short to clear railroad tracks.	8262 - Watson & Broadway NEAR SIDE / SOUTH	76-Beaverton/Tualatin	Completed	Completed	07/07/11

Decision: Field Operations contacted the City of Beaverton. They checked out the vehicle sensor operation and the yellow clearance on the intersection controller. After reviewing the comments relating your experience they think the detectors were at issue. They adjusted the video sensors for the Broadway intersection. They also indicate that if you are in the second vehicle position in line and don't let a gap form in front of you and the first vehicle, the signal should extend and you should have ample time to clear the intersection on the yellow light.

Routed for Action to:
Allen Morgan - 06/22/11, Kimarie Webber - 06/22/11, Kimarie Webber - 06/28/11, Russell Bohanon - 06/29/11, Tommye Gilbreath - 06/29/11, Shirley Block - 07/01/11, Shirley Block - 07/05/11, Kimarie Webber - 07/07/11, Tommye Gilbreath - 07/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348685	06/22/11	Blocked field of vision when pulling out.	8134 - 97th & Foster NEAR SIDE / NORTH	14-Hawthorne	Completed	Completed	07/15/11

Decision: This was reviewed by Field Operations. They have concerns about moving the drop off location to the island. They stated that there is no cross walk and the location is not ADA accessible. We will continue to explore our options and would welcome your suggestions. The Training Department paid a visit to the area and made the turns on 97th and Foster and 98th and Foster. The turn from 97th can be made safely by stopping first at the stop sign and then pulling slightly forward and stopping again, opening the doors if necessary. The turn from 98th is more difficult as it is not square with the roadway, requiring the Operator to look through the right side windows. This could be especially difficult if the windows were fogged. There is an additional concern about dropping the pedestrians in the island. They would be required to cross a busy roadway after being dropped off. We have put in a request to get the trees trimmed on Foster, at 97th. This should improve visibility at this location.

Routed for Action to:

Tommye Gilbreath - 06/22/11, Shirley Block - 06/23/11, Shirley Block - 06/28/11, Tommye Gilbreath - 06/29/11, Tommye Gilbreath - 07/11/11, Tommye Gilbreath - 07/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348687	06/22/11	Not enough time to get through traffic lights at rail crossing intersections.		58-Canyon Rd	Completed	Completed	07/12/11

Decision: We contacted the City of Portland and received this response.

"Our amber times are based on the safe stopping distance for the speed of the approach and grade. When amber times are increased beyond the normally calculated times, driver behavior changes and more drivers push the amber, having learned that the time has increased. We have a 3 second amber at Jefferson and Columbia which is consistent with most of the signals in the CBD. There is an additional second of all red prior to the opposing vehicle or train getting the green or solid white bar after the side street amber."

The duration of the light will not be changed at this time, based on concerns about driver behavior.

Routed for Action to:

Kimarie Webber - 06/22/11, Tommye Gilbreath - 06/22/11, Barry Tillson - 07/08/11, Tommye Gilbreath - 07/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348752	06/22/11	Stop location prohibits visibility of crosswalk lights.	2604 - Hawthorne & 16th NEAR SIDE / WEST	14-Hawthorne	Completed	Completed	07/26/12

Decision: A request was sent to the City of Portland. They have responded back that they can easily add a pole mounted signal for the West bound buses to be able to clearly see a signal. The City representative said that it may take a little time to schedule the work. We will follow up with them to ensure completion of the request.
2/16/12 - following up with Planner to see if City completed work.

Routed for Action to:

Anna Garmon - 06/22/11, Tommye Gilbreath - 06/29/11, Kimarie Webber - 07/07/11, Kimarie Webber - 08/04/11, Kimarie Webber - 08/05/11, Tommye Gilbreath - 08/05/11, Kimarie Webber - 08/11/11, Kimarie Webber - 08/12/11, Tommye Gilbreath - 08/12/11, Kimarie Webber - 08/25/11, Kimarie Webber - 08/26/11, Tommye Gilbreath - 08/29/11, Kimarie Webber - 07/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
348875	06/23/11	Unsafe deboarding location.	9078 - Durham & Upper Boones Ferry NEAR SIDE / NORTH	76-Beaverton/Tualatin	Completed	Completed	08/12/11

Decision: A work order has been submitted to Project Planning to move this stop. We will continue to monitor to ensure work is done. Thank you for bringing this to our attention.

Routed for Action to:

Kimarie Webber - 06/23/11, Tommye Gilbreath - 06/29/11, Kimarie Webber - 07/05/11, Russell Bohanon - 07/15/11, Shirley Block - 07/20/11, Tommye Gilbreath - 07/27/11, Ben Baldwin - 08/01/11, Kimarie Webber - 08/04/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349072	06/27/11	Unsafe right turn from EB Woodstock onto SB 52nd Ave.		19-Woodstock/Glisan	Completed	Completed	08/05/11

Decision: Curbing was rebuilt and limit lines were painted to hold traffic further back so buses could make the turn without going up over the curb.

Routed for Action to:

Kimarie Webber - 06/27/11, Tommye Gilbreath - 06/29/11, Barry Tillson - 07/07/11, Tommye Gilbreath - 07/07/11, Kimarie Webber - 07/08/11, Kimarie Webber - 07/12/11, Kerry Ayres-Palanuk - 07/13/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349633	07/01/11	Buses block view of pedestrians to turning vehicles.	6849 - 17th & Center NEAR SIDE / NORTH		Completed	Completed	07/07/11

Decision: This was reviewed by the Safety and Field Operations Departments. Due to the fact that there must be space for at least two buses to lay in at this stop, (#17 and #70), and that buses exiting the north gate from the yard must be able to view traffic, negotiate parked cars and safely make the turn onto 17th Avenue, the buses servicing this location cannot stop further back from the Administration building driveway. Another contributing factor is the upcoming construction for the Portland/Milwaukie Light Rail Project.

Routed for Action to:

Anna Garmon - 07/01/11, Shirley Block - 07/05/11, Tommye Gilbreath - 07/05/11, Kimarie Webber - 07/07/11, Tommye Gilbreath - 07/07/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349648	07/01/11	Pedestrian hazard - need better directional incentives.	5917 - M L King & Holladay NEAR SIDE / SOUTH		Completed	Completed	02/29/12

Decision: This area is currently being evaluated by TriMet Safety. Observations are scheduled in August to watch pedestrians and determine what improvements can be made. In addition, the Marketing Dept has contacted the Oregon Convention Center and provided them with information concerning safe behavior around trains.

Routed for Action to:

Anna Garmon - 07/01/11, Shirley Block - 07/05/11, Tommye Gilbreath - 07/05/11, Tommye Gilbreath - 07/29/11, Anna Garmon - 01/20/12, Anna Garmon - 01/27/12, Jeremy Ferguson - 02/15/12, Jeremy Ferguson - 02/28/12, Tommye Gilbreath - 03/14/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349651	07/01/11	Street striping presents possible train/auto lane confusion.	12835 - Steel Bridge & East End (Approach) AT LANDMARK / WEST		Completed	Completed	11/09/11

Decision: Safety and Rail Training made a field trip to this location and agreed with your concerns. They worked with the City of Portland to change the striping. (see attached photos)

Routed for Action to:

Anna Garmon - 07/01/11, Tommye Gilbreath - 07/05/11, Kimarie Webber - 07/07/11, Jim Strickland - 07/11/11, Tommye Gilbreath - 08/09/11, Tommye Gilbreath - 09/08/11, Tommye Gilbreath - 09/09/11, Tommye Gilbreath - 09/30/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 10/28/11, Tommye Gilbreath - 10/31/11, Anna Garmon - 11/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349657	07/05/11	Dangerous turn.	8158 - Lake & Johnson (At #7710) NEAR SIDE / EAST	152-Milwaukie	Completed		07/27/11

Decision: No change at this time. Moving the bus to Hwy. 224 would negatively impact the residential community to the south. The intersection with Johnson & Hwy. 224 is nearby (168 feet), but the operator may turn wide to the outside lane and set up for the next right turn onto Hwy. 224. Turning at this intersection maybe difficult during peak hours, but it does not appear to be more of a safety issue than other streets buses operate on.

Routed for Action to:

Kimarie Webber - 07/05/11, Shirley Block - 07/05/11, Shirley Block - 07/06/11, Tommye Gilbreath - 07/07/11, Barry Tillson - 07/11/11, Tommye Gilbreath - 07/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349783	07/06/11	Not enough room to make safe/legal lane change.		71-60th Ave/122nd Ave	Completed		07/27/11

Decision: This will be changed on all line 10, 14, 71 paddles for blocks going to Powell Garage by September 4, 2011.

Routed for Action to:

Kimarie Webber - 07/06/11, Tommye Gilbreath - 07/07/11, Barry Tillson - 07/11/11, Bruce Duncan - 07/19/11, Tommye Gilbreath - 07/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349787	07/06/11	Illegal turn.	5051 - Sandy & Prescott FAR SIDE / EAST	71-60th Ave/122nd Ave	Completed	Completed	08/12/11

Decision: I have been informed that City Signal engineer that crews will be scheduling the signal change work for later part of February 2012. Modification of the signal On Sandy @ Prescott would include:

1. Relocate existing thru far left signal (12-8-8-) head 8 ft to the right of the curb side signal head.
Use Astro Bracket if needed to acquire 18ft clearance. For both east and west bound approaches
2. Install new 12-12-12 left turn arrow heads in place of the relocated thru heads.
3. Pull in new 5 conductor cable and terminate the new left turn signal heads to ph 3 for west bound, ph 7 for east bound.
4. Separate the left lane loops from the thru lane loops
Pull in new shielded pair as show in the plan.
Terminate loops to the appropriate C1 pins shown in the plan.

Routed for Action to:

Kimarie Webber - 07/06/11, Barry Tillson - 07/08/11, Tommye Gilbreath - 07/27/11, Kimarie Webber - 08/04/11, Tommye Gilbreath - 08/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349789	07/06/11	Dark street crossing to catch bus.	7827 - 60th & 60th Ave Max Str/I-84 AT LANDMARK / NORTH	71-60th Ave/122nd Ave	Completed	Completed	02/16/12

Decision: The City transportation staff had a site review and identified this crossing for future safety related enhancements. No funding is available at this time. This intersection has been added to the city's future projects list. TriMet is identifying funding strategies that could elevate improvements more quickly, but we have no firm timeline on next step efforts at this time. We will continue to keep this Request for Safety Assessment on our future review list and will communicate any forward momentum as it happens.

2/16/12 - Existing ped crossing will be enhanced with rectangular rapid flash beacons treatments. This will improve awareness and visibility at the crossing. Anticipate installation in late May 2012. Attached illustrate RRFB treatment use.

Routed for Action to:

Kimarie Webber - 07/06/11, Tommye Gilbreath - 07/07/11, Ben Baldwin - 07/13/11, Tommye Gilbreath - 07/27/11, Ben Baldwin - 08/01/11, Kimarie Webber - 09/01/11, Kimarie Webber - 02/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349792	07/06/11	Bus Stop fouled with parked cars creating fall hazard for customers.		17-Holgate/NW 21st	Completed		07/15/11

Decision: We do report violations to the authority having jurisdiction so improperly parked vehicles can be ticketed and/or towed. We would appreciate your help with this; please report to Dispatch any violations that you see. If possible, have the location of the violation, and the make, model, color and license plate of the improperly parked vehicle.

Routed for Action to:

Kimarie Webber - 07/06/11, Tommye Gilbreath - 07/07/11, Russell Bohanon - 07/11/11, Tommye Gilbreath - 07/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
349875	07/06/11	Buses traveling too fast back to the Center garage at end of shift.	6849 - 17th & Center	NEAR SIDE / NORTH	Completed	Completed	07/15/11

Decision: Field Operations routinely monitors this area, and will continue to do so. If the Operator is observed to be speeding, the Field Supervisor will talk with them. If you see a particular bus that appears to be speeding, please send me the bus number, line/train, time and day, if possible. We should be able to identify the Operator and can address the concern.

Routed for Action to:

Anna Garmon - 07/06/11, Todd Wood - 07/07/11, Tommye Gilbreath - 07/07/11, Tommye Gilbreath - 07/11/11, Evelyn Warren - 07/12/11, Daniel Stokes - 07/13/11, Tommye Gilbreath - 07/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350130	07/07/11	Dispatchers working too many consecutive hours.			Completed	Completed	08/30/11

Decision: The current negotiated Hours of Service Policy requires that an employee be off work for 7 consecutive hours during a service day. This allows employees to double back and work extended hours without time off between shifts, and still comply with the ATU/TriMet negotiated policy. Management is aware that this practice does not fulfill the intention behind a good Hours of Service Policy and we are working to address that. Thank you for your observations. We share your concerns and hope to progress toward a more effective policy in the near future.

Routed for Action to:

Anna Garmon - 07/08/11, Tommye Gilbreath - 07/08/11, Tommye Gilbreath - 07/15/11, Tommye Gilbreath - 08/09/11, Tommye Gilbreath - 08/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350145	07/07/11	Westbound stop: Turning vehicles slow traffic causing cars behind to travel around their right side. This puts waiting pedestrians at bus stop in danger as there's no sidewalk or curb. Especially unsafe during dark months. Eastbound: lack of lighting.	1687 - Farmington & 179th WEST	OPPOSITE LANDMARK / 52-Farmington/185th	Completed	Completed	12/28/11

Decision: After visiting the stop pair we decided to post the outbound stop and move to the nearside of Rosa which has a sidewalk. Posting will take a few weeks. The Inbound stop is less problematic as visibility is the main concern. We plan to leave this stop at its current location and request that the city trim trees.

Routed for Action to:

Anna Garmon - 07/08/11, Tommye Gilbreath - 07/08/11, Kerry Ayres-Palanuk - 07/13/11, Ben Baldwin - 08/01/11, Ben Baldwin - 08/09/11, Kimarie Webber - 08/12/11, Russell Bohanon - 08/12/11, Tommye Gilbreath - 08/12/11, Anna Garmon - 09/08/11, Anna Garmon - 11/30/11, Anna Garmon - 12/28/11, Ben Baldwin - 12/28/11, Tommye Gilbreath - 12/28/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350302	07/11/11	Operators not following layover rules	2253 - Gresham Tc & Bay 1	AT LANDMARK / EAST 4-Division/Fessenden	Completed		08/31/11

Decision: spoke with Field Operations and Training; both agreed that the best solution was to go to the overflow area for layover until the other bus departs.

Routed for Action to:

Kimarie Webber - 07/11/11, Russell Bohanon - 07/11/11, Tommye Gilbreath - 07/11/11, Jay Jackson - 07/15/11, Tommye Gilbreath - 07/27/11, Tommye Gilbreath - 08/29/11, Tommye Gilbreath - 08/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350304	07/11/11	Dangerous bicyclist behaviors		19-Woodstock/Glisan	Completed		09/12/11

Decision: TriMet police (TPD) have conducted several missions on the mall to help correct behaviors like those you've described. There was also extensive outreach when the Mall opened. To get the message out that bikes had to use the left lane and line up with waiting cross traffic to "go right" TriMet worked with the Bike Transportation Alliance (BTA) and the City and put a number of "door knob" flyers on bikes up and down the Mall and all over PSU. PSU, OHSU and City of Portland continue to include bike safety on the Mall in their outreach to new bike commuters. Many of our customers want to bring their bikes on board; our Marketing and Customer Service staff attends all the major bike events with the demo bus rack. The most important messages to customers are 1) if it's leaving it's not your bus or train and 2) to make eye contact with the operator before stepping in front of a bus to load a bike. Our mission is to help everyone, including cyclists, to move around the City. We will continue to share information with the cycling community about safe behavior around buses and trains.

Routed for Action to:

Kimarie Webber - 07/11/11, Tommye Gilbreath - 07/11/11, Tommye Gilbreath - 08/31/11, Tommye Gilbreath - 09/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350306	07/11/11	Paper towel dispenser invites public into the operator's personal bubble.			Under Review	TriMet Pending	

Decision: This issue is currently pending decision from TCRC.

Routed for Action to:

Kimarie Webber - 07/11/11, Tommye Gilbreath - 07/11/11, Barry Tillson - 08/01/11, Tommye Gilbreath - 08/03/11, Tommye Gilbreath - 08/12/11, Tommye Gilbreath - 09/08/11, Barry Tillson - 09/19/11, Tommye Gilbreath - 09/30/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/01/11, Tommye Gilbreath - 11/25/11, Tommye Gilbreath - 12/09/11, Tommye Gilbreath - 01/24/12, Tommye Gilbreath - 02/06/12, Kimarie Webber - 02/13/12, Kimarie Webber - 02/17/12, Tom Nielsen - 02/17/12, Tommye Gilbreath - 02/20/12, Tommye Gilbreath - 05/03/12, Kimarie Webber - 05/18/12, Shelly Lomax - 05/18/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/06/12, Kimarie Webber - 07/17/12, Kimarie Webber - 07/26/12, Kimarie Webber - 09/06/12, Gregory Larson - 09/19/12, Kimarie Webber - 09/27/12, Kimarie Webber - 10/23/12, Kimarie Webber - 12/21/12, Kimarie Webber - 02/19/13, Kimarie Webber - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350308	07/11/11	Servicing stop causes bus to block bike lane.	6355 - Williams & Alberta	NEAR SIDE / NORTH 44-Capitol Hwy/Mocks Crest	Completed		09/12/11

Decision: A Road Supervisor went to this location and agrees with your concern and recommendation. A work order has been submitted to the City to move the stop to Sumner.

Routed for Action to:

Kimarie Webber - 07/11/11, Russell Bohanon - 07/11/11, Russell Bohanon - 07/13/11, Tommye Gilbreath - 07/27/11, Shirley Block - 08/18/11, Russell Bohanon - 09/08/11, Tommye Gilbreath - 09/08/11, Tommye Gilbreath - 09/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350311	07/11/11	No water access.		75-Lombard/39th (Cesar Chavez)	Completed	Completed	08/17/11

Decision: A work request has been submitted to Facilities Maintenance to resolve this issue by installing a drinking fountain or bottled water. Facilities indicates that both sites have potable water via the sinks and that installing filters, fountain or bottled water is being review, but the process is slow. This site will be reviewed once others under review with higher use have been looked at.

Routed for Action to:

Kimarie Webber - 07/11/11, Susan Willmott - 07/11/11, Tommye Gilbreath - 07/11/11, Tommye Gilbreath - 07/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350374	07/12/11	Blackberry bushes smacking passengers.		54-Beaverton-Hillsdale Hwy	Completed	Completed	08/12/11

Decision: The City of Portland has been contacted and a request was made to trim the bushes.

Routed for Action to:

Tommye Gilbreath - 07/12/11, Russell Bohanon - 07/13/11, Tommye Gilbreath - 07/15/11, Shirley Block - 08/03/11, Tommye Gilbreath - 08/03/11, Tommye Gilbreath - 08/04/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350409	07/12/11	Mirror blind spots on non-revenue vehicles.			Completed		08/05/11

Decision: This information has been shared with MOW management. They have decided to install cameras to help improve vision when backing. This change has begun and will be completed in the near future.

Routed for Action to:

Anna Garmon - 07/12/11, Tommye Gilbreath - 07/12/11, Tommye Gilbreath - 07/15/11, Richard Kindig - 08/04/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350513	07/12/11	TVM machines that are missing grout may be pest hazard.			Completed	Completed	07/15/11

Decision: Safety has sent a work request to Facilities maintenance, requesting they look into this concern and repair as needed. Employee is encouraged to share any maintenance concerns with their manager.

Routed for Action to:

Anna Garmon - 07/12/11, Tommye Gilbreath - 07/13/11, Tommye Gilbreath - 07/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350523	07/12/11	Vehicle/pedestrian hazard due to lack of light.			Completed	Completed	08/03/11

Decision: The Cleaner's Supervisors have both been asked to remind the crews that they need to have their lights on when in motion. If you see this issue again, I encourage you to contact their manager, Bill Owen (at Ruby), and/or Gary Dumolt (at Elmonica). Thank you for reporting this concern.

Routed for Action to:

Anna Garmon - 07/12/11, Tommye Gilbreath - 07/13/11, Daniel Blair - 08/01/11, Mark Grove - 08/03/11, Tommye Gilbreath - 08/03/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350752	07/14/11	Tree blocking view at stop sign.		9-Powell/Broadway	Completed	Completed	08/12/11

Decision: A work order has been emailed to the City of Portland to trim the trees.

Routed for Action to:

Kimarie Webber - 07/14/11, Russell Bohanon - 07/15/11, Tommye Gilbreath - 07/15/11, Shirley Block - 07/22/11, Tommye Gilbreath - 07/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350754	07/14/11	Biohazard Passenger	1111 - Columbia & 12th NEAR SIDE / EAST	6-Martin Luther King Jr Blvd	Completed	Completed	08/12/11

Decision: A Supervisor will speak to this passenger. Conversations are beginning to determine consistent policy in future.

Routed for Action to:

Kimarie Webber - 07/14/11, Russell Bohanon - 07/15/11, Tommye Gilbreath - 07/15/11, Shirley Block - 07/18/11, James Waddington - 07/22/11, Shirley Block - 07/22/11, Tommye Gilbreath - 07/27/11, Kimarie Webber - 08/11/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350842	07/15/11	Center maintenance bay 5 steel beam is bent and should not be used to harness straps for working on top of hybrid buses until fixed.			Completed	Completed	07/15/11

Decision: Safety submitted a work request to maintenance asking that they evaluate this and repair as needed. The work request number is 2437. Requestor is encouraged to report any maintenance issue to their manager.

Routed for Action to:
Anna Garmon - 07/15/11, Tommye Gilbreath - 07/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
350956	07/15/11	Wheel press instrument may need to be included in yearly calibration.			Completed	Completed	07/27/11

Decision: Tommye Gilbreath in Safety is in contact with Mark Grove to resolve the issue.

Routed for Action to:
Anna Garmon - 07/15/11, Tommye Gilbreath - 07/25/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351156	07/19/11	Shelter on concrete island needs bollard installed for pedestrian safety.	7012 - 185th & Tualatin Valley Hwy NEAR SIDE / NORTH		Completed	Completed	01/20/12

Decision: This concern was taken to the Safety Committee and reviewed by the Road Supervisors. Neither group recommended a change at this location.

Routed for Action to:
Anna Garmon - 07/19/11, Shirley Block - 07/25/11, Tommye Gilbreath - 07/25/11, Shirley Block - 08/01/11, Kimarie Webber - 08/25/11, Anna Garmon - 11/09/11, Anna Garmon - 11/10/11, Young Park - 11/14/11, Rockchild Scott - 12/09/11, Tommye Gilbreath - 12/09/11, Tommye Gilbreath - 12/16/11, Elizabeth Papadopoulos - 12/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351165	07/19/11	Slippery hill for deboarding pedestrians sliding them back towards the bus wheels when wet.	9078 - Durham & Upper Boones Ferry NEAR SIDE / NORTH	76-Beaverton/Tualatin	Completed		08/09/11

Decision: A work order is in place to move the stop.

Routed for Action to:
Anna Garmon - 07/19/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351232	07/19/11	Blind spot in rear of bus.			Completed		08/17/11

Decision: The Training department was contacted about your concern. They felt that the traffic issues can best be addressed by proper scanning techniques before moving the bus. In addition to cost, there is concern that installation of a camera would create a vision barrier and would take space in an already restricted driver's area. With this in mind, cameras will not be installed at this time. Your suggestion to advertise and educate is a good approach; we do work with cycling groups and provide outreach to the public through the Marketing department. This RSA will also be sent to Marketing.

Routed for Action to:
Kimarie Webber - 07/19/11, Barry Tillson - 08/01/11, Kimarie Webber - 08/04/11, Tommye Gilbreath - 08/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351377	07/20/11	Dangerous turn		6-Martin Luther King Jr Blvd	Completed	Completed	12/16/11

Decision: The Service Planning and Scheduling Department is in the process of changing the routing up to 4th Avenue and also swapping bus stops on Columbia. Time is required in order to get this done and have customers fully understand the changes, so this will be implemented with the Spring sign up in early March.

Routed for Action to:

Kimarie Webber - 07/20/11, Kerry Ayres-Palanuk - 08/03/11, Tommye Gilbreath - 08/03/11, Tommye Gilbreath - 08/09/11, Allen Morgan - 08/10/11, Kimarie Webber - 08/12/11, Kimarie Webber - 09/23/11, Tommye Gilbreath - 10/26/11, Tommye Gilbreath - 11/01/11, Tommye Gilbreath - 11/04/11, Kerry Ayres-Palanuk - 11/18/11, Tommye Gilbreath - 12/09/11, Kerry Ayres-Palanuk - 12/12/11, Tommye Gilbreath - 12/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351383	07/20/11	Dangerous pedestrian crossing to/from bus stop.	8274 - Martinazzi & Mohawk NEAR SIDE / SOUTH	96-Tualatin/I-5	Completed	Completed	12/05/11

Decision: Project Planning has looked into this and they think there is some value in revisiting the existing marked pedestrian crossing with Tualatin. Although marked, it has no control device. Even a stop bar in advance of the crossing might reinforce that cars must stop for pedestrians. We could also ask for a hawk signal. The likely result may be no change. The crosswalk is marked, and drivers are required by law to yield to the pedestrians in the crosswalk.

This is in the discussion phase with the City of Tualatin, however it is estimated that it will take time for them to develop. Our review of the issue will be closed, but we have a follow up item in our tracking database to check back with Tualatin in the Spring. We will update you as further information is made available to us.

Routed for Action to:

Kimarie Webber - 07/20/11, Jay Jackson - 07/22/11, Shirley Block - 07/22/11, Kimarie Webber - 08/04/11, Ben Baldwin - 09/16/11, Ben Baldwin - 12/02/11, Kimarie Webber - 12/02/11, Kimarie Webber - 12/05/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351399	07/20/11	Unsafe stop due to Jersey barriers.	3612 - Macadam & Hamilton Ct OPPOSITE LANDMARK / SOUTH	35-Macadam/Greeley	Completed		08/12/11

Decision: The Nearside stop:

- Has better lighting
- Is at the marked crossing (Farside has no crossing)
- Has curb cuts (connects north-south and east-west). Farside does not have curb cuts that connect east-west across Macadam)
- Has a spacious waiting area with a decent, private bench. Farside feels like no-man's land and there also would be no room for a bench.

All that being said, it's not an unreasonable request in principal, but in practice, given that there are 22 daily ons and only 2 daily offs, it seems that a better overall balance of comfort and safety is to leave the stop Nearside and have operators not release the rear doors here and have the few people who get off the bus exit through the front doors in this instance. The decision was made to keep the stop where it is currently at the present time.

Routed for Action to:

Kimarie Webber - 07/20/11, Shirley Block - 07/22/11, Shirley Block - 08/01/11, Ben Baldwin - 08/09/11, Kimarie Webber - 08/12/11, Tommye Gilbreath - 08/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351401	07/20/11	Not enough noted and safe restrooms for Operator use.			Completed		08/11/11

Decision: I spoke with Dr. Harris about this concern. He agrees that drinking water is important, but the amount needed varies from person to person. I do not know about the need to use the restroom every 45 minutes; neither Dr. Harris nor I could find a scientific study showing this information. Would you please contact me and tell me the source of your information? My e-mail is gilbreat@trimet.org and my phone number is 503-962-4947.

Routed for Action to:

Kimarie Webber - 07/20/11, Kerry Ayres-Palanuk - 08/03/11, Tommye Gilbreath - 08/09/11, Tommye Gilbreath - 08/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351405	07/20/11	Hazardous bus stop.	4410 - Patrick & Council Crest NEAR SIDE / WEST	51-Vista	Completed	Completed	08/12/11

Decision: The review has been completed and a work order has been submitted to move the stop over 100 feet to Council Crest.

Routed for Action to:

Kimarie Webber - 07/20/11, Shirley Block - 07/22/11, Shirley Block - 08/03/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351411	07/20/11	Blocked Stop sign.		35-Macadam/Greeley	Completed	Completed	08/12/11

Decision: A request to the City of Portland on 8/9/11 resulted in their agreement that this banner was too low. They have promised us that the banner would be either removed or raised up this week so that it no longer obstructs the stop sign.

Routed for Action to:

Kimarie Webber - 07/20/11, Allen Morgan - 07/27/11, Tommye Gilbreath - 07/27/11, Kimarie Webber - 08/03/11, Ben Baldwin - 08/09/11, Kimarie Webber - 08/12/11, Tommye Gilbreath - 08/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351417	07/20/11	View of oncoming traffic blocked by trees.		9-Powell/Broadway	Completed		08/29/11

Decision: A work order was sent to the City of Portland to trim encroaching tree limbs along route #9 per your guidance on locations.

Routed for Action to:

Kimarie Webber - 07/20/11, Kimarie Webber - 08/05/11, Shirley Block - 08/05/11, Shirley Block - 08/17/11, Kimarie Webber - 08/25/11, Kimarie Webber - 08/29/11, Tommye Gilbreath - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351426	07/20/11	Lack of recovery time at end of line.			Completed		08/11/11

Decision: spoke with Dr. Harris about this concern. From an Occupational Medicine perspective, he is unaware of any known hazards of sitting with the possible exception of extended airplane travel. Medical studies have found a weak link between prolonged air flight and risk of DVT (deep venous thrombosis). I am interested in the source of your information. Would you please contact me either by e-mail at gilbreat@trimet.org or by phone at 503-962-4947 and share your source? Thanks, I appreciate your time.

Routed for Action to:

Kimarie Webber - 07/20/11, Kerry Ayres-Palanuk - 08/01/11, Tommye Gilbreath - 08/09/11, Tommye Gilbreath - 08/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351574	07/21/11	Sun blocks turn signal light visibility.	3054 - Jefferson St & 20th NEAR SIDE / WEST		Completed		08/05/11

Decision: It can be difficult to see the color of this light and others at certain times of the day. Road Operations suggests that you watch oncoming traffic and use the train warning signal as additional information if you are at this intersection when the sun is behind the traffic light.

Routed for Action to:

Anna Garmon - 07/21/11, Shirley Block - 07/22/11, Shirley Block - 07/25/11, Tommye Gilbreath - 07/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351579	07/21/11	Danger of turning bus getting stuck at train crossing.		99-McLoughlin Express	Completed	Completed	11/09/11

Decision: Training, Safety and Planning looked at this concern together. We agree that this could be a hazardous situation and have decided to make a change. The current re-route will stay in effect until the change is made, which will likely be in time for spring sign-up. The new route will not include driving across the railroad tracks.

Routed for Action to:

Anna Garmon - 07/21/11, Tommye Gilbreath - 08/03/11, Barry Tillson - 09/19/11, Harry Saporta - 09/29/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351588	07/21/11	Layover unsafe/illegal.	3049 - Jefferson St & 10th NEAR SIDE / WEST		Completed	Completed	08/26/11

Decision: This RSA was sent to Service Planning and Analysis for review; they have told me that this is a legal stop. Per the City of Portland, the bike path is actually a "bike/bus" path and buses are allowed to use it. The Fire Department knows that buses park in front of hydrants and has told us that their vehicles have equipment that can move buses in the case the fire hydrant is needed. However, Service Planning and Analysis is willing to evaluate alternate locations; please share the alternatives that you believe would be better.

Routed for Action to:

Anna Garmon - 07/21/11, Kerry Ayres-Palanuk - 08/03/11, Tommye Gilbreath - 08/03/11, Tommye Gilbreath - 08/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351680	07/19/11	bike crossing sign too close to road.		75-Lombard/39th (Cesar Chavez)	Completed	Completed	12/16/11

Decision: The City of Portland has written a work order to adjust the sign. An estimated time for the work to be performed was not provided.
02/16/12: followed up with Planner to find out if City has adjusted the sign yet.

Routed for Action to:

Ben Baldwin - 08/01/11, Kimarie Webber - 08/12/11, Todd Wood - 08/12/11, Ben Baldwin - 09/16/11, Kimarie Webber - 09/30/11, Tommye Gilbreath - 10/27/11, Ben Baldwin - 11/02/11, Ben Baldwin - 12/09/11, Tommye Gilbreath - 12/09/11, Kimarie Webber - 12/14/11, Tommye Gilbreath - 12/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351715	07/22/11	Requesting stop be moved at S.E. Market and MLK southbound		31-King Rd	Completed		09/01/11

Decision: Unable to identify initiator. This is duplicate issue to 348436 where final disposition was that the traffic pattern was approved by ODOT to maintain traffic flow. No changes can be made.

Routed for Action to:

Ben Baldwin - 08/01/11, Shirley Block - 08/03/11, Russell Bohanon - 08/11/11, Kimarie Webber - 08/12/11, Todd Wood - 08/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351750	07/22/11	Stop moved to unsafe position creating pedestrian/vehicle hazard.	11521 - Scholls Ferry & Murray NEAR SIDE / WEST		Completed	Completed	08/31/11

Decision: Field Operations visited this location and agrees that this stop should be moved back to its original location. A work order has been submitted for this move.

Routed for Action to:

Anna Garmon - 07/22/11, Shirley Block - 07/25/11, Shirley Block - 08/01/11, Shirley Block - 08/08/11, Tommye Gilbreath - 08/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
351890	07/26/11	High traffic area for bike riders.		44-Capitol Hwy/Mocks Crest	Completed	Completed	08/29/11

Decision: This is currently under review in the Project Planning Department. TriMet is currently in discussion with the City of Portland on what is acceptable for vehicles, bikes, and buses on Williams. Moving the bicycle lane to the left side of Williams is one of several ideas being considered to improve the safety between bikes and buses. For the time being, my understanding is that the project is "on hold" until there is more input from the neighborhood.
02/16/12 - Follow up email sent to Planner to find out if there has been any further status, movement, decisions by City on this issue.

Routed for Action to:

Kimarie Webber - 07/26/11, Kerry Ayres-Palanuk - 08/03/11, Tommye Gilbreath - 08/03/11, Tom Mills - 08/15/11, Kimarie Webber - 08/25/11, Tommye Gilbreath - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352181	07/28/11	Substation steps unsafe - need repair/maintenance.	13005 - Hwy-217 & Walker Rd AT LANDMARK / NORTH		Completed	Completed	01/25/12

Decision: Tommye submitted a work order (#2550) to Facilities Maintenance to repair the stairs. He included Tim Snyder's name on the work order in case they needed additional information. John Whipple emailed A. Turner to confirm that handrails and steps are all completed at Walker Rd. now.

Routed for Action to:

Anna Garmon - 07/28/11, Tommye Gilbreath - 07/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352240	07/28/11	Visual barriers created by equipment on bikes loaded on bus bike racks.			Completed	TriMet Pending	12/07/12

Decision: The SOP has been updated and approved through TCRC. Creative Services is designing a new brochure and a card that operators can hand out. This item is behind schedule, but we should see new information pieces in Feb. 2013.

Routed for Action to:

Kimarie Webber - 07/28/11, Tommye Gilbreath - 08/03/11, Tony Fuentes - 08/03/11, Kimarie Webber - 09/30/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Ryan Poehler - 11/14/11, Kimarie Webber - 11/16/11, Tommye Gilbreath - 11/25/11, Tommye Gilbreath - 12/16/11, Allen Morgan - 01/05/12, Allen Morgan - 01/18/12, Tommye Gilbreath - 01/19/12, Tommye Gilbreath - 01/24/12, Tommye Gilbreath - 01/31/12, Kimarie Webber - 02/09/12, Kimarie Webber - 03/15/12, Tony Fuentes - 03/15/12, Tommye Gilbreath - 03/29/12, Kimarie Webber - 04/04/12, Tommye Gilbreath - 04/17/12, Allen Morgan - 04/25/12, Kimarie Webber - 05/18/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/06/12, Kimarie Webber - 08/24/12, Kimarie Webber - 09/06/12, Kimarie Webber - 09/27/12, Kimarie Webber - 10/23/12, Jeffrey Owen - 11/05/12, Jeffrey Owen - 11/09/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352250	07/28/11	Unsafe lane changes with Broadway Bridge construction and I-5 traffic.	633 - Broadway & 2nd NEAR SIDE / WEST	9-Powell/Broadway	Completed		09/30/11

Decision: A training supervisor was assigned to evaluate this. Broadway is a straight street where bus stop ID 627 & 633 are located; the curve begins 170 feet past the near side intersection of Broadway/Vancouver Stop ID 627. An operator should be able to scan for traffic approaching from the rear to make safe lane changes. If we have misunderstood your concern, please let us know.

Routed for Action to:

Kimarie Webber - 07/28/11, Tommye Gilbreath - 08/03/11, Barry Tillson - 08/15/11, Barry Tillson - 09/23/11, Tommye Gilbreath - 09/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352643	08/02/11	Pedestrian signage needed near trackway.	10293 - Psu South/6th & College & Max Station NEAR SIDE / NORTH		Completed	Completed	10/07/11

Decision: Richard Kisner has confirmed that signs have been installed now.

Routed for Action to:

Anna Garmon - 08/02/11, Tommye Gilbreath - 08/03/11, Anna Garmon - 08/24/11, Anna Garmon - 08/26/11, Kimarie Webber - 08/26/11, Kimarie Webber - 08/29/11, Tommye Gilbreath - 09/08/11, Tommye Gilbreath - 09/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352867	08/03/11	Diesel Fumes		78-Beaverton/Lake Oswego	Completed		08/11/11

Decision: Carbon Monoxide (CO) is not a good indicator of diesel exhaust. That is, by the time a CO meter alarms, there would be a large amount of exhaust in the bus. I do agree with you that the bus should be stopped and Dispatch should be contacted anytime the Operator notices any strong or unusual odors, such as rotten-egg-smell which may indicate a battery problem or diesel exhaust, which may indicate an exhaust leak. The Safety Department continues to work with Bus Maintenance to find ways to minimize diesel exhaust and other potential exposures. Reporting helps us to find problems and I encourage you to continue reporting.

Routed for Action to:

Kimarie Webber - 08/03/11, Tommye Gilbreath - 08/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352921	08/04/11	Bus 1792: white side lighting blinding in dark conditions.			Completed		08/04/11

Routed for Action to:

Kimarie Webber - 08/04/11, Tommye Gilbreath - 08/04/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352925	08/04/11	Hazardous boarding/unboarding due to daily construction changes.	2267 - Hall & Allen NEAR SIDE / NORTH	78-Beaverton/Lake Oswego	Completed		08/31/11

Decision: Field Operations visited this location, but did not observe the same issues that you did. The Supervisor, Rick Elliot, is willing to discuss this with you at your convenience.

Routed for Action to:

Kimarie Webber - 08/04/11, Tommye Gilbreath - 08/04/11, Shirley Block - 08/16/11, Tommye Gilbreath - 08/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
352970	08/04/11	Tree limbs obstructing operator view.			Completed		08/31/11

Decision: If you believe that this is still an issue, Field Operations checked each route into and out of the Town Center but did not see any hazards (trees) that could interfere with obstructing an operator's view. It is possible that the trees were trimmed since you submitted this RSA. issue, please contact Anna Turner, 962-5883.

Routed for Action to:

Kimarie Webber - 08/04/11, Tommye Gilbreath - 08/04/11, Kimarie Webber - 08/05/11, Tommye Gilbreath - 08/09/11, Kimarie Webber - 08/12/11, Kimarie Webber - 08/17/11, Russell Bohanon - 08/29/11, Tommye Gilbreath - 08/29/11, Shirley Block - 08/31/11, Tommye Gilbreath - 08/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353050	08/05/11	Passengers getting injured walking into deploying ramp on bus.			Completed	Completed	07/17/12

Decision: A new SOP has been written to address this issue and TCRC has approved the scope of the document with a few modifications. The issue was also reviewed by the Bus Safety Committee. The SOP approached safety through documented procedures. Look for the new SOP on TriNet.

Routed for Action to:

Kimarie Webber - 08/05/11, Kimarie Webber - 09/23/11, Tommye Gilbreath - 09/27/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Tom Nielsen - 10/31/11, Tom Nielsen - 11/14/11, Kimarie Webber - 11/16/11, Tommye Gilbreath - 11/25/11, Tommye Gilbreath - 12/09/11, Tommye Gilbreath - 12/16/11, Tommye Gilbreath - 12/29/11, Tommye Gilbreath - 01/06/12, Tommye Gilbreath - 01/16/12, Tommye Gilbreath - 02/20/12, Tommye Gilbreath - 03/09/12, Tommye Gilbreath - 03/13/12, Tommye Gilbreath - 04/17/12, Tommye Gilbreath - 05/03/12, Kimarie Webber - 05/18/12, Tommye Gilbreath - 05/18/12, Tommye Gilbreath - 05/22/12, Tommye Gilbreath - 05/23/12, Tommye Gilbreath - 05/25/12, Tommye Gilbreath - 05/29/12, Tommye Gilbreath - 05/30/12, Tommye Gilbreath - 07/02/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353053	08/05/11	Pinch hazard on Powell employee parking gate.			Completed	Completed	08/12/11

Decision: Mark Holland in Facilities Maintenance will close this gap. Work request # 2613 has been submitted for the work and we expect it to be completed within a month.

Routed for Action to:
Kimarie Webber - 08/05/11, Tommye Gilbreath - 08/05/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353507	08/09/11	Light bulbs need replacing.	13165 - Wes Barn & Hastus Pull	AT LANDMARK / NORTH	Completed	Completed	01/25/12

Decision: Work order has been submitted and lights should be replaced Thursday morning. Lights were installed. Susan Willmott stated: "Hi Anna, regarding the status of request #2550 (Work Order #41-24618): It was completed by Bill Parashos last August."

Routed for Action to:
Anna Garmon - 08/09/11, Tommye Gilbreath - 08/10/11, Anna Garmon - 08/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353542	08/10/11	Passengers/Pedestrians create unsafe congestion at Transit Center.	9978 - Beaverton Tc & B3/20	AT LANDMARK / SOUTH 20-Burnside/Stark	Completed		11/01/11

Decision: There are changes coming to Beaverton Transit Center. The walkways will be re-stripped to make them more visible to out passnegers. The concrete pathway close to the WES, will be blocked off with signs and posts. We hope to have this work completed by November 4th.

There will also be changes to the gates that block the walkway to the trains; these will be replaced by bedstead barriers, which will slow down the pedestrian movement. This change will likely not happen until January.

I'd like to hear back from you in a few months. Please let me know if these changes have helped.

Routed for Action to:
Kimarie Webber - 08/10/11, Tommye Gilbreath - 08/17/11, Tommye Gilbreath - 08/31/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353544	08/10/11	High traffic area needs traffic light.	4426 - Pcc Drive & Springville	NEAR SIDE / SOUTH 67-Jenkins/158th	Completed		08/29/11

Decision: A site visit was made on 8/23/2011. We are in agreement that this can be a difficult turn at times. Patience is the answer in the short term. The sight distance to the east and west is over 400 feet and there were no safety concerns noted with this intersection. Traffic was steady at the time of the site visit, (noon), and gaps in traffic did provide ample time for the buses leaving PCC to safely turn onto Springville Rd. In the event of heavier traffic where the turn becomes more difficult, patience is the answer in the short term. Long term, Washington County has plans to upgrade and widen Springville Road. We are not sure if there will be a light at the entrance to PCC (Seems likely) or as to when the road improvements will take place. Additionally, there may be plans for a second exit from PCC directly onto 185th north of its intersection with Springville. Stay tuned for these upgrades.

Routed for Action to:
Allen Morgan - 08/10/11, Kimarie Webber - 08/10/11, Barry Tillson - 08/24/11, Kimarie Webber - 08/26/11, Tommye Gilbreath - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353548	08/10/11	Cannot operate lift safely, stop not level, heavy traffic.	5157 - Scholls Ferry & Allen	FAR SIDE / SOUTH 56-Scholls Ferry Rd	Completed		10/11/11

Decision: A Planner in Capital Projects who works on bus stop placement was contacted. He said, "This stop is necessary to support the two apartment complexes it serves. Ridership is good but infrastructure is not. There are no plans to make improvements here but a recommendation will be placed with the county for their small projects fund. The stop records one lift a month which is very low."

Routed for Action to:
Kerry Ayres-Palanuk - 08/10/11, Kimarie Webber - 08/10/11, Kimarie Webber - 09/30/11, Ben Baldwin - 10/06/11, Tommye Gilbreath - 10/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353552	08/10/11	Need for better traffic control signs.	5352 - St Helens & Front FAR SIDE / NORTH	17-Holgate/NW 21st	Completed		01/05/12

Decision: A work Order has been written to move this stop 230 feet to the south, giving the Operators a total of 690 feet to move over one lane before reaching the St Johns Bridge exit.

Routed for Action to:

Kimarie Webber - 08/10/11, Tommye Gilbreath - 08/10/11, Russell Bohanon - 08/11/11, Shirley Block - 08/16/11, Kimarie Webber - 08/18/11, Tommye Gilbreath - 09/08/11, Barry Tillson - 09/23/11, Kimarie Webber - 09/30/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 12/09/11, Tommye Gilbreath - 12/16/11, Kimarie Webber - 01/04/12, Allen Morgan - 01/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353569	08/10/11	New construction in this area may result in damage to buses.	6787 - 15th & Going NEAR SIDE / NORTH	8-Jackson Park/NE 15th	Completed	Completed	08/30/11

Decision: Yes. We were contacted a few weeks ago and informed by the city of proposed traffic calming improvements. Design is still preliminary and no time was given on implementation of these changes. The median will be offset west of the current centerline and the northbound lane will widen about a foot through the intersection. The southbound lane will shift west and parking removed south of Going on the west side. Cars will no longer be able to turn from or onto Going St. The greatest impact is to the outbound bus stop and our review and comments to date have been geared towards protecting accessibility and safe connections. Also, we have asked the city engineer to consult the city forester on possible friction with a large tree. Please note that this City improvement has been designed to accommodate movement north and south by large vehicles including buses and fire trucks. The City acknowledges that the design is intended to slow traffic movement. Proposed changes, combined with center lane shift and removal of on-street parking should achieve this objective. Once improvements are in and lane stripes are reconfigured; travel lanes will be maintained at 13' northbound & 15' southbound.

Routed for Action to:

Allen Morgan - 08/10/11, Anna Garmon - 08/10/11, Allen Morgan - 08/15/11, Barry Tillson - 08/24/11, Kimarie Webber - 08/26/11, Kimarie Webber - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353665	08/10/11	Breakroom door lock needs fixing and/or replacing.	8357 - Gresham Central Tc & Max Station AT LANDMARK / EAST		Completed	Completed	08/10/11

Decision: Work order (#2646) submitted to fix lock.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353699	08/11/11	Construction making route difficult/unsafe.		9-Powell/Broadway	Completed		12/14/11

Decision: The information concerning the trees has been submitted to the landscapers. We requested additional information from you concerning the location of the construction, but have not received it. We are closing this RSA, but if you still have concerns about the construction and the new stadium, please re-submit the RSA with specific locations.

Routed for Action to:

Kimarie Webber - 08/11/11, Tommye Gilbreath - 08/11/11, Kerry Ayres-Palanuk - 08/12/11, Tommye Gilbreath - 09/16/11, Tommye Gilbreath - 10/27/11, Kimarie Webber - 11/15/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353703	08/11/11	Unsafe deboarding area due to shrubs.	10325 - Mcloughlin & River Rd NEAR SIDE / SOUTH	33-McLoughlin	Completed		10/19/11

Decision: Field Operations looked at this area and believes that there is adequate room to safely discharge your passengers. They do not believe that the bus stop needs to be moved at this time.

Routed for Action to:

Kimarie Webber - 08/11/11, Russell Bohanon - 08/11/11, Tommye Gilbreath - 08/11/11, Shirley Block - 08/16/11, Tommye Gilbreath - 09/30/11, Tommye Gilbreath - 10/13/11, Tommye Gilbreath - 10/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353708	08/11/11	Need for signage.	858 - Bybee & 27th FAR SIDE / EAST	19-Woodstock/Glisan	Completed		10/26/11

Decision: I went with jeremy Ferguson to look at this location. Adding an arrow to the sign would be confusing since the 19 could go either direction, depending on which variation of the line is being driven. One loop goes straight to Mt Scott, the other turns right and goes into the neighborhood. At this time, no arrow will be added.

Routed for Action to:

Kimarie Webber - 08/11/11, Russell Bohanon - 08/11/11, Russell Bohanon - 08/19/11, Kimarie Webber - 08/26/11, Tommye Gilbreath - 08/29/11, Kimarie Webber - 09/29/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/26/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353710	08/11/11	Distractions due to passenger queries for information.			Completed		10/19/11

Decision: I contacted the Marketing Department and the Bus Transportation Safety Committee and asked their opinion on this issue. The consensus was that this would likely be an additional distraction for the Operator and cumbersome to create for each line.

Routed for Action to:

Kimarie Webber - 08/11/11, Tommye Gilbreath - 08/11/11, Tommye Gilbreath - 10/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
353791	08/11/11	40 foot buses at Hillsboro TC	9954 - Hillsboro Tc & Bay 2 AT LANDMARK / EAST	46-North Hillsboro	Completed		11/01/11

Decision: Bus bay reassignments will take place at Hillsboro TC on 10/28 that will address the safety concerns raised about the lack of space in the current Line 46 bay for 40' buses.

Routed for Action to:

Kimarie Webber - 08/11/11, Tommye Gilbreath - 08/12/11, Barry Tillson - 08/24/11, Kimarie Webber - 08/24/11, Tommye Gilbreath - 09/30/11, Shirley Block - 10/13/11, Tommye Gilbreath - 10/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
354079	08/16/11	Safety concerns/No break		Washington Park Shuttle	Completed	Completed	08/29/11

Decision: In doing a runtime review we agree that this block has some runtime issues. On weekdays the Washington Park shuttle only runs from Memorial Day to Labor Day, so it is too late to make changes for this summer. Running to 18th & Morrison was new for this summer, so there was no past data to review. We do show this block losing 5 to 7 minutes every trip to 18th & Morrison and back every day. We will review this before the route is recreated for next summer to affect appropriate changes.

Routed for Action to:

Tommye Gilbreath - 08/16/11, Bruce Duncan - 08/22/11, Kimarie Webber - 08/26/11, Kimarie Webber - 08/29/11, Tommye Gilbreath - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
354401	08/18/11	Stop line faded, cars encroaching on crosswalk creating an extremely tight and unsafe left turn condition.			Completed		10/11/11

Decision: Ben Baldwin in the Capital Projects groups believes that the intersection needs to be restriped and has sent a request to the City of Portland. He included the information that the current situation is impacting multiple buses turning left from the bridge.

Routed for Action to:

Kimarie Webber - 08/18/11, Ben Baldwin - 09/16/11, Tommye Gilbreath - 10/06/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
354488	08/18/11	No safe way to curb bus or deploy ramp for passengers due to shrubs and curvature of sidewalk at crosswalk.	3300 - Kruse Way & Westlake Dr FAR SIDE / WEST	38-Boones Ferry Rd	Completed		08/31/11

Decision: Field operations visited this location and agrees that the stop should be moved to the far side. They have submitted a work order to move the stop.

Routed for Action to:

Kimarie Webber - 08/18/11, Shirley Block - 08/19/11, Russell Bohanon - 08/22/11, Tommye Gilbreath - 08/31/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
354563	08/19/11	Hazard of contact with overhead system (location is lower than most power lines) - signage needed.			Completed	Completed	10/07/11

Decision: I contacted Rick Kindig, Manager of Maintenance of Way. The Track Access process is in place to control scheduled activities in the ROW. At the time of permit issuance, the contractor receives track access training and is made aware of the hazards of the energized system. Limits and controls are put in place to manage the work safely.

You are correct that others have accidentally or deliberately contacted the overhead lines. Both the scissor lift operator and the garbage truck driver were aware of the hazards, but accidentally contacted the overhead lines while the person climbing on the electrical poles was engaged in risky behavior. It is unlikely that signs would have prevented these incidents.

If TriMet chooses to install signs, it would have to be done consistently throughout the system. This may be a future option, but will not be implemented at this time.

Routed for Action to:

Anna Garmon - 08/19/11, Richard Kindig - 10/05/11, Tommye Gilbreath - 10/06/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
354940	08/24/11	TriMet Sick Leave Policy unsafe.			Completed		08/29/11

Decision: TriMet does not want any safety sensitive employee to perform his or her duties if they are not fit for duty. Operator absences for injuries or illness frequently qualify for protected leaves such as FMLA/OFLA or Worker's Compensation. Operators are also given an annual allotment of sick bank (96 hours) that can accumulate and be available to cover extended illness or later be rolled into part of the operator's retirement benefit. Operators who have excessive unprotected absences from work are subject to an attendance policy that is made up of a number of progressive disciplinary steps that give an opportunity for the employee to make some adjustments and improve their attendance to within acceptable standards. Professional operators are responsible every day they come to work to determine if they are fit for duty and able to operator a public transit vehicle in revenue service. Transportation managers are available to assist operators in problem solving and identifying any resources that can help the employee be at work on a regular basis.

Routed for Action to:

Kimarie Webber - 08/24/11, Kimarie Webber - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
355047	08/24/11	Potential pedestrian hazard on bike path leading to Greenline platform crossing tracks.	13128 - Lents/Se Foster Rd & Max Station SOUTH	NEAR SIDE /	Completed	Completed	02/24/12

Decision: TriMet designed a swing gate for this location. The design was submitted to ODOT, for approval and approval was received on 2/3/12. The design has been given to Facilities Maintenance to build and install. We anticipate that the gate will be installed by the end of February.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
355082	08/25/11	Intending passengers crossing jersey barrier and crossing 7 lanes of traffic to get to bus stop.	9418 - Mcloughlin & #8300 AT LANDMARK / NORTH	33-McLoughlin	Completed		09/13/11

Decision: TriMet has agreed to relocate the bus stop and shelter closer to the overpass (on Tacoma) once ODOT completes modifications to the lane stripes along with installation of median barricade type wall fence. ODOT is waiting for funding approvals from Salem before they can proceed.

Routed for Action to:

Kimarie Webber - 08/25/11, Russell Bohanon - 08/25/11, Russell Bohanon - 08/26/11, Tommye Gilbreath - 09/08/11, Tommye Gilbreath - 09/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
355349	08/26/11	Operators need help to identify if an animal is eligible to ride our buses.			Completed		08/29/11

Decision: TriMet did recently update it's code regarding service animals to match the new definition adopted by the US Department of Justice: "...a dog individually trained to do work or perform tasks for the benefit of an individual with a disability..." Even under the new regulations, no ID or certification can be required for service animals under the ADA. Additionally, the US Department of Transportation (USDOT), which regulates the transportation portion of the ADA, has not as yet formally adopted the new definition. The USDOT asked us to delay implementation of our revised code until it has formally adopted the definition. The revision to TriMet's code was to have taken effect March 15, 2011, but until USDOT adopt the new definition, TriMet will continue to use the existing service animal definition. Please review the attached TriMet SOP B703, which documents the authorized protocol and procedures related to animals riding the system.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
355434	08/29/11	Hazardous driver seats on the 1400 through 1800 serieis buses.		16-Front Ave/St Johns	Completed		08/29/11

Decision: We have met with OSHA and discussed bus seats with them; they are satisfied with our level of maintenance. However, the Bus Operators are an important part of this maintenance; we need for you to report any specific maintenance issue(s) with any bus you drive, via the green card in your pouch, so it can be repaired.

Routed for Action to:

Kimarie Webber - 08/29/11, Tommye Gilbreath - 08/29/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
355590	08/30/11	Autos on 6th Ave block the tracks and stop in the crosswalk in the dynamic envelope of the train.	13538 - Yamhill & 6th NEAR SIDE / EAST		Completed	Completed	08/31/11

Decision: There have been issues with cars encroaching into the dynamic envelope of trains, especially in the downtown area. The TriMet Police Department (TPD) has conducted missions and ticketed motorists who are not in their own lane. TPD has learned that many of the motorists are from out of town and unaccustomed to driving around trains. The Marketing Department has contacted car rental agencies and provided them with information; they have asked that this information be given to anyone renting a car. The information includes safe driving behavior around trains. We hope that these two actions will help to change the motorist behavior. Please continue to report unsafe actions to Control.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356120	09/06/11	New Parking Spots create hazard		78-Beaverton/Lake Oswego	Completed		11/16/11

Decision: Barry Tillson and I went to the PCC campus to look at the area of concern. We drove the route that the bus would drive and parked the car opposite the information hut in one of the newly created parking spots. We watched as four buses (three TriMet and one PCC bus) made the turn, past our parked car. They were able to successfully make the turn with approximately 4 feet of clearance.

We then followed a 78 as it drove down the hill to the exit. There is parking available to the students on each side of the road. This does make the pathway narrow for the bus Operators, but is navigable. We rely on our professional Operators to work together through narrow pathways like this.

If we have misunderstood your concern, please contact Barry Tillson or myself with additional information. Or, you can re-submit the RSA with additional information.

Routed for Action to:

Tommye Gilbreath - 09/08/11, Barry Tillson - 09/16/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356310	09/08/11	Passenger, danger to drivers.		19-Woodstock/Glisan	Completed		09/16/11

Decision: This information has been shared with the District Supervisors and Inspectors, asking them to watch for this person. Please contact Dispatch if you see this person again so they can send help to you and pull the video information from the bus, if appropriate.

Routed for Action to:

Kimarie Webber - 09/08/11, Tommye Gilbreath - 09/09/11, Shirley Block - 09/12/11, Tommye Gilbreath - 09/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356437	09/09/11	Dangerous pedestrian crossing	13298 - Division & Se Division St Max Stn OPPOSITE LANDMARK / WEST	4-Division/Fessenden	Completed		12/12/11

Decision: This crossing is striped, marked, has a median island, has an overhead pedestrian crossing sign and pedestrian activated flashing beacon. The City of Portland considers it adequate and does not have funding to improve it at this time.

Routed for Action to:

Tommye Gilbreath - 09/09/11, Kimarie Webber - 09/30/11, Kimarie Webber - 10/05/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Ben Baldwin - 11/02/11, Ben Baldwin - 12/02/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356522	09/12/11	Tripping hazzard due to broken TriMet signs.	7964 - 82nd & Foster FAR SIDE / NORTH	72-Killingsworth/82nd Ave	Completed		09/13/11

Decision: Young Park of Capital Projects will submit this to his contractor and have it fixed. Thank you for reporting this.

Routed for Action to:

Kimarie Webber - 09/12/11, Tommye Gilbreath - 09/12/11, Young Park - 09/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356654	09/13/11	Close calls where sidewalk narrows causing bicylists to veer into street.	7952 - 82nd & Cornwell FAR SIDE / SOUTH	72-Killingsworth/82nd Ave	Completed		10/11/11

Decision: Spoke with the Transit Development group about this concern. This particular area has numerous locations that narrow and make it difficult for pedestrians and cyclists to remain on the sidewalk. There is no "TriMet" fix that we can apply to upgrade this location; it would be up to the City of Portland or ODOT to make changes.

Routed for Action to:

Kimarie Webber - 09/13/11, Tommye Gilbreath - 09/16/11, Kimarie Webber - 09/30/11, Kimarie Webber - 10/05/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/10/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356658	09/13/11	Unsafe turn, merge, through bike lane.	8015 - 82nd & Otty NEAR SIDE / NORTH	72-Killingsworth/82nd Ave	Completed		09/30/11

Decision: Field Operations reviewed this concern and agreed that the stop should be moved. They submitted a work order to the City, requesting that the stop be moved approximately 75 feet south of the present location.

Routed for Action to:

Kimarie Webber - 09/13/11, Tommye Gilbreath - 09/13/11, Russell Bohanon - 09/16/11, Shirley Block - 09/20/11, Tommye Gilbreath - 09/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356774	09/14/11	Garbage/biohazard clean up needed in addition to blocking area to public.			Completed	Completed	10/07/11

Decision: I contacted Rick Kindig and received the following response: MOW will be more diligent in keeping this area clean. The area above the substation is not owned by TriMet, so we cannot install a barrier to prevent pedestrians from dropping debris into the location. Please contact me or contact Rick Kindig directly if this continues to be an issue. We can work together to be sure this area remains clean.

Routed for Action to:

Anna Garmon - 09/14/11, Richard Kindig - 10/05/11, Tommye Gilbreath - 10/06/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
356789	09/14/11	Handrails on platforms appear to cause pinch-point.			Completed	Completed	03/02/12

Decision: Signs have been installed to give pedestrians instructions and warning.

Routed for Action to:

Anna Garmon - 09/14/11, Tommye Gilbreath - 09/27/11, Richard Kindig - 10/05/11, Tommye Gilbreath - 10/12/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/25/11, Tommye Gilbreath - 12/16/11, Tommye Gilbreath - 01/10/12, Anna Garmon - 01/20/12, Tommye Gilbreath - 02/08/12, Tommye Gilbreath - 02/20/12, Anna Garmon - 03/02/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
357026	09/16/11	Such high traffic, not enough space to get bus across intersection without blocking intersection.		6-Martin Luther King Jr Blvd	Completed	Completed	12/16/11

Decision: The Service Planning and Scheduling Department is in the process of changing the routing up to 4th Avenue and also swapping bus stops on Columbia. Time is required in order to get this done and have customers fully understand the changes, so this will be implemented with the Spring sign up in early March 2012.

Routed for Action to:

Kimarie Webber - 09/16/11, Tommye Gilbreath - 09/16/11, Kerry Ayres-Palanuk - 09/27/11, Tommye Gilbreath - 10/12/11, Barry Tillson - 10/20/11, Tommye Gilbreath - 10/24/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/01/11, Tommye Gilbreath - 11/25/11, Tommye Gilbreath - 12/09/11, Tommye Gilbreath - 12/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
357476	09/21/11	Street signal and service signal not in synch.	9301 - 5th & Davis NEAR SIDE / SOUTH	4-Division/Fessenden	Completed		12/02/11

Decision: This information has been shared with our Signals Department and we have requested that they discuss it with the City of Portland's signals department. I'm confident that they will look into the concern, but would appreciate it if you would report this to me anytime you see it. Please use my email, gilbreat@trimet.org. Thank you!

Routed for Action to:

Kimarie Webber - 09/21/11, Kimarie Webber - 09/26/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
357822	09/23/11	Suggested signage "hold on the bus may be moving soon."			Completed	Completed	10/10/11

Decision: I contacted our Marketing Department to see if we could use this suggestion. They are considering the option of including this message on the channel cards used on buses and trains. Thank you!

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
357827	09/23/11	Pedestrian/bus hazard - bench suggested.			Completed	Completed	03/16/12

Decision: Washington Square removed the ashtrays from the Transit Center, at our request. They are also having the signage updated to make the entire area a no smoking area.

Routed for Action to:

Anna Garmon - 09/23/11, Ben Baldwin - 09/28/11, Ben Baldwin - 10/24/11, Tommye Gilbreath - 10/27/11, Ben Baldwin - 10/28/11, Kimarie Webber - 11/01/11, Ben Baldwin - 11/07/11, Tommye Gilbreath - 11/08/11, Ben Baldwin - 12/02/11, Tommye Gilbreath - 12/16/11, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/16/12, Tommye Gilbreath - 01/20/12, Kimarie Webber - 02/17/12, Jeremy Ferguson - 02/28/12, Ben Baldwin - 03/06/12, Tommye Gilbreath - 03/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
358087	09/27/11	Unsafe stop due to congestion, parked vehicles, visibility.	1244 - Cully & Mason FAR SIDE / NORTH	71-60th Ave/122nd Ave	Completed		10/19/11

Decision: This stop will be moved

Routed for Action to:

Shirley Block - 09/27/11, Tommye Gilbreath - 09/27/11, Russell Bohanon - 10/04/11, Tommye Gilbreath - 10/18/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
358229	09/28/11	Foot traffic restriction requested in Truck overhaul area of Ruby north (M7N).			Completed	Completed	11/09/11

Decision: Changes will be made to this area. The truck overhaul area will be restricted by TRACS card access. Safety Aisles are being added to allow access to the REM managers offices. All of these changes are expected within the next two weeks.

You and Mark Grove have agreed to correct people who walk in the wrong areas. Please let me know how well this works. If this area needs to be reassessed, I'm glad to help.

Routed for Action to:

Anna Garmon - 09/28/11, Tommye Gilbreath - 10/06/11, Tommye Gilbreath - 10/10/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/24/11, Tommye Gilbreath - 10/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
358855	10/04/11	No safe sidewalk are to let passengers off.	769 - Burnside & 32nd NEAR SIDE / EAST	20-Burnside/Stark	Completed		10/13/11

Decision: Field Operations looked at this location and determined that the ad bench should be moved to create more space. They have contacted the owners of the ad bench and asked that it be moved. Please contact us again if this does not occur by the end of October

Routed for Action to:

Kimarie Webber - 10/04/11, Tommye Gilbreath - 10/06/11, Russell Bohanon - 10/07/11, Shirley Block - 10/11/11, Tommye Gilbreath - 10/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
358857	10/04/11	Stops at crosswalks are safety issue.	5952 - M L King & Sumner NEAR SIDE / NORTH	6-Martin Luther King Jr Blvd	Completed		10/11/11

Decision: Field Operations went to these locations to look at your suggestion. They are concerned that moving the stop back 50 feet may provoke a different behavior from persons leaving the bus. The presence of a center median could encourage people to take a shortcut by walking in front of the bus, to the median and jaywalking across the street. At this time, we are leaving the stop in the current location.

Routed for Action to:

Kimarie Webber - 10/04/11, Russell Bohanon - 10/05/11, Tommye Gilbreath - 10/05/11, Tommye Gilbreath - 10/10/11, Shirley Block - 10/13/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
359026	10/05/11	High floor bus lifts won't touch ground when deployed.	3021 - Jackson & 12th NEAR SIDE / NORTH	32-Oatfield	Completed		02/02/12

Decision: This stop was evaluated by Capital Projects and has been moved near side.

Routed for Action to:

Kimarie Webber - 10/05/11, Russell Bohanon - 10/06/11, Tommye Gilbreath - 10/06/11, Shirley Block - 10/18/11, Tommye Gilbreath - 10/27/11, Barry Tillson - 11/09/11, Tommye Gilbreath - 11/10/11, Kerry Ayres-Palanuk - 11/14/11, Tommye Gilbreath - 11/14/11, Ben Baldwin - 12/02/11, Shirley Block - 12/09/11, Tommye Gilbreath - 01/10/12, Ben Baldwin - 01/17/12, Tommye Gilbreath - 01/19/12, Tommye Gilbreath - 01/20/12, Ben Baldwin - 01/31/12, Tommye Gilbreath - 01/31/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
359645	10/11/11	Hollywood Transit Safety Issue	10868 - Hollywood Tc & B1 / 75 In AT LANDMARK / EAST	75-Cesar Chavez/Lombard	Under Review		11/14/11

Decision: This was discussed with Field Operations. They monitored this area for one week and were not able to verify that delivery vehicles were parking in this location. However, if you encounter this in the future, please contact Dispatch and report it, especially if you are being blocked by the delivery vehicle.

Routed for Action to:

Kimarie Webber - 10/12/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/24/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/01/11, Shirley Block - 11/03/11, Tommye Gilbreath - 11/10/11, Kimarie Webber - 11/14/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
359666	10/11/11	Pinch spot for both travel lanes due to location for parking a car.		77-Broadway/Halsey	Completed		10/13/11

Decision: The following is recommended by the Training Department. If necessary, due to an incorrectly parked vehicle or one that is wider than average, operators may need to split the lanes by moving part way into the lane to the left. Operators should slow, and scan for vehicles, cyclists, pedestrians or other hazards, especially on the left before moving part way into the other lane. The need to split lanes is common problem for operators of large vehicles and one that they are taught to deal with. If we have misunderstood the issue and you are unable to perform this turn by splitting the lane, then please don't hesitate to call 503-962-3035.

Routed for Action to:

Barry Tillson - 10/11/11, Kimarie Webber - 10/11/11, Tommye Gilbreath - 10/11/11, Tommye Gilbreath - 10/12/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
359991	10/13/11	Unsafe turn due to parking.		12-Barbur/Sandy Blvd	Completed		11/30/11

Decision: Barry Tillson and Tommye Gilbreath observed this intersection as two buses made the turn. At the time of the observation, there were cars parked on both sides of the street. Both buses were able to make the turn with approximately 1.5 to 2 feet of clearance on each side. This turn can be challenging, especially with parking on both sides of the street. If you would like to discuss this with Training, please contact Barry Tillson or Allen Morgan.

Routed for Action to:

Kimarie Webber - 10/13/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/23/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
360528	10/18/11	Off set Stop sign blocked by tree foliage.		4-Division/Fessenden	Completed		12/14/11

Decision: A work order has been faxed over to the City of Portland asking them to trim the trees.

Routed for Action to:

Kimarie Webber - 10/18/11, Shirley Block - 10/18/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Kimarie Webber - 11/25/11, Tommye Gilbreath - 11/25/11, Kimarie Webber - 11/30/11, Shirley Block - 12/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
360593	10/18/11	Unsafe offset turn.	7250 - 27th & Killingsworth NEAR SIDE / NORTH	9-Powell/Broadway	Completed		11/16/11

Decision: I looked at this location and queried the ACID database to see how many incidents we've had at this location. From November 2008 to November 2010, we've one collision. There have been two situations that required the assistance of a Supervisor to help the buses move through this intersection.

While the routing of the line 9 is somewhat cumbersome at the offset intersection at 27th and Killingsworth, we have been unable to find a different routing that continues to serve these passengers with less conflict. Additionally, TriMet continually meets resistance from neighbors when we suggest that we are going to be bringing a bus down their narrow residential street if we are not already there. With these factors in mind, we do not believe that moving the route is the best option.

The solution relies on the skills of our professional Operators.

Killingsworth and 27th is an offset location and it is a difficult turn. It requires the Northbound and the Southbound Operators to work together if they arrive at this location at this same time. Training recommends that you approach this location, knowing that there may be another bus and crowd the curbside. Work with the other Operator to move through the intersection. If the situation becomes impossible due to traffic, parked cars or other barriers, you do have the option of contacting Dispatch for assistance. Barry Tillson, of the Training Department has offered to discuss this if you want to contact him. His number is 962-7410.

Routed for Action to:

Kimarie Webber - 10/18/11, Tommye Gilbreath - 10/18/11, Tommye Gilbreath - 10/27/11, Kerry Ayres-Palanuk - 11/15/11, Tommye Gilbreath - 11/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
360598	10/18/11	unsafe landing pad.	4323 - Pacific Ave & Yew OPPOSITE LANDMARK / EAST	57-TV Hwy/Forest Grove	Completed		01/05/12

Decision: This issue was discussed with ODOT. They have put it on their list of locations that require repair.

Routed for Action to:

Kimarie Webber - 10/18/11, Tommye Gilbreath - 10/18/11, Russell Bohanon - 10/20/11, Tommye Gilbreath - 10/27/11, Shirley Block - 11/25/11, Tommye Gilbreath - 11/25/11, Shirley Block - 12/09/11, Shirley Block - 12/16/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
360599	10/18/11	Bad pot holes at stop making for very rough ride.	263 - Baseline & 26th NEAR SIDE / EAST	57-TV Hwy/Forest Grove	Completed		12/14/11

Decision: The potholes have been filled in. Jay Fry will make contact with you to discuss any concerns.

Routed for Action to:

Kimarie Webber - 10/18/11, Tommye Gilbreath - 10/18/11, Russell Bohanon - 10/20/11, Tommye Gilbreath - 10/27/11, Shirley Block - 11/25/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
361315	10/24/11	Schedules need adjusting to incorporate 5 mph turn mandate SOP.			Completed		11/01/11

Decision: I spoke with the manager of Service Planning about your concern and she will share it with her staff. As they review and modify runs, they can factor in additional time for turns, as needed. This will be part of the ongoing process.

Routed for Action to:

Kimarie Webber - 10/24/11, Tommye Gilbreath - 10/26/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
361316	10/24/11	Pinch hazard on folding priority seat.			Completed	Completed	07/25/12

Decision: A review of this concern showed us that this condition exists on both the 2800s and the 2900s, on the passenger side only. The panels have been fabricated and installed.

Routed for Action to:

Kimarie Webber - 10/24/11, Tom Nielsen - 10/27/11, Tommye Gilbreath - 10/27/11, Tom Nielsen - 11/08/11, Kimarie Webber - 03/15/12, Kimarie Webber - 03/16/12, Kimarie Webber - 03/21/12, Kimarie Webber - 04/04/12, Tommye Gilbreath - 04/17/12, Tommye Gilbreath - 05/03/12, Kimarie Webber - 07/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
361572	10/25/11	Loose items in Supervisor's vehicles create projectile hazard - should be contained.			Completed	Completed	12/28/11

Decision: NRV is addressing the securement of the fire extinguishers within all NRV vehicles. As vehicles enter the NRV shops mechanics are installing securement. A plastic container has been provided Supervisors and others to use for smaller items that are carried in each vehicle.

Supervisors do need to carry additional equipment; Jay Jackson will work with you to help with securement of these items.

Routed for Action to:

Anna Garmon - 10/25/11, Tommye Gilbreath - 10/27/11, Tommye Gilbreath - 11/01/11, Tommye Gilbreath - 11/10/11, Roland Henson - 11/14/11, Roland Henson - 12/20/11, Harry Saporta - 12/21/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
362142	10/31/11	Stop light mis-timed in correlation to Lt. Rail train.	9955 - Hillsboro Tc & Bay 4 AT LANDMARK / EAST	57-TV Hwy/Forest Grove	Completed		05/25/12

Decision: As buses leave HTC on a green light, it is possible that trains are approaching and within the same block. As long as both Operators are following their respective traffic signals, there will not be a bus/train collision.

I wanted to be sure that there was no signal conflict, so several trips were made to observation operations at this location. I stood with a signals engineer and observed the signals for a short time and we did not see a conflict. Allen Morgan, and a trainer also joined me with a bus at this location to observe this situation. I also had a light duty mechanic observe the signals for a total of nine hours on two separate days. No conflicts were observed. At no time did both the bus and the train have a permissive signal (green for bus, white for train).

If you would like to discuss this further, please contact me at 962-4947.

Routed for Action to:

Kimarie Webber - 10/31/11, Tommye Gilbreath - 10/31/11, Tommye Gilbreath - 11/14/11, Richard Kindig - 12/02/11, Tommye Gilbreath - 12/16/11, Kimarie Webber - 12/21/11, Tommye Gilbreath - 12/28/11, Allen Morgan - 01/05/12, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/20/12, Tommye Gilbreath - 01/24/12, Tommye Gilbreath - 01/31/12, Tommye Gilbreath - 02/03/12, Allen Morgan - 02/07/12, Tommye Gilbreath - 02/08/12, Tommye Gilbreath - 02/29/12, Tommye Gilbreath - 03/09/12, Tommye Gilbreath - 03/29/12, Tommye Gilbreath - 04/17/12, Tommye Gilbreath - 05/03/12, Tommye Gilbreath - 05/15/12, Tommye Gilbreath - 05/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
362992	11/04/11	Distracted driving issue.		67-Jenkins/158th	Completed		01/13/12

Decision: It is a routine occurrence for customers to make calls on their cell phones while on system vehicles (buses and trains). The policy being requested would be difficult to enforce. If you feel that any customer actions are creating an unsafe driving environment, you should stop the bus and contact Dispatch for help.

Routed for Action to:

Gregory Larson - 11/04/11, Kimarie Webber - 11/04/11, Tommye Gilbreath - 11/04/11, Tommye Gilbreath - 12/16/11, Allen Morgan - 01/10/12, Tommye Gilbreath - 01/10/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
362999	11/04/11	Hard to see, unlit, dark bus stop.	285 - Baseline & 29th/Hobbs OPPOSITE LANDMARK / EAST	57-TV Hwy/Forest Grove	Completed	Completed	02/09/12

Decision: There is no electrical power at this location, so the only option was to use solar lights. The solar lights do not hold their charge as long as needed in the winter due to the short daylight hours.

Routed for Action to:

Kimarie Webber - 11/04/11, Tommye Gilbreath - 11/10/11, Tommye Gilbreath - 11/25/11, Ben Baldwin - 12/02/11, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/16/12, Ben Baldwin - 01/17/12, Ben Baldwin - 02/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
363033	11/04/11	Mineral Deposits in tunnel create hazard on emergency walkway.			Completed	Completed	09/14/12

Decision: 7/31/12 The report has been received and now that we have recommendations, clean up will begin.

Trimet is having a full tunnel inspection by our Bridge Consultants this year. We will work with them to verify the contributing factors to the defect and then come up with a way to resolve/clean up the issue.

9/14/12: Rick Kindig noted that TM is in communication with our underwriters to develop a preventive maintenance program for our bridges and structures (this includes the tunnel). Consultants have put together a report that identifies in-house work as well as contracted work to be done and the creation of our maintenance program through MOW. Clean up of the tunnel is in progress.

Routed for Action to:

Anna Garmon - 11/04/11, Richard Kindig - 11/08/11, Anna Garmon - 11/11/11, Tommye Gilbreath - 11/11/11, Harold Hutt - 01/20/12, Tommye Gilbreath - 01/20/12, Tommye Gilbreath - 01/24/12, Anna Garmon - 01/27/12, Anna Garmon - 02/16/12, Tommye Gilbreath - 02/20/12, Tommye Gilbreath - 04/05/12, Tommye Gilbreath - 05/03/12, Richard Kindig - 05/11/12, Anna Garmon - 05/18/12, Kimarie Webber - 05/18/12, Tommye Gilbreath - 05/25/12, Tommye Gilbreath - 06/14/12, Anna Garmon - 07/24/12, Richard Kindig - 07/26/12, Anna Garmon - 09/14/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
363065	11/04/11	Concerns for layover zone at West End of Burnside Bridge		99-McLoughlin Express	Completed		12/05/11

Decision: A bus layover sign has been installed mid-zone so that operators will know where to lay over.

Routed for Action to:

Kimarie Webber - 11/04/11, Kerry Ayres-Palanuk - 11/14/11, Tommye Gilbreath - 11/25/11, Ben Baldwin - 12/02/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
363919	11/14/11	Shopping Center redesigned adversely affects the safety of stop and right turn.	1254 - Custer & 13th NEAR SIDE / WEST	65-Marquam Hill/Barbur Blvd	Completed	Completed	03/09/12

Decision: The Training Department evaluated the driveway to the loading dock on Custer at Barbur and the service stop on Custer at 13th.

The electrical box does create a vision barrier, however this can be overcome by scanning and making this turn slowly. Vision opens up to the right, down the driveway very quickly. To make this turn safely, simply go slow, scan and be ready to stop. Cover the brake as needed.

We evaluated your concerns about the bus stop and have decided to remove it. The stop will be eliminated later this month.

Routed for Action to:

Kimarie Webber - 11/14/11, Shirley Block - 11/16/11, Tommye Gilbreath - 12/28/11, Allen Morgan - 12/29/11, Kimarie Webber - 01/23/12, Tommye Gilbreath - 01/24/12, Kerry Ayres-Palanuk - 02/01/12, Tommye Gilbreath - 02/08/12, Kimarie Webber - 02/10/12, Kimarie Webber - 02/16/12, Tommye Gilbreath - 02/20/12, Jeremy Ferguson - 02/28/12, Ben Baldwin - 03/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
363931	11/14/11	Bus safety stop is now redundant.	6908 - 18th & Elizabeth FAR SIDE / NORTH	51-Vista	Under Review		12/02/11

Decision: The Training department looked at this request, but does not agree that the safety stop and stop signs are redundant. The safety stop on 18th/Elizabeth serves a separate function than the new stop sign at 18th and Spring Street. The safety stop has been in place for nearly four decades and is intended to slow buses proceeding down the steep grade on Elizabeth. The safety stop is mounted on the far side of the intersection which is unusual but that location provides for the best available line of sight during hours of darkness and when dark shadows might obscure the sign during summer months.

Routed for Action to:

Kimarie Webber - 11/14/11, Tommye Gilbreath - 11/14/11, Barry Tillson - 11/23/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
364239	11/16/11	No way to legally or safely service stop in heavy traffic.	4964 - Ross Island Bridge & West Approach AT LANDMARK / EAST	9-Powell/Broadway	Completed		02/29/12

Decision: The Bus Transportation Safety Committee has recommended that the bus stop be moved approx. 10 feet west to give buses more room to safely re-enter traffic. The Project Planning Department has submitted a work order to move the stop. Operator should see this in effect soon.

Routed for Action to:

Tommye Gilbreath - 11/17/11, Barry Tillson - 11/23/11, Tommye Gilbreath - 11/25/11, Tommye Gilbreath - 12/16/11, Allen Morgan - 01/05/12, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/19/12, Tommye Gilbreath - 01/31/12, Kimarie Webber - 02/16/12, Kimarie Webber - 02/17/12, Tommye Gilbreath - 02/21/12, Young Park - 02/27/12, Tommye Gilbreath - 02/29/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
364698	11/21/11	Slip/Trip/Fall Hazard			Completed	Completed	12/16/11

Decision: Center FM landscapers have been assigned to take care of this. Their work should be completed by 12/15/11.

Routed for Action to:

Kimarie Webber - 11/21/11, Tommye Gilbreath - 11/29/11, Dennis Ronan - 12/14/11, Emma Perry - 12/14/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
365408	11/30/11	Delivery and other vehicles parking in on Frontage Rd in bus stop (NB 75 stop) causing hazard.	10868 - Hollywood Tc & B1 / 75 In AT LANDMARK / EAST	75-Cesar Chavez/Lombard	Completed		05/25/12

Decision: I have spoken with Field Operations, TCRC, and the Bus Operator Safety Committee regarding your concerns. After reviewing the information provided, each group considers this a nuisance, but not a safety issue. However, Harry Saporta will be informed of the details as well in order to determine if TriMet Police should be involved.

Routed for Action to:

Anna Garmon - 11/30/11, Kimarie Webber - 11/30/11, Jeremy Ferguson - 12/01/11, Shirley Block - 12/01/11, Shirley Block - 12/07/11, Tommye Gilbreath - 12/29/11, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/20/12, Kimarie Webber - 01/24/12, Tommye Gilbreath - 02/08/12, Kimarie Webber - 02/13/12, Tommye Gilbreath - 03/15/12, Jay Jackson - 03/29/12, Tommye Gilbreath - 05/03/12, Kimarie Webber - 05/18/12, Tommye Gilbreath - 05/18/12, Tommye Gilbreath - 05/22/12, Tommye Gilbreath - 05/23/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
365832	12/02/11	Buses blocking rail operator view of crosswalk at intersections.			Completed	Completed	02/17/12

Decision: This issue is the same for both bus and rail operators. Buses block line of sight for trains and trains block line of sight for buses at every instance where they pass each other on the Portland Mall. The solution for both bus and rail operators is to scan before they move, and to actively scan and move slowly when passing each others vehicles.

Routed for Action to:

Kimarie Webber - 12/02/11, Tommye Gilbreath - 12/05/11, Anna Garmon - 12/13/11, Anna Garmon - 12/20/11, Allen Morgan - 01/05/12, Allen Morgan - 01/18/12, Jim Strickland - 01/19/12, Allen Morgan - 02/01/12, Kimarie Webber - 02/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
365833	12/02/11	No warning to vehicles of approaching trains at 15th & Yamhill.			Completed	Completed	09/13/12

Decision: There are no PTWs on Yamhill and Morrison. They are being included on new starts and some upgrades have been made on the blueline. Please take this request to the TCRC. New signs will be added as budget allows, but currently the whole territory has no signs and there are no reported near misses here.

Routed for Action to:

Kimarie Webber - 12/02/11, Tommye Gilbreath - 12/16/11, Anna Garmon - 01/05/12, Tommye Gilbreath - 01/05/12, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/20/12, Anna Garmon - 03/09/12, Tommye Gilbreath - 03/13/12, Tommye Gilbreath - 03/26/12, Anna Garmon - 07/24/12, Anna Garmon - 08/22/12, Anna Garmon - 09/12/12, Anna Garmon - 09/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
365834	12/02/11	Westbound train at Lloyd Center keeps the 13th Ave. traffic light locked out intermittently.			Completed	Completed	01/24/12

Decision: City of Portland has reprogrammed their traffic signal equipment. Traffic light is working properly with train movements now.

Routed for Action to:

Kimarie Webber - 12/02/11, Tommye Gilbreath - 12/16/11, Tommye Gilbreath - 01/10/12, Kimarie Webber - 01/20/12, Richard Kindig - 01/20/12, Tommye Gilbreath - 01/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366188	12/07/11	Near misses due to legal left turn onto Steel bridge.	11814 - Interstate & Rose Quarter Tc AT LANDMARK / NORTH	35-Macadam/Greeley	Completed		12/27/11

Decision: We went to the location and observed the traffic control signals. The turn is currently controlled by a "left turn" signal. Adding a "no turn on red" sign would not be consistent with Portland traffic control signage.

Routed for Action to:

Kimarie Webber - 12/07/11, Tommye Gilbreath - 12/16/11, Jeremy Ferguson - 12/27/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366201	12/07/11	Pedestrian crossing unsafe			Completed		04/12/12

Decision: "Stop Here" bars have been added to the pavement at this location. "Look Both Ways" signs have been ordered and will be installed soon.

Routed for Action to:

Tommye Gilbreath - 12/16/11, Tommye Gilbreath - 12/27/11, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/24/12, Tommye Gilbreath - 01/31/12, Kimarie Webber - 02/17/12, Kimarie Webber - 02/22/12, Jeremy Ferguson - 02/28/12, Tommye Gilbreath - 03/13/12, Kimarie Webber - 03/15/12, Jeremy Ferguson - 03/21/12, Tommye Gilbreath - 03/29/12, Kimarie Webber - 04/04/12, Kimarie Webber - 04/09/12, Tommye Gilbreath - 04/11/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366344	12/08/11	Depression in asphalt impacting smooth stopping and passenger safety.	629 - Broadway & 12th NEAR SIDE / WEST	77-Broadway/Halsey	Completed		01/13/12

Decision: A work order has been turned in to repair this pothole.

Routed for Action to:

Tommye Gilbreath - 12/16/11, Shirley Block - 12/28/11, Tommye Gilbreath - 12/28/11, Shirley Block - 01/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366347	12/08/11	Safety and health risk due to homeless camp under I-205 Overpass.	13145 - Flavel & I-205 Overpass FAR SIDE / EAST	19-Woodstock/Glisan	Completed		03/08/12

Decision: The Police have seen this area and made attempts to change the behaviors of the homeless, but it has not been very successful. The Police believe that a cage will have to be installed.

ODOT is in the process of designing a cage that would prevent people from camping in this location. We do not have an expected completion date, but you can expect to see this change in the future.

Routed for Action to:

Anna Garmon - 12/16/11, Kimarie Webber - 12/16/11, Tommye Gilbreath - 12/16/11, Ben Baldwin - 12/19/11, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/20/12, Tommye Gilbreath - 02/29/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366349	12/08/11	Inadequate horn for safety warning and communication.			Completed		12/09/11

Decision: This is likely a faulty horn. Thank you for notifying us; please write up all defects on operator defect cards. Maintenance will have the bus and horn checked.

Routed for Action to:

Robert Seeley - 12/08/11, Tommye Gilbreath - 12/09/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366457	12/09/11	Cars parked along curve by Salvation Army at Milw. Mrktplace creating visual barriers in both directions.		152-Milwaukie	Completed		03/14/12

Decision: This site was visited with representatives from Field Operations, Bus Training, Safety, Bus Stop Planning and Service Planning and Scheduling. Consensus was that this turn can be made safely. If you would like a chance to discuss this further, or if you disagree with this consensus, please contact your Garage Trainer.

Routed for Action to:

Tommye Gilbreath - 12/16/11, Tommye Gilbreath - 12/27/11, Kerry Ayres-Palanuk - 01/06/12, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/20/12, Kimarie Webber - 02/10/12, Tommye Gilbreath - 02/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366686	12/13/11	Passengers bolting across business parking lot to catch bus.	2442 - Halsey & 66th OPPOSITE LANDMARK / EAST	77-Broadway/Halsey	Completed	Completed	12/28/11

Decision: Young Park and Ben Baldwin visited the site and looked at potential adjustments, but felt that the stop was properly located. No amenities or changes are planned at this location at this time.

Routed for Action to:

Tommye Gilbreath - 12/16/11, Ben Baldwin - 12/20/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366707	12/13/11	Misleading traffic signs on bus mall		12-Barbur/Sandy Blvd	Completed		04/06/12

Decision: I looked at this intersection and saw cars use the left turn lane even though it is posted as "bus only". This appears to be an issue that should be addressed by the City of Portland through police enforcement. I have asked that this information be shared with the City of Portland.

Routed for Action to:

Shirley Block - 12/28/11, Tommye Gilbreath - 12/28/11, Shirley Block - 01/09/12, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/20/12, Tommye Gilbreath - 02/06/12, Kimarie Webber - 02/13/12, Tommye Gilbreath - 02/20/12, Ben Baldwin - 02/27/12, Tommye Gilbreath - 03/13/12, Tommye Gilbreath - 03/14/12, Tommye Gilbreath - 03/29/12, Ben Baldwin - 04/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
366986	12/15/11	Diesel spill outside door at BTC			Completed		02/21/12

Decision: TCRC agreed to install bollards to prevent vehicles from entering the walkway at BTC. I met with Wayman Nordstrom at BTC on 2/21/12 to determine the location of the bollards. A work order was submitted and I anticipate that the bollards will be installed within two weeks.

Routed for Action to:

Tom Nielsen - 12/28/11, Tommye Gilbreath - 12/29/11, Tom Nielsen - 01/05/12, Tommye Gilbreath - 01/10/12, Tommye Gilbreath - 01/16/12, Tom Nielsen - 01/18/12, Tommye Gilbreath - 02/06/12, Kimarie Webber - 02/13/12, Tommye Gilbreath - 02/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
367349	12/19/11	Bus stop sign blocked by stop sign for street car.	11483 - Grand & Taylor NEAR SIDE / NORTH	6-Martin Luther King Jr Blvd	Completed		01/24/12

Decision: Capital Project looked at this location and adjusted the rectangular sign fixing the immediate problem. They view this as a temporary fix with the long term goal of adding a blade sign on the street car pole.

Routed for Action to:

Ben Baldwin - 12/20/11, Jeremy Ferguson - 12/27/11, Tommye Gilbreath - 01/10/12, Ben Baldwin - 01/19/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
367354	12/19/11	Bus stop too close to guard rail.	4271 - Pacific Hwy & Bull Mtn FAR SIDE / WEST	12-Barbur/Sandy Blvd	Completed		01/24/12

Decision: I asked the Training Department to evaluate this location and received this response:

At this location, and at many other similar service stops located throughout the system, operators must stop the bus in a position that provides safe exit for their customers. This means stopping partially over the fog line, protecting the curb side of the bus while also stopping in the travel. This can be done safely for both passengers and other motorists. Returning to the travel lane should be easily accomplished unless the operator attempts to completely exit the travel lane.

If an operator attempts to fully exit the travel lane, then there will not be enough space on the curb side of the bus for customers to safely exit the bus and returning to the travel lane may be difficult. The key is to control the right amount of space on each side of the bus.

Routed for Action to:

Kimarie Webber - 12/19/11, Shirley Block - 12/28/11, Tommye Gilbreath - 12/28/11, Kerry Ayres-Palanuk - 12/30/11, Shirley Block - 01/03/12, Tommye Gilbreath - 01/06/12, Tommye Gilbreath - 01/10/12, Allen Morgan - 01/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
367537	12/21/11	Unsafe restroom area.		9-Powell/Broadway	Completed		01/05/12

Decision: We used the bathroom at "Head Start", for approximately 25 years, but they terminated the agreement due to Operator behavior. Shirley Block attempted to negotiate with "Head Start" but they were unwilling. We installed a porta-potty at that location, but the neighborhood protested and we were forced to remove it. We also considered the option of moving the layover, but have not been able to find a suitable location.

The best option that we have found is the current location by the apartment complex. If you have an idea to improve this situation, please contact Shirley Block or Tommye Gilbreath by email, or submit another RSA. We are aware that the current situation is not optimal and would welcome ideas for change.

Routed for Action to:

Shirley Block - 12/28/11, Tommye Gilbreath - 12/28/11, Kerry Ayres-Palanuk - 12/30/11

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
367539	12/21/11	Safety & Health Issues due to Bus Contamination, Toxic & Biohazard Exposure, on and around buses.			Completed		12/27/11

Decision: This is a medical concern that should start with John Free. Please contact him at 962-6409.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
368628	01/04/12	No lights at Hillsboro TC when it actually gets dark.	8181 - Hillsboro Tc & Bay 3 AT LANDMARK / EAST	57-TV Hwy/Forest Grove	Completed	Completed	01/06/12

Decision: TriMet Facilities reviewed this issue and found that the existing timer needed some minor repairs, but also that the time that is programmed will go off the mark when there is a power outage. Facilities will address this issue by removing the timer and replacing it with photocells.

Routed for Action to:

Elizabeth Papadopoulos - 01/05/12, Tommye Gilbreath - 01/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
368947	01/06/12	Fumes smell very strong		52-Farmington/185th	Completed		01/24/12

Decision: Bus Maintenance responded to this concern and has found diesel in the coolant, most likely from a cylinder head failure. The bus has been removed from service until it can be repaired. If you have future problems with this bus, please write a work card and talk with the maintenance supervisor.

Routed for Action to:

Tommye Gilbreath - 01/10/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369034	01/06/12	Cannot add a file			Completed	Completed	01/20/12

Decision: I believe this is a duplicate submission.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369036	01/06/12	Improved lighting and crosswalk needed at Hillsboro TC.	2672 - Hillsboro Tc & Bay 1 AT LANDMARK / EAST		Completed	Completed	02/01/12

Decision: The light was replaced and the timer was reset on January 6th. This fixed the issue short term and lights are currently working. Crews are ordering parts to replace the timer with light sensors - then lights will come on and off based on when it gets dark.

Routed for Action to:

Anna Garmon - 01/06/12, Tommye Gilbreath - 01/10/12, Elizabeth Papadopoulos - 01/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369620	01/12/12	No alone time, or place for alone time for a real break.	2685 - Holgate & 134th Dr NEAR SIDE / EAST	17-Holgate/NW 21st	Completed		02/09/12

Decision: I discussed this concern with our Safety Executive, the Director of Service Planning and Scheduling, Field Operations and Bus Training. We all agreed that this is an important concern, but is a policy issue rather than a safety issue. The RSA will be closed, but your concern will be brought to the attention of Hayden Talbot and Shelly Lomax in Operations.

Routed for Action to:

Allen Morgan - 01/17/12, Shirley Block - 01/18/12, Tommye Gilbreath - 01/24/12, Kerry Ayres-Palanuk - 02/01/12, Kimarie Webber - 02/03/12, Shirley Block - 02/03/12, Tommye Gilbreath - 02/06/12, Tommye Gilbreath - 02/08/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369801	01/16/12	Problem passenger		12-Barbur/Sandy Blvd	Completed		01/25/12

Decision: Field Operations checked at Parkrose on 01/19/2011, but saw no one that matched the given description. Supervisor Radford was able to contact you on 1/20/2011 at Parkrose TC. Although the person of concern hasn't been seen recently, Supervisor Radford would like you to call him directly if you see the person of concern again. If the person of concern boards your bus and causes any problems or if you are unable to contact Supervisor Radford, please contact Dispatch.

Routed for Action to:

Tommye Gilbreath - 01/17/12, Gary Radford - 01/18/12, Shirley Block - 01/18/12, Gary Radford - 01/20/12, Tommye Gilbreath - 01/24/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369806	01/16/12	Panel on 1600's cut for new handle.		29-Lake/Webster Rd	Completed		02/06/12

Decision: The lower part of the modesty panel was removed in preparation to install the new radio systems housing, which would continue to maintain a barrier between operator and passenger. However, the new radio systems were not scheduled to get installed until June through August. The Safety Department agrees that the sequencing of the order of operations is a concern since it will take such a long time to replace this barrier with the new radio box. We have requested that the Maintenance Department put in a temporary panel which can be easily removed when it is time to install the new radio system housing, both which will maintain the barrier between operator and the passenger behind the operator seat. The Maintenance Department will first need to create the prototype panel and process for quick installation and removal of the temporary panel, after which they will install. The timeframe for start to completion is approximately 4-5 weeks.

Routed for Action to:

Kimarie Webber - 01/25/12, Kimarie Webber - 02/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369811	01/16/12	Shield on 1600's between Driver/Passengers need to be replace			Completed		02/06/12

Decision: The lower part of the modesty panel was removed in preparation to install the new radio systems housing, which would continue to maintain a barrier between operator and passenger. However, the new radio systems were not scheduled to get installed until June through August. The Safety Department agrees that the sequencing of the order of operations is a concern since it will take such a long time to replace this barrier with the new radio box. We have requested that the Maintenance Department put in a temporary panel which can be easily removed when it is time to install the new radio system housing, both which will maintain the barrier between operator and the passenger behind the operator seat. The Maintenance Department will first need to create the prototype panel and process for quick installation and removal of the temporary panel, after which they will install. The timeframe for start to completion is approximately 4-5 weeks.

Routed for Action to:

Kimarie Webber - 01/24/12, Kimarie Webber - 01/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369827	01/17/12	Smoking area at Powell is not 10 feet from work area.			Completed	Completed	02/03/12

Decision: The smoking area is being shifted away from the door. Liza Mitzel will monitor the new location to be sure it is being used.
2/16/12 - follow up pending to ensure relocation.

Routed for Action to:

Tommye Gilbreath - 01/24/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369888	01/17/12	Vision barrier created by bus attempting to move over to new stop after busy 2 lane off ramp at the Morrison Bridge.	13585 - M L King & Salmon NEAR SIDE / SOUTH	6-Martin Luther King Jr Blvd	Completed	Completed	04/06/12

Decision: This stop has been removed.

Routed for Action to:

Tommye Gilbreath - 01/24/12, Allen Morgan - 02/01/12, Allen Morgan - 04/02/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369890	01/17/12	Sign and passengers not visible due to street car Electric Pole trees.	13585 - M L King & Salmon NEAR SIDE / SOUTH	6-Martin Luther King Jr Blvd	Completed		02/09/12

Decision: The sign is placed where we want the bus to stop during the construction phase. It is difficult to see right now, but this is temporary. After construction in this area is complete, the stop will be at the platform.

Routed for Action to:

Shirley Block - 01/18/12, Russell Bohanon - 01/20/12, Tommye Gilbreath - 01/24/12, Jeremy Ferguson - 02/02/12, Tommye Gilbreath - 02/03/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
369893	01/17/12	Cars that seem to be waiting to pick someone up from work are illegally parked IN the turnaround blocking bus access.		72-Killingsworth/82nd Ave	Completed		02/10/12

Decision: Request for further information sent to operator on 1/17/12, but no response has been received. Closing this RSA with caveat that if operator wishes to provide further information, we will follow up on this issue.

Routed for Action to:

Kimarie Webber - 01/17/12, Tommye Gilbreath - 02/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370015	01/18/12	Deep potholes filled with water. Hitting them can cause damage to bus.	263 - Baseline & 26th NEAR SIDE / EAST	57-TV Hwy/Forest Grove	Completed		02/02/12

Decision: A "pothole repair request" has been sent to ODOT. Our Supervisor also noted that tire and rim damage is occurring when operators get too close to the high curb, so a special note has been added to the line 57 reroute sheet.

Routed for Action to:

Tommye Gilbreath - 01/19/12, Shirley Block - 01/20/12, Russell Bohanon - 01/27/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370200	01/20/12	two sandwich boards chained to telephone pole create a safety hazard when pulling into stop. One of the boards sometimes hangs over the curb.	3509 - Lombard & John NEAR SIDE / WEST	75-Cesar Chavez/Lombard	Completed		02/09/12

Decision: I sent this information to Field Operations. Anytime a sandwich board is hanging into the roadway, please contact Dispatch and ask them to forward the information to Field Operations for action.

Routed for Action to:

Tommye Gilbreath - 01/24/12, Allen Morgan - 02/08/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370275	01/20/12	TriMet sign in unsafe position	12949 - Stark & 142nd OPPOSITE LANDMARK / WEST	20-Burnside/Stark	Completed		01/25/12

Decision: This concern has been sent to Facilities Maintenance to fix.

Routed for Action to:
Tommye Gilbreath - 01/24/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370298	01/20/12	Underpass lights too bright - affects vision of drivers when entering/exiting.			Completed	Completed	01/20/12

Decision: Closed - Tommye states Safety Committee recommendations should go to TCRC instead of through the RSA process.

Routed for Action to:
Anna Garmon - 01/20/12, Tommye Gilbreath - 01/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370301	01/20/12	Horn switches on all trains needs to be similarly placed for safety (muscle memory).			Completed	Completed	03/30/12

Decision: Rail Maintenance Training has received Operator complaints about the location of the horn switch on the console of the Type 4, primarily because of the shape of the switch (convex). So they performed a test with a toggle style switch in the same location. While the switch was easier to locate, some Operators noted that they would unintentionally activate the horn while trying to operate the track brakes.

At this point, Rail Maintenance Training purchased and installed a concave style switch on a vehicle and asked for Operator comment on both the toggle and the concave style switch. The responses from the Operators were in favor of the concave style switch.

This change request went to TCRC and permission was received to change the switch from a convex style to a concave style. Seventeen of the twenty-two vehicles have the new switch installed.

Routed for Action to:
Anna Garmon - 01/20/12, Tommye Gilbreath - 01/31/12, Anna Garmon - 03/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370463	01/23/12	Concern for disabled customer's safety when crossing street due to cars going around bus in the refuge lane and not seeing customer.	10489 - International Way & Criterion Ct OPPOSITE LANDMARK / SOUTH	152-Milwaukie	Completed		02/09/12

Decision: I appreciate your concern for your passenger. The most immediate action you can take to improve the situation is to simply talk to the customer in a polite, quiet voice. Ask them not to cross in front of the bus and tell them about the dangers involved. It may take several reminders to get the message across to the customer, so be polite but persistent. If you would like to discuss this, please contact the Bus Training department, they will be glad to help.

Routed for Action to:
Tommye Gilbreath - 01/24/12, Allen Morgan - 02/08/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370789	01/25/12	Auto/bus/pedestrian right turn hazard - Cars not signaling.			Completed	Completed	03/16/12

Decision: The problem you have stated is a concern. We have asked for help from the Portland Police and from our Marketing Department.

Portland Police have conducted missions on the mall intended to correct driver's behaviors. These missions are problematic. The most obvious for Officers in vehicles, is the fact that there are no places to conduct static enforcement. The second reason is that once enforcement action is taken, the resulting blockage is often times more impactful to transit operations than the underlying reason for the traffic stop. In addition, the vast bulk of the drivers we encounter during these missions are not native to the metro area, and are confused by the transit mall design.

We've contacted our Marketing Department and asked them to help us. Per the police enforcement, it appears that many of the violators are from out of town. We believe that Marketing can help explain the unique qualities of mall area.

Routed for Action to:

Anna Garmon - 01/25/12, Jeremy Ferguson - 01/25/12, Tommye Gilbreath - 01/27/12, Jeremy Ferguson - 02/02/12, Anna Garmon - 02/29/12, Anna Garmon - 03/02/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
370878	01/26/12	Reroute sheets not getting updated is hazardous for operators and passengers.			Completed		03/14/12

Decision: I spoke with Field Operations, Service Planning and Scheduling and with Hayden Talbot. Service Planning and Scheduling will provide information on deadhead reroutes. Field Operations will be working with the supervisors and coordinator's office to ensure reroute notices are updated in a timely fashion.

Routed for Action to:

Tommye Gilbreath - 01/27/12, Tommye Gilbreath - 02/08/12, Kimarie Webber - 02/16/12, Hayden Talbot - 02/20/12, Tommye Gilbreath - 02/20/12, Kerry Ayres-Palanuk - 03/01/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
371012	01/27/12	Malfunctioning traffic light at Beaverton Hillsdale Hwy & Lombard.		54-Beaverton-Hillsdale Hwy	Completed	Completed	01/27/12

Decision: Beaverton police non-emergency was contacted (503-629-0111 confirmation #372). They're sending someone out to inspect the signal and will call us back with the results when finished. 10:53am 1/27/12: Officer Reed with the Beaverton Police Dept called back to say he's checked it out and watched it through 4 cycles and it seems to be working fine. He said to call him if there's a problem or we have questions. 971-253-9742 or report the problem at 503-629-0111. Results memo sent to Greg.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
371633	02/01/12	Low visibility of closed bus stop signs create hazard for intending passengers who may not see closed stop sign.			Completed		02/22/12

Decision: Until 2010, TriMet had no standard for stop closure postings. After a review of available materials, we found a material that met our outdoor standards, recycling standards and ADA color/contrast standards. The protocol we use for stop closures is as follows: A pre-printed orange stop closure placard is placed at a stop facing the direction of the approaching bus. The orange color indicates that the stop is closed. The material is water proof, vandal resistant and allows supervisors to write the time of the closure on the face of the placard.

Routed for Action to:

Jeremy Ferguson - 02/02/12, Tommye Gilbreath - 02/02/12, Shirley Block - 02/03/12, Tommye Gilbreath - 02/03/12, Ben Baldwin - 02/06/12, Kimarie Webber - 02/10/12, Tommye Gilbreath - 02/15/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
371697	02/01/12	Pedestrians too close to curb/bus at current stop location.			Completed	Completed	04/20/12

Decision: People congregate on the sidewalk at the main entrance to Powell's Bookstore, some of these people stand close to the curb and sometimes with their backs to traffic. This is not uncommon throughout the system. The obligation is always on the operator to enter the stop at a safe speed that allows them to stop, if needed, to avoid a pedestrian collision.
This location is posted as "PLEASE KEEP CLEAR" by the City of Portland with a reference to the appropriate city code, but that hasn't discouraged congregating. We have contacted the City of Portland and shared this concern.

Routed for Action to:

Anna Garmon - 02/01/12, Shirley Block - 02/03/12, Shirley Block - 02/13/12, Anna Garmon - 02/16/12, Anna Garmon - 02/17/12, Anna Garmon - 03/02/12, Tommye Gilbreath - 03/13/12, Kerry Ayres-Palanuk - 03/16/12, Tommye Gilbreath - 03/26/12, Allen Morgan - 04/02/12, Young Park - 04/02/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
371700	02/01/12	Bus experiencing difficult turn on route.			Completed	Completed	02/17/12

Decision: I contacted Field Operations about this turn. They acknowledged that during peak hours the bus has to sit and wait to get into traffic but that time has been built into the schedule for this. If I have misunderstood the safety concern, please re-submit the RSA.

Routed for Action to:

Anna Garmon - 02/01/12, Shirley Block - 02/03/12, Tommye Gilbreath - 02/03/12, Kerry Ayres-Palanuk - 02/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
371929	02/03/12	There isn't enough room for buses to safely go up and down "G" Street at PCC Sylvania.		78-Beaverton/Lake Oswego	Completed		02/06/12

Decision: A representative of Bus Training and Safety went to the PCC campus and saw that there is parking available to the students of both side of the road. This does make the pathway narrow for buses, but is navigable. We rely on our professional Operators to work together through narrow pathways like this.

Routed for Action to:

Kimarie Webber - 02/03/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
372407	02/08/12	Relocate Sign - Safety Concern	772 - Burnside (West) & 4th NEAR SIDE / EAST	20-Burnside/Stark	Completed		07/23/12

Decision: The City of Portland has responded that the work order is done and the parking at this location has been removed.

Routed for Action to:

Tommye Gilbreath - 02/08/12, Kimarie Webber - 02/09/12, Jeremy Ferguson - 02/15/12, Ben Baldwin - 02/27/12, Kimarie Webber - 02/28/12, Kimarie Webber - 03/15/12, Kimarie Webber - 03/21/12, Tommye Gilbreath - 04/03/12, Ben Baldwin - 04/05/12, Ben Baldwin - 04/12/12, Kimarie Webber - 05/18/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/17/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
372480	02/08/12	Fall on tracks hazard.			Completed	Completed	09/14/12

Decision: 7/31/12 Policy and clean up info sent to employee in results memo (attached). Tunnel will be cleaned now that we have clear recommendations for doing so.

2/8/12 - Gathering information: MOW Mgmt. reviewing conditions and policy.

9/14/12: Rick Kindig noted that TM is in communication with our underwriters to develop a preventive maintenance program for our bridges and structures (this includes the tunnel). Consultants have put together a report that identifies in-house work as well as contracted work to be done and the creation of our maintenance program through MOW. Clean up of the tunnel is in progress.

Routed for Action to:

Anna Garmon - 02/08/12, Richard Kindig - 02/17/12, Richard Kindig - 03/09/12, Tommye Gilbreath - 04/05/12, Tommye Gilbreath - 05/03/12, Richard Kindig - 05/11/12, Anna Garmon - 05/18/12, Tommye Gilbreath - 05/23/12, Tommye Gilbreath - 06/06/12, Tommye Gilbreath - 06/14/12, Anna Garmon - 07/24/12, Richard Kindig - 07/26/12, Anna Garmon - 09/14/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
372589	02/09/12	New farebox light on coin side too bright causing a distraction and glare on windshield			Completed		03/08/12

Decision: The Safety Department reviewed this with the Bus Transportation Safety Committee, which is chaired and staffed by Bus Operators as well as members of other contributing departments. They indicated that they didn't really notice this as being an issue but conceded that it's possible that it could be a distraction. The Training Department conducted a survey of Operators driving during dark, early morning hours. This included Operators that drove the 1400, 1800, 2100, 2200, 2300, 2500, 2600, 2700 and 2800 series buses. Of that group, there was only one operator who felt that it was a problem. We also confirmed with Maintenance that this is the same light that has been used in fare boxes and is not a change.

In assessing any hazard, we base the risk on the potential consequences and the probability of occurrence. In this case, the risk is considered to be low and no changes will be made at this time.

Routed for Action to:

Kimarie Webber - 02/17/12, Tom Nielsen - 02/17/12, Allen Morgan - 02/27/12, Tom Nielsen - 02/29/12, Allen Morgan - 03/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
374140	02/21/12	Safety suggestion " Lights"			Completed		03/09/12

Decision: TriMet has recently purchased new buses from Gillig. The new pilot bus, arriving soon, is coming with front DINEX STAR 90 mm LED headlights with built in LED corning lights and programmable pedestrian chime to warn that a bus is turning.

Routed for Action to:

Tom Nielsen - 02/28/12, Tom Nielsen - 02/29/12, Kimarie Webber - 03/08/12, Kimarie Webber - 03/09/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
375499	03/05/12	Extremely large potholes in left turn lane on Clackamas TC property going into the Clackamas Mall TC.		71-60th Ave/122nd Ave	Completed		05/18/12

Decision: This lane has been closed and TriMet buses will not use it until it is repaired. The repair of the roadway is being discussed by Facilities Maintenance and Clackamas Town Center and is part of a larger project to repair the parking lot at Clackamas Town Center.

Routed for Action to:

Russell Bohanon - 03/05/12, Kimarie Webber - 03/09/12, Tommye Gilbreath - 03/13/12, Shirley Block - 03/23/12, Tommye Gilbreath - 03/23/12, Tommye Gilbreath - 04/02/12, Ben Baldwin - 04/05/12, Young Park - 04/16/12, Kimarie Webber - 05/18/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
376130	03/09/12	Bus Safety Stops causing hazardous driving behavior where cars speed around stopped bus on a blind curve creating near miss results and possible collision which could involve bus.		78-Beaverton/Lake Oswego	Completed		05/25/12

Decision: Two Road Supervisors and the two Safety Representatives went out and looked at the area; we believe that the safety stops should remain in place. Lesser Road is curvy and narrow, and presents a challenge when two large vehicles (such as buses) meet on the curve. The stops give the Bus Operator a chance to look into the curve, slow down and avoid sharing the space with another large vehicle. Please contact me on 962-4947 if you would like to discuss this.

Routed for Action to:

Tommye Gilbreath - 03/09/12, Kimarie Webber - 03/12/12, Kimarie Webber - 03/15/12, Allen Morgan - 03/28/12, Allen Morgan - 04/25/12, Ben Baldwin - 05/03/12, Shirley Block - 05/07/12, Shirley Block - 05/08/12, Kimarie Webber - 05/18/12, Ben Baldwin - 05/24/12, Tommye Gilbreath - 05/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
376234	03/12/12	Parkrose students running across 122nd to catch a ND Line 71. The stop has moved FS due to construction. Is it safe to move back?	6654 - 122nd & Shaver NEAR SIDE / NORTH	71-60th Ave/122nd Ave	Completed	Completed	06/07/12

Decision: I spoke with Ben Baldwin yesterday and shared my concerns about the students running across 122nd. Ben will move the stop.

Routed for Action to:

Kimarie Webber - 03/12/12, Tommye Gilbreath - 03/13/12, Ben Baldwin - 04/05/12, Ben Baldwin - 04/27/12, Shirley Block - 04/30/12, Shirley Block - 05/01/12, Tommye Gilbreath - 05/15/12, Ben Baldwin - 05/24/12, Tommye Gilbreath - 05/25/12, Tommye Gilbreath - 05/30/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
376251	03/12/12	Station Agents assigning illegal work hours. This causes fatigue in drivers and nearly impossible to trade on the extra board. New laws have been passed according to DOT.			Completed		03/14/12

Decision: Transit is exempt from this FMCSA regulation. This exemption can be found in FTA's "Transit Bus Safety Program, Task 2, Regulations and Oversight" Final Report, dated July 1, 2001.

Routed for Action to:

Kimarie Webber - 03/12/12, Tommye Gilbreath - 03/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
377635	03/23/12	@ the bend of the curve on 50th, coming off of Hawthorne, in order to not hit parked cars you have to go into uncoming traffic.		14-Hawthorne	Completed		05/25/12

Decision: The City of Portland has agreed to remove parking in this location.

Routed for Action to:

Tommye Gilbreath - 03/26/12, Allen Morgan - 03/28/12, Tommye Gilbreath - 03/29/12, Ben Baldwin - 04/05/12, Tommye Gilbreath - 05/15/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
377657	03/23/12	Stop ID 9600: 11th & Alder - Concerns for safety and legality of this stop since Street Car, Line 15 and Line 51 all stop there and there doesn't seem to be enough room.	9600 - 11th (Sw) & Alder NEAR SIDE / SOUTH	51-Vista	Completed		04/06/12

Decision: I spoke with Training about your concern. I was told that you can go into either the left lane or the middle lane when you make your turn. There is more than 200 feet from the intersection of 11th and Washington to the stop at Alder, so there is room to make the maneuver.

Routed for Action to:

Tommye Gilbreath - 03/26/12, Kimarie Webber - 04/04/12, Kimarie Webber - 04/05/12, Tommye Gilbreath - 04/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
377661	03/23/12	Stop ID 1615: Concerned with enough distance after executing turn from 21st onto Everett to immediately and safely service stop.	1615 - Everett & 21st FAR SIDE / EAST	17-Holgate/NW 21st	Completed		04/02/12

Decision: A representative from Bus Training and Safety went to the location to observe the turn. The turn is tight and the maneuver to the service stop is challenging, but can be done without blocking traffic. If you would like to work on this turn with the Training department, please contact Jana Flores.

Routed for Action to:

Tommye Gilbreath - 03/26/12, Allen Morgan - 03/28/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
377668	03/23/12	Stop ID 4024: No place for intending passengers to safely stand except on curb, or in dirt/mud. People wait in the street.	4024 - Morrison & 23rd OPPOSITE LANDMARK / WEST	15-Belmont/NW 23rd	Completed		05/25/12

Decision: The stop is being closed due to operator safety concerns.

Routed for Action to:

Tommye Gilbreath - 03/26/12, Ben Baldwin - 04/05/12, Tommye Gilbreath - 04/17/12, Ben Baldwin - 05/17/12, Tommye Gilbreath - 05/18/12, Ben Baldwin - 05/24/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
377678	03/23/12	Buses are having mirror strikes with signs sticking out into the roadway going into STC off of Barnes Rd.		20-Burnside/Stark	Completed		04/02/12

Decision: We reviewed the data from December 1, 2010 to present, and found only one mirror strike within a quarter mile radius of this area when the driver side mirror struck a fence. There have been no mirror strikes with signs at this location. If we have misunderstood the location, please re-submit the RSA, or send an e-mail to Tommye Gilbreath with the correction.

Routed for Action to:

Kimarie Webber - 03/27/12, Tommye Gilbreath - 03/29/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
377868	03/27/12	As the buses are crossing over the Steel Bridge NB onto Interstate and Wheeler the Bikes going SB DON'T STOP.			Completed		05/15/12

Decision: There are a lot of bikes in this area and they do not always comply with the rules of the road. I checked with the City of Portland and was told that there are improvements planned in the area, but no new bike improvements. I will pass this information on to TriMet Security and ask if they can conduct a mission in this area.

Routed for Action to:

Tommye Gilbreath - 03/28/12, Ben Baldwin - 04/17/12, Tommye Gilbreath - 04/17/12, Tommye Gilbreath - 05/15/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
378057	03/28/12	Other vehicles don't always cooperate with buses having turns requiring splitting of the lanes. Using YIELD lights while doing so is against the rules. Suggest expansion of YIELD lights in limited situations.		9-Powell/Broadway	Under Review	TriMet Pending	

Decision: This issue is on the agenda for TCRC in Feb. 2013.

Routed for Action to:

Allen Morgan - 03/29/12, Tommye Gilbreath - 03/29/12, Kimarie Webber - 04/02/12, Kimarie Webber - 04/04/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/06/12, Kimarie Webber - 09/06/12, Kimarie Webber - 09/27/12, Kimarie Webber - 10/23/12, Kimarie Webber - 12/21/12, Kimarie Webber - 02/19/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
378067	03/28/12	Need speed signage at transit centers.			Completed	Completed	05/17/12

Decision: Field Operations have reviewed this and agree with your concern. They are currently looking at each Transit Center and determining where signs are needed. The sign will then be installed.

Routed for Action to:

Anna Garmon - 03/28/12, Anna Garmon - 05/03/12, Tommye Gilbreath - 05/03/12, Hayden Talbot - 05/04/12, Anna Garmon - 05/10/12, Hayden Talbot - 05/11/12, Hayden Talbot - 05/15/12, Jeremy Ferguson - 05/22/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
378614	04/03/12	No fall protection in Ruby South Paint booth for repair work/ painting on top of LRV.			Completed	Completed	05/17/12

Decision: There is a need for fall protection in this location. I sent the information on to Elizabeth Papadopoulos and asked that it be included in next year's budget.

Routed for Action to:

Anna Garmon - 04/03/12, Tommye Gilbreath - 04/04/12, Tommye Gilbreath - 05/03/12, Tommye Gilbreath - 05/15/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
378637	04/04/12	Stop ID 4270 & 4271: Dangerous stop environment on Pacific Hwy. & Bull Mt. Rd.	4270 - Pacific Hwy & Bull Mtn OPPOSITE LANDMARK / NORTH	94-Sherwood/Pacific Hwy Express	Completed		09/27/12

Decision: Requests made to ODOT for improvements to this intersection based on Safety Review Observations.

Routed for Action to:

Kimarie Webber - 04/04/12, Tommye Gilbreath - 04/04/12, Tommye Gilbreath - 04/17/12, Tommye Gilbreath - 05/25/12, Tommye Gilbreath - 05/29/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/06/12, Ben Baldwin - 07/26/12, Kimarie Webber - 07/26/12, Kimarie Webber - 08/24/12, Kimarie Webber - 09/06/12, Stephen Feedback - 09/07/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
378647	04/04/12	Line 72: issues with Dispatch not enforcing SOP B501 concerning smoking, drugs, noxious, foul-smelling substances, open containers of alcohol, hitting bus for purposes of stopping, threats to vehicle or employees.		72-Killingsworth/82nd Ave	Completed		04/06/12

Decision: Anytime you see someone smoking on the bus, we want you to contact Dispatch and request a Supervisor. If Dispatch refuses to help, please send the incident date, time and location to Don Allison and to me. We will pull the audio from Dispatch, the video from the bus, confirm the incident and talk with Dispatch.

Routed for Action to:

Kimarie Webber - 04/04/12, Tommye Gilbreath - 04/04/12, Tommye Gilbreath - 04/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
379199	04/09/12	Overloaded bus term is undefined.	7923 - 82nd & #2204 OPPOSITE LANDMARK / SOUTH	72-Killingsworth/82nd Ave	Completed		07/06/12

Decision: Training and Safety have reviewed this issue and refer you back to SOP B406-Passing Up Customers, 2.0 Procedures:

1. You may pass another bus serving a stop if there are no intending customers.
2. You may pass up customers at a stop when your bus is loaded to capacity. This means people are standing from the yellow line at the front of the bus to the rear of the bus. You must notify dispatch in this case: press SERVICE, 2 - Pass-Up/Overload, and SEND.
3. You may pass a stop if you are running behind schedule and a follower serving the same route and destination is within sight of you. You must notify dispatch in case: press OutMSG, 8 – Skip Stopping, ENTER, and SEND.
4. You may pass up customers when instructed by dispatch or a supervisor.

It is true that definition of "loaded to capacity" is slightly vague in that no one can give you an actual number due to the variety of sizes for people, that you may also have people in wheelchairs, people with strollers, baggage, etc. For this reason, and to paraphrase the SOP, if the only place for passengers to stand is in front of the yellow line, then the bus is overloaded and you should follow the SOP. Operators must carefully enter and position their bus at service stops to avoid hazards, and when they open the doors, they should take verbal control of the movement of passengers on and off the bus.

Routed for Action to:

Tommye Gilbreath - 04/11/12, Tommye Gilbreath - 04/17/12, Tommye Gilbreath - 05/15/12, Tommye Gilbreath - 05/25/12, Tommye Gilbreath - 05/29/12, Allen Morgan - 07/02/12, Tommye Gilbreath - 07/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
379277	04/09/12	Dangerous turn from Harrison onto 6th Avenue		43-Taylor's Ferry Rd	Under Review		

Decision: Everyone agrees that this is a problem, but there are no agreements regarding a blanket solution. We are working with the city to try to resolve.

Routed for Action to:

Tommye Gilbreath - 04/10/12, Kerry Ayres-Palanuk - 04/12/12, Tommye Gilbreath - 04/17/12, Allen Morgan - 04/25/12, Tommye Gilbreath - 05/15/12, Tommye Gilbreath - 05/18/12, Kerry Ayres-Palanuk - 05/25/12, Kimarie Webber - 07/05/12, Kimarie Webber - 07/06/12, Tommye Gilbreath - 07/10/12, Kimarie Webber - 07/26/12, Russell Bohanon - 07/26/12, Russell Bohanon - 07/27/12, Kimarie Webber - 09/06/12, Allen Morgan - 09/24/12, Kimarie Webber - 09/27/12, Kimarie Webber - 10/23/12, Kimarie Webber - 12/21/12, Kimarie Webber - 02/01/13, Kimarie Webber - 02/19/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
379584	04/12/12	Buses leaving Beaverton TC have to pull to the left before the stop line in order to see the oncoming traffic. Causing conflicts to both inbound and outbound buses. There has already been incidents at this intersection.	9985 - Beaverton Tc & B10/52 AT LANDMARK / SOUTH	52-Farmington/185th	Completed		09/27/12

Decision: Lombard Blvd. in the City of Beaverton has the free-flow and is the primary movement. Buses exiting the TC must wait for clearance and yield to on-coming traffic. The stop bar is placed where it is to provide a clear zone for pedestrians crossing Lombard. It cannot be adjusted.

Bus operators must stop at the stop bar before exiting BTC, then if needed slowly and carefully move forward to gain line of sight on Lombard. Buses have been safely entering and exiting Beaverton Transit Center for more than 14 years. This problem can be solved by going slow, and then completing a full scan prior to moving.

Routed for Action to:

Tommye Gilbreath - 04/12/12, Elizabeth Papadopoulos - 04/17/12, Elizabeth Papadopoulos - 04/19/12, Tommye Gilbreath - 05/15/12, Tommye Gilbreath - 05/18/12, Young Park - 05/30/12, Tommye Gilbreath - 05/31/12, Allen Morgan - 07/02/12, Ben Baldwin - 07/02/12, Kimarie Webber - 07/06/12, Tommye Gilbreath - 07/10/12, Kimarie Webber - 07/26/12, Stephen Feedback - 08/01/12, Kimarie Webber - 09/06/12, Allen Morgan - 09/24/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
379585	04/12/12	New bioswales and pedestrian islands are a safety concern during snow and ice events.		4-Division/Fessenden	Completed		05/17/12

Decision: The city of Portland has and is continuing to install bioswales. Operators should approach them at a reduced speed and negotiate them safely, especially in poor weather/driving conditions. If you identify a location where a turn cannot be made because of a bioswale, please contact the Training Department; they can evaluate the location.

Routed for Action to:

Tommye Gilbreath - 04/12/12, Allen Morgan - 04/25/12, Ben Baldwin - 05/03/12, Tommye Gilbreath - 05/15/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
379771	04/13/12	Unsafe stop	327 - Beaverton- Hillsdale & #3600 OPPOSITE LANDMARK / WEST	54-Beaverton-Hillsdale Hwy	Completed		05/07/12

Decision: This stop is not ideal and is currently used by twelve people on a regular basis. If we close this stop, the option for the twelve people would be to use the next stop, which would require them to walk in the bikelane adjacent to traffic. There does not appear to be a good, alternate location for this stop. If you have any suggestions for an alternate location, please contact me or Allen Morgan.

Routed for Action to:

Kimarie Webber - 04/13/12, Tommye Gilbreath - 04/16/12, Ben Baldwin - 04/17/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
380097	04/17/12	Hazardous temporary stop for customers and customers in mobility devices.		77-Broadway/Halsey	Completed		05/07/12

Decision: This stop will be moved approximately 65 feet to the west. There is a concrete pad that can be used for passengers.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
380098	04/17/12	Dangerous intersection		77-Broadway/Halsey	Completed		05/07/12

Decision: The method you are using is the correct way to safely negotiate this intersection. Fall route changes will move buses off of this intersection.

Routed for Action to:

Kimarie Webber - 04/17/12, Tommye Gilbreath - 04/17/12, Allen Morgan - 04/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
380260	04/18/12	StopID: 4627 - Extremely hazardous to pull into traffic from service stop EB @ 26th and Powell. With students from Cleveland and high levels of traffic it's very dangerous.	4627 - Powell & 26th NEAR SIDE / EAST	9-Powell/Broadway	Completed		06/29/12

Decision: A search of the ACID database for past 12 years revealed no collisions reported at this location involving TriMet. However, we understand this stop is a difficult one. Operators must perform a full scan prior to leaving this service stop, and if their movement is delayed, rescan fully prior to moving. This may mean a delay in leaving the stop. Use the Yield Light and take the time needed to make the maneuver safely.

Routed for Action to:

Tommye Gilbreath - 04/18/12, Allen Morgan - 04/25/12, Ben Baldwin - 04/25/12, Tommye Gilbreath - 05/18/12, Tommye Gilbreath - 05/22/12, Ben Baldwin - 05/24/12, Tommye Gilbreath - 05/29/12, Allen Morgan - 06/21/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
380645	04/20/12	Cars turning onto one-way street from a red light on SW Washington by HTC creating collision hazard.		57-TV Hwy/Forest Grove	Completed	Completed	08/03/12

Decision: This issue was assessed on site by Field Operations and Safety, and reviewed by the Transit Change Review Committee members. It was determined that if a car is making a left turn on a red light, across the MAX tracks and in front of a bus, they are making a completely illegal maneuver. Safety and Field Operations staff did not personally observe this kind of undesirable behavior during their review. This does not mean that your experience or observations are in doubt or question. It simply means that we don't have enough evidence to help us determine the magnitude of the issue in order to justify a request to the city to upgrade their stop lights. In the meantime, the Field Operations staff will continue to monitor this location in the attempt to collect more information. They further stipulate that since you have line-of-sight when exiting the Hillsboro Transit Center, that you can help to mitigate the hazard by proceeding cautiously, perhaps even judiciously tapping your horn to alert drivers that you are exiting the transit center. If you have further issues in the future, ensure that you report this with date and time of day information so that we can correlate the necessary information to provide to the city to pursue further hazard mitigation options.

Routed for Action to:

Kimarie Webber - 04/20/12, Tommye Gilbreath - 06/26/12, Kimarie Webber - 07/05/12, Russell Bohanon - 07/12/12, Tommye Gilbreath - 07/12/12, Kimarie Webber - 07/26/12, Stephen Feedback - 07/26/12, Russell Bohanon - 07/31/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
382166	05/04/12	Add auto announcement stating, "Please remain seated..." Also add grip tape on floors and add signs encouraging passengers to remain seated until full stop.			Completed	Completed	05/18/12

Decision: This was taken to the Safety Committee on 5/17/12. They did not want to try and force passengers to remain seated; it would become an enforcement issue for the Operator and the committee felt it would be unsuccessful. Slips, trips and falls do sometimes occur while the bus is moving, but the Operator can reduce the risk. Smooth braking and acceleration are essential and the need to brake suddenly can almost always be avoided through the use of proper scanning skills.

The buses have non-slip floors which help but may not completely resolve the problem. Please submit a yellow card if you have a bus that seems to have a slippery floor problem.

Routed for Action to:

Anna Garmon - 05/04/12, Tommye Gilbreath - 05/15/12, Tommye Gilbreath - 05/17/12, Allen Morgan - 05/18/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
382867	05/11/12	Q-jump light doesn't have enough time at Barbur & Capital.		94-Sherwood/Pacific Hwy Express	Completed		05/25/12

Decision: A request has been sent by Field Operations to the City of Portland asking them to extend the time of the light.

Routed for Action to:

Shirley Block - 05/18/12, Tommye Gilbreath - 05/18/12, Shirley Block - 05/23/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
382868	05/11/12	Unsafe layover at city park	6169 - Washington & 9th NEAR SIDE / WEST	51-Vista	Completed		07/17/12

Decision: I checked the security history at this location and found two incidents reported between the years 2000 and 2012. I also walked the area and saw that this is a location where people linger. Please contact Dispatch anytime you have a concern, especially if someone is trying to board your bus. This information will help to decide whether or not to move the layover.

Routed for Action to:

Tommye Gilbreath - 05/15/12, Kerry Ayres-Palanuk - 05/25/12, Tommye Gilbreath - 05/29/12, Kerry Ayres-Palanuk - 05/30/12, Daniel Stokes - 06/05/12, Tommye Gilbreath - 06/21/12, Kerry Ayres-Palanuk - 07/04/12, Kimarie Webber - 07/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
383015	05/11/12	Knowing when to turn.		6-Martin Luther King Jr Blvd	Completed		05/18/12

Decision: It would be expensive to institute and maintain this suggestion. The solution is to review your route description prior to driving any given routes; all routes were reviewed in 2010 for safe and legal turns. Another option is to check with other operators about any turns you are not sure of before you drive a route. Extra board operators and station agents can be a good source of information.

Routed for Action to:

Tommye Gilbreath - 05/15/12, Allen Morgan - 05/18/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
383042	05/14/12	Springwater bike corridor safety stop request	7546 - 45th & Harney OPPOSITE LANDMARK / NORTH	75-Cesar Chavez/Lombard	Completed		05/25/12

Decision: Bus safety stops are placed only where absolutely needed because there is an increased risk of the bus being rear ended. A solution for operators at this location is to cover the brake, slow and complete a full scan as they approach the "Springwater bike corridor".

Routed for Action to:

Allen Morgan - 05/18/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
383046	05/14/12	Move Stop.		12-Barbur/Sandy Blvd	Completed		05/25/12

Decision: After receiving the information you provided, I asked Field Operations to evaluate this stop. Their finding was that there is approximately 380 feet to merge over to the left lane. They also found that trains are either coming into the platform and slowing to 20 mph, or leaving the platform slowly. In each situation, warning lights and bells will sound to give warning of their approach. Additionally, the line of sight was found to be adequate for buses to clear the tracks prior to crossing. This does not appear to be a hazardous situation at this time, however, please let us know of any other concerns you have as we appreciate your efforts in making TriMet safer for everyone.

Routed for Action to:

Shirley Block - 05/18/12, Tommye Gilbreath - 05/18/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
383519	05/16/12	Requests signage and/or better communication encouraging smokers to use established designated smoking area (10 ft away), so non-smokers don't have to breath smoke when entering the building.			Completed	Completed	06/07/12

Decision: I spoke with Shelly Lomax concerning this issue. She has asked Rock Scott to order signs and post them appropriately. Employees will be reminded to smoke only in smoking areas.

Routed for Action to:

Anna Garmon - 05/16/12, Tommye Gilbreath - 05/17/12, Tommye Gilbreath - 06/04/12, Jeremy Ferguson - 06/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
383808	05/18/12	There is a flashing yellow light at this intersection. Due to the large number of pedestrians and cross traffic there is a large potential for accidents.		17-Holgate/NW 21st	Completed		06/29/12

Decision: As the Pearl District has grown, signals have been added at several intersections. However, the stop controlled intersections between Burnside and Lovejoy have been retained to slow through traffic and create a safer, slower environment for pedestrians.

Operator should always proceed with caution, especially when high volumes of pedestrians are present.

Routed for Action to:

Tommye Gilbreath - 05/22/12, Tommye Gilbreath - 05/29/12, Ben Baldwin - 06/08/12, Tommye Gilbreath - 06/14/12, Ben Baldwin - 06/27/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
383809	05/18/12	There is a flashing yellow light at this intersection. Due to the large number of pedestrians and cross traffic there is a large potential for accidents.		17-Holgate/NW 21st	Completed		06/29/12

Decision: As the Pearl District has grown, signals have been added at several intersections. However, the stop controlled intersections between Burnside and Lovejoy have been retained to slow through traffic and create a safer, slower environment for pedestrians.

Operator should always proceed with caution, especially when high volumes of pedestrians are present.

Routed for Action to:

Tommye Gilbreath - 05/21/12, Kimarie Webber - 05/25/12, Tommye Gilbreath - 05/29/12, Tommye Gilbreath - 06/07/12, Ben Baldwin - 06/08/12, Tommye Gilbreath - 06/14/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
384434	05/25/12	Falling/breaking bus part has potential to injure public.			Completed	Completed	09/13/12

Decision: This issue was discussed at TCRC and recommendations were made. Teathering was discussed, but it was felt that repair is a better option. Work is also being coordinated with the manufacturer to address this issue. The final decision was that more frequent inspections would be performed rather than tethering.

Routed for Action to:

Anna Garmon - 05/25/12, Tommye Gilbreath - 05/31/12, Tom Nielsen - 06/04/12, Tommye Gilbreath - 06/26/12, Anna Garmon - 07/24/12, Anna Garmon - 07/31/12, Anna Garmon - 08/22/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
384536	05/25/12	The crosswalk on the south side of Burnside spans approximately 80 ft. Pedestrians frequently attempt to cross it's length with little or no time left on the countdown signal. This is very hazardous at night. If busses are going to continue using Broad		17-Holgate/NW 21st	Completed		06/08/12

Decision: The route (re-route) will stay on Broadway until construction on 6th between Couch and Davis is completed and then it will be moved. You are correct, at certain times of the day, this is very congested intersection with lots pedestrian traffic. As always at such intersections, the best procedure is to cover the brake and proceed slowly. If you are stopped at the crosswalk, complete a full scan prior to moving.

Routed for Action to:

Allen Morgan - 05/29/12, Tommye Gilbreath - 05/29/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
384538	05/25/12	Number of unsafe conditions at SW Harrison & 6th Ave.		17-Holgate/NW 21st	Completed		09/27/12

Decision: This is a duplicate RSA. Please refer to RSA #379277.

Routed for Action to:

Tommye Gilbreath - 05/29/12, Tommye Gilbreath - 06/21/12, Tommye Gilbreath - 06/26/12, Kerry Ayres-Palanuk - 07/04/12, Kimarie Webber - 07/31/12, Stephen Feedback - 08/13/12, Kimarie Webber - 09/06/12, Kimarie Webber - 09/27/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
384693	05/30/12	unsafe from Shelter being moved.		33-McLoughlin	Completed		06/08/12

Decision: The shelter was removed and bus stop was moved back to its original location to make way for PMLR construction. However, this bus stop will be permanently removed on Friday, 6/1/12, which is the end date of the two week posting period.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
384958	05/31/12	Signal light timing is crazy.		96-Tualatin/I-5	Completed		06/20/12

Decision: We've reviewed the signal timing plans and watched the operations of this signal in the field and it appears to be operating properly. The flashing yellow arrow will come up for a minimum of three seconds and a maximum of 12 seconds depending on the opposing through lane vehicle demand and a four second solid yellow arrow indication will always follow the flashing yellow arrow before turning to red.

If you see the light turn from a flashing yellow arrow to a red light without becoming a solid yellow arrow, please note the date and time and call me (962-4947) so I can pursue it with the City of Tualatin. I live in Tualatin and will also watch this signal for problems.

Routed for Action to:

Tommye Gilbreath - 05/31/12, Russell Bohanon - 06/05/12, Shirley Block - 06/08/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
385145	06/01/12	new trees were planted by customer prior to stop, and extent into line of sight at stop and also extend branches into stop area for bus. Is not good now but as trees get larger will continue to cause problems. bus can hit limbs now and it is difficult to	6617 - 122nd & Halsey NEAR SIDE / SOUTH	71-60th Ave/122nd Ave	Completed		07/05/12

Decision: We went out and viewed this location. We've asked for the middle tree to be trimmed and for the bus stop pole to be moved off of the pad. This would give you a little more room to maneuver and additional space for boarding/deboarding persons in mobility devices.

Routed for Action to:

Tommye Gilbreath - 06/01/12, Kimarie Webber - 06/15/12, Tommye Gilbreath - 06/18/12, Tommye Gilbreath - 06/21/12, Tommye Gilbreath - 06/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
385799	06/07/12	Construction work and equipment creating safety hazard on route.		17-Holgate/NW 21st	Completed		06/15/12

Decision: Bus Training has ridden a number of buses through this area since construction started. As long as the operators reduce their speed, sometimes to less than a walking speed, and follow the construction flaggers, they should be able to safely pass through the construction area. The key to safety is to slow and be ready to stop.

Routed for Action to:

Tommye Gilbreath - 06/09/12, Allen Morgan - 06/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
385859	06/08/12	New route during MAX construction brings visibility issue up at Milwaukie/Center left turn.		17-Holgate/NW 21st	Completed	Completed	07/24/12

Decision: A mirror will be installed at this corner. Installation should be completed by the end of July. 8/01/12 no mirror was necessary - after trimming bushes line of sight restored. We can still install a mirror at a later date if needed.

Routed for Action to:

Anna Garmon - 06/08/12, Russell Bohanon - 06/11/12, Anna Garmon - 06/21/12, Tommye Gilbreath - 06/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386226	06/12/12	Passengers trying to rush across the parking lot to get to Max, since there are not as many buses coming in at that time of the morning continuing to Max		31-King Rd	Completed		08/03/12

Decision: We did not have evidence to show that this required a formal safety review. Planning & Scheduling has indicated that this is an ongoing dialogue with Operators and Dan Marchand has agreed to meet with you to discuss this issues. He has indicated to us that through-routed customers would need to remain on the bus over to the garage, deboard per SOP, then reboard after the bus exits the garage. This may affect more customers than those that must now walk from the Theatre stop to the garage. There are trade-offs that Dan will discuss with you. He has indicated that this is an ongoing complaint, but that there are no plans at this time to change the route to accommodate this request.

Routed for Action to:

Tommye Gilbreath - 06/18/12, Tommye Gilbreath - 06/21/12, Kerry Ayres-Palanuk - 07/04/12, Kimarie Webber - 07/05/12, Tommye Gilbreath - 07/10/12, Daniel Marchand - 07/11/12, Kerry Ayres-Palanuk - 07/20/12, Daniel Marchand - 08/03/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386243	06/12/12	No restrooms available	1252 - Currin & Hwy 224 NEAR SIDE / SOUTH				06/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386536	06/14/12	There is temp bus stop sign (blue) posted on a pole in front of the McDonald's restaurant on Boones Fy Rd. The bus will have to be in the right turn lane only and it will be difficult to get the bus out to continue straight onto Boones Fy Rd. This is a ve		76-Beaverton/Tualatin	Completed		10/23/12

Routed for Action to:

Tommye Gilbreath - 06/18/12, Allen Morgan - 07/02/12, Tommye Gilbreath - 07/10/12, Russell Bohanon - 07/12/12, Ben Baldwin - 07/18/12, Shirley Block - 07/24/12, Kimarie Webber - 07/31/12, Kimarie Webber - 09/06/12, Stephen Feedback - 09/07/12, Kimarie Webber - 09/27/12, Kimarie Webber - 09/28/12, Russell Bohanon - 09/28/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386540	06/14/12	A large pothole adjoins the stop threatening potential damage to the bus and making it difficult to provide a stable platform for customers, especially those who have left their seats in anticipation of the Knott Street stop.	6800 - 15th & Knott NEAR SIDE / SOUTH	8-Jackson Park/NE 15th	Completed		06/29/12

Decision: A work order has been issued to repair the pot hole.

Routed for Action to:

Shirley Block - 06/18/12, Tommye Gilbreath - 06/18/12, Shirley Block - 06/21/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386542	06/14/12	The bus stop sign for that stop is currently leaning against a chain-link fence. A temporary bus-stop sign is posted on telephone pole about a hundred feet south of the permanent location but it is dated 5/28-6/1. Confusion regarding the applicable stop	6795 - 15th & Killingsworth NEAR SIDE / NORTH	8-Jackson Park/NE 15th	Completed		06/29/12

Decision: The temporary stop sign has been updated and there is a work order in place to repair the damaged one.

Routed for Action to:

Shirley Block - 06/18/12, Tommye Gilbreath - 06/18/12, Shirley Block - 06/21/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386627	06/15/12	Turning right on Milwaukie from Center there is a large tree to left that impedes visual of north bound traffic on Milwaukie		17-Holgate/NW 21st	Completed		07/17/12

Decision: A mirror will be installed on this corner. It is expected to be in place by the end of July.

Routed for Action to:

Shirley Block - 06/18/12, Tommye Gilbreath - 06/18/12, Shirley Block - 06/22/12, Tommye Gilbreath - 06/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
386925	06/19/12	Men's restroom health safety hazard	1026 - Center Ave & #12105 OPPOSITE LANDMARK / SOUTH	6-Martin Luther King Jr Blvd	Completed		10/23/12

Decision: Field Operations has reported that Operators can go into Denny's Restaurant and use the restroom.

Routed for Action to:

Tommye Gilbreath - 06/20/12, Shirley Block - 06/21/12, Tommye Gilbreath - 06/21/12, Tommye Gilbreath - 07/12/12, Kimarie Webber - 07/17/12, Shirley Block - 07/20/12, Kimarie Webber - 08/03/12, Shirley Block - 08/06/12, Kimarie Webber - 08/24/12, Russell Bohanon - 08/30/12, Shirley Block - 09/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
387018	06/20/12	Trash recepticles needed,			Completed		06/29/12

Decision: I contacted Capital Projects and learned that the garbage cans were not removed due to construction.

We had the contractor remove the garbage can at 17th and Center both east and west bound due to home garbage being dropped daily, including various furniture items being left there. Dumping home garbage in TriMet garbage cans has increased throughout the District, including on the platforms. The two cans you referred to were removed February 14, 2012 because of the home garbage. We do not plan to replace them at this time.

Routed for Action to:

Tommye Gilbreath - 06/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
387157	06/18/12	Center street right turn onto SE Milwaukie, limited line of sight on north bound traffic using SE Milwaukie.		17-Holgate/NW 21st	Completed	Completed	08/08/12

Decision: A mirror is being installed to assist Operators. It is expected to be installed by the end of July. 8/01/12 After tree trimming was complete, it was determined that the convex mirror was not necessary. It can be installed in the future if the need arises.

Routed for Action to:

Anna Garmon - 06/21/12, Tommye Gilbreath - 06/26/12, Mohsen Jalalipour - 07/18/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
388019	06/29/12	Difficult and unsafe to get out of Tualatin Park & Ride due to fast cars and slow accelerating buses.	7879 - Tualatin Park & Ride & Bay 2 AT LANDMARK / NORTH	76-Beaverton/Tualatin	Completed		10/23/12

Decision: Private development is continuing along this section of Boones Ferry and traffic patterns are still developing. This exit is primarily used by buses and does not meet warrants for a separate signal cycle. Additional development may include another signal downstream; which would provide some traffic gaps to assist exiting buses. We have communicated the need to the City, but can only await their action as development continues.

Routed for Action to:

Tommye Gilbreath - 07/02/12, Allen Morgan - 07/06/12, Kimarie Webber - 07/31/12, Stephen Feedback - 08/01/12, Kimarie Webber - 08/30/12, Ben Baldwin - 09/28/12, Young Park - 10/02/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
388029	06/29/12	No leader pick-up" or "Overcrowded Bus" or "Crush Load" whereas there are too many wheelchairs, walkers, baby strollers, dog strollers, canes, crutches, the blind, and Burrito Coolers for the Size of Bus assigned and scheduled time allowed. Passengers ar	8000 - 82nd & 82nd Ave Max Stn/I-84 AT LANDMARK / SOUTH	72-Killingsworth/82nd Ave	Completed		10/23/12

Decision: After review and analysis by the Scheduling and Planning Department, the average maximum load for the last three signups does not appear excessive. Based on what you are telling us, you can fill out a break period request form on TriNet's Service Planning and Scheduling page.

The Training Department agrees that this is the busiest and one of the most challenging lines in the system to drive and invite you to contact them at 503- 962-4854 if you would like a Trainer to ride and help provide feedback.

Routed for Action to:

Tommye Gilbreath - 07/02/12, Kerry Ayres-Palanuk - 07/04/12, Tommye Gilbreath - 07/12/12, Kimarie Webber - 07/31/12, Ken Zatarain - 08/03/12, Teresa Carroll - 08/06/12, Kimarie Webber - 08/24/12, Kimarie Webber - 09/06/12, Allen Morgan - 09/24/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
388033	06/29/12	There is no restroom at the end of the line. We are being told to use a restroom that is not in walking distance of the lay over. we are being told to stop the bus during the run with customers on it to use a restroom in the middle of a park.		30-Estacada	Completed	Completed	08/30/12

Decision: An agreement with a local gas station owner was recently signed. This information will appear on the route description and reroute sheet soon.

Routed for Action to:

Tommye Gilbreath - 07/02/12, Shirley Block - 07/03/12, Phillip Davis - 07/06/12, Kimarie Webber - 07/31/12, Anna Garmon - 08/08/12, Russell Bohanon - 08/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
388588	07/05/12	Merlo Garage: Hazardously positioned parking lot bumpers.			Completed	Completed	12/21/12

Decision: The parking lot bumpers in question have been removed.

Routed for Action to:

Tommye Gilbreath - 07/06/12, Kimarie Webber - 09/06/12, Kimarie Webber - 10/23/12, Kimarie Webber - 12/21/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
389047	07/10/12	Bicyclists getting off back of bus and jumping in front of bus without notifying operator.			Under Review	TriMet Pending	

Decision: Creative Services is creating a handout that operators can provide to bike riders to reinforce the message. Additionally, brochures are being created for an outreach campaign. All buses will have appropriate decals. Send update to operator.

Routed for Action to:

Tommye Gilbreath - 07/10/12, Kimarie Webber - 07/31/12, Shelly Lomax - 09/21/12, Kimarie Webber - 10/23/12, Kimarie Webber - 12/21/12, Kimarie Webber - 01/08/13, Kimarie Webber - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
389054	07/10/12	Stop ID 201: after servicing stop, must cross 3 busy lanes to make left turn at 19th	201 - Barbur & Evans NEAR SIDE / WEST	39-Lewis & Clark	Completed		07/17/12

Decision: This is a busy location, but a review of the ACID database for this location did not show any accidents at this location. There are one hundred and ninety-four weekly on/offers with 3 monthly lifts, so it would impact a few people to remove this stop.

I then measured the distance from the stop to the left turn lane and found that it is approximately 600 feet which is enough to make the maneuver.

I know that this location is challenging, but the best option is to wait for an opening and take the time you need to make the lane changes. If you would like to talk to one of the trainers about this maneuver, please contact Dion Graham at 962-7410.

Routed for Action to:
Kimarie Webber - 07/10/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
389264	07/11/12	Bus stop issue	7560 - 45th & 46th/Nehalem FAR SIDE / NORTH	75-Cesar Chavez/Lombard	Completed		10/23/12

Decision: A site visit was conducted by Safety and they spoke with other operators that drive this line about the stop. None of them had an issue with it being a hazard in their minds. While there is a very minimal incline here, there's not enough of one to be a hazard in the mud since it's unlikely to have mud when it rains due to the thick grass that is located where the rear of the bus unloads. At the front door of the bus, there is a landing that is level and has semi-gravel which spans about 2.5 yards in length and about one yard in depth. Both Safety and Capital Projects do not believe this location warrants a stop change at this time.

Routed for Action to:
Kimarie Webber - 07/17/12, Kimarie Webber - 07/25/12, Kimarie Webber - 09/27/12, Ben Baldwin - 09/28/12, Anna Garmon - 10/04/12, Ben Baldwin - 10/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
389934	07/17/12	SW 5th & Broadway: The cars on the right pull straight across SW Broadway to get in the right lane and with the buses turning to the lane as by law lots of near misses daily should be monitored by traffic police to enforce these unlawful lane changes.		9-Powell/Broadway	Completed		10/23/12

Decision: This was discussed with PBOT. They have a buffered bike lane restriping project in the works on 5th to Sheridan to Barbur that might influence some of this, however it is postponed until Spring 2013. The lanes will be reduced from 3 to 2, so weaving and lane changes will also be reduced. We will clarify the new striping where bus lane merges with regular traffic at that time.

Routed for Action to:
Kimarie Webber - 07/17/12, Kimarie Webber - 07/31/12, Stephen Feedback - 08/02/12, Kimarie Webber - 08/30/12, Kimarie Webber - 09/28/12, Ben Baldwin - 10/16/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
390177	07/18/12	Buses making contact with boulders at curb causing scrapes - possible damage.		19-Woodstock/Glisan	Completed	Completed	09/06/12

Decision: Attempts have been made to communicate with the City re: removal. Lead supervisors have been educating drivers in this area to position their buses prior to the turn so as not to come into contact with the boulders.

Routed for Action to:
Anna Garmon - 07/18/12, Anna Garmon - 07/20/12, Anna Garmon - 07/24/12, Russell Bohanon - 07/24/12, Anna Garmon - 08/01/12, Stephen Feedback - 08/02/12, Anna Garmon - 08/22/12, Russell Bohanon - 08/22/12, Anna Garmon - 08/29/12, Anna Garmon - 09/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
390192	07/19/12	Unsafe service stop/ lane changes.	9311 - Glisan & 3rd FAR SIDE / WEST	8-Jackson Park/NE 15th	Completed		08/24/12

Decision: As reviewed by the Training Department, and if we are understanding the location correctly, it appears that the stop is actually at NW Glisan and NW 3rd Ave. farside, not 4th as is indicated in the notes. When leaving the stop operators only have to change one lane to make the left onto 5th Ave. The distance measures 389 feet, so there is sufficient space to exit the stop and make the single lane change. As always, signal intensions, be patient and proceed cautiously.

Routed for Action to:

Kimarie Webber - 07/25/12, Allen Morgan - 08/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
390288	07/19/12	SW Jefferson & 19th Ave. Westbound - Traffic Light Problem		58-Canyon Rd	Completed		09/28/12

Decision: Based on the information you have provided, we are not seeing the issue because of location misinformation. Is the issue at SW Jefferson & 19th, or Jeld-Wen Field?

Routed for Action to:

Kimarie Webber - 07/25/12, Allen Morgan - 08/13/12, Kimarie Webber - 08/30/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
390623	07/23/12	STOPID 12903: This stop is unsafe to service cause when you turn can't get over without blocking both westbound lanes.I wrote up same situation on line 71central at Prescott and sandy and it got changed.	12903 - Sunnyside & 152nd FAR SIDE / WEST	156-Mather Rd	Completed		08/30/12

Decision: A Training Supervisor took a bus out to evaluate the turn and entry into the service stop. On the first attempt, they turned before the proper reference point, still had enough time to be in the proper lane completely, but serviced the stop about three feet from the curb. On the second try, the turn was made at the proper reference point where they stayed in lane completely and serviced stop within six inches of the curb. The third attempt, the trainer turned after the proper reference into bike lane. Too much time was spent traveling in the bike lane before servicing the stop.

Training's determination was that there was not a problem staying in the proper lane and servicing the stop if you set it up correctly. This turn and stop are almost the same as turning left onto S.E. Holgate from S.E. 17th.

If you continue to have problems, you can contact the Training Department for help in setting up this turn.

Routed for Action to:

Kimarie Webber - 07/25/12, Russell Bohanon - 07/26/12, Allen Morgan - 08/01/12, Shirley Block - 08/01/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
390861	07/24/12	Buses in tight turns causing oncoming traffic to back up. Need white stop line in oncoming lane so no backing up is necessary and bus can make turn safely.			Completed	Completed	10/24/12

Decision: Several staff within Training, Capital Projects, as well as Safety/Security reviewed these locations over an extended period of time. While it is acknowledged among all that these are tight turns, restriping is unfortunately not an option at this time. We will continue to monitor these locations.

Routed for Action to:

Anna Garmon - 07/24/12, Anna Garmon - 07/25/12, Russell Bohanon - 07/26/12, Shirley Block - 07/30/12, Shirley Block - 08/02/12, Anna Garmon - 08/07/12, Young Park - 08/10/12, Allen Morgan - 08/13/12, Stephen Feedback - 09/07/12, Anna Garmon - 09/12/12, Anna Garmon - 09/28/12, Michael Sheets - 10/02/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
391898	08/03/12	At night while coming back to Center garage it's very hard to see the road/curve as you come off powell onto 17th due to construction. At the 1st part of the curve they have put reflective tape to help guid you around but then it stops and it's all a gue			Completed		08/24/12

Decision: Your information has been passed on to the Contractor in charge of this area and they may or may not choose to act upon the request. As always, follow instructions and information posted on reroute sheets, the daily board, and other types of notices regarding slow orders due to construction, be patient and proceed cautiously.

Routed for Action to:

Kimarie Webber - 08/03/12, Russell Bohanon - 08/07/12, Shirley Block - 08/09/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
393763	08/21/12	StopID 894 & 895 - Both directions, the light duration is too short for a bus to get through the intersection safely.	894 - Hwy 26 On Ramp & Skyline FAR SIDE / EAST	58-Canyon Rd	Completed		10/23/12

Decision: Linda, we are unable to resolve the issue since you only told us that the problem occured in the a.m. A specific time of day is this necessary in order to review this since many interesctions have different signal phasing at different times of the day. If you wish us to follow through, it would be helpful to observe the signal when the problem is happening.

Routed for Action to:

Kimarie Webber - 08/21/12, Kimarie Webber - 09/28/12, Russell Bohanon - 09/28/12, Shirley Block - 10/12/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
393766	08/21/12	Pacific Hwy. & Main St. - Can't complete turn safely before light changes.		45-Garden Home	Completed		09/12/12

Decision: You had indicated that this was an issue on all days at all times of the day so we did not have a specific timeframe to observe. Field Operators went out to review this location and did not see an issue. The only time they observed a problem was when the bus was in line behind other vehicles, in which case, if the light transitioned, you would need to stop and wait for the next light. They did not observe other buses inability to negotiate the intersection before the light changed.

If you have any further information to help identify this as an observable safety issue, please don't hesitate to call.

Routed for Action to:

Kimarie Webber - 08/21/12, Russell Bohanon - 08/21/12, Russell Bohanon - 08/24/12, Kimarie Webber - 09/12/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
393768	08/21/12	Walnut & Pacific Hwy. - The light duration is too short at this intersection. Concern is for the bus to get through the intersection safely.		45-Garden Home	Completed		09/28/12

Decision: Field Operations staff visited this site and observed that it would be nice to add an additional few seconds to this light, but that it has been this way for a very long time. Our Capital Projects staff is interfacing with the appropriate municipality to make a request, however, they tell us that it isn't likely that the traffic engineers will do so. All we can do is ask and then it is out of our hands.

Routed for Action to:

Kimarie Webber - 08/21/12, Russell Bohanon - 08/21/12, Kimarie Webber - 08/24/12, Russell Bohanon - 08/24/12, Ben Baldwin - 08/31/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
393769	08/21/12	StopID 1026 Jantzen Beach Main Stop - Dangerous intending passenger, pedestrian crossing.	1026 - Center Ave & #12105 OPPOSITE LANDMARK / SOUTH	6-Martin Luther King Jr Blvd	Completed		09/12/12

Decision: I visited Stop ID #1026 on 07 Sept 2012. The area appears to be undergoing a number of improvements. The stop in question appears to have been recently improved with a new sidewalk and landing pad. The stop is immediately adjacent to a large parking lot that serves Sanford's Resturant. The serves as a mid-block stop as the "street" immediately to the south of the stop serves as an entry to the parking lots. Immediately to the north of the stop is the driveway apron to one of the parking lots. Across the street are several fast food resturants. There are no sidewalks, only planting strips.

There were several people waiting at the stop when I arrived. I also noticed several other individuals cross the street from the resturants to the bus stop. Foot traffic was principally through the planting strip.

The operator suggests that safety would be improved by the placement of a crosswalk. However, it is unclear where the crosswalk would be placed. As previously stated, the area across the street does not have any sidewalks, only driveway aprons. Additionally, the corner of the street entry to the south of the bus stop does not align with the driveway entry across the street. Sidewalks serve to direct people to cross within designated areas at an intersections, typically from one corner to another. Mid-block crossings are typically avoided as motorists do not expect them and are accompanied by supplemental devices to warn of the pedestrian crossing. However, this situation is unique as no safe refuge is available on the opposite side of the street. Safety will continue to monitor the area.

Routed for Action to:

Kimarie Webber - 09/06/12, Harry Saporta - 09/07/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
393949	08/22/12	Right turn safety concerns		24-Fremont	Under Review		

Routed for Action to:

Leonard Lamberth - 08/22/12, Kimarie Webber - 09/06/12, Kimarie Webber - 12/21/12, Stephen Feedback - 01/15/13, Kimarie Webber - 01/21/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
394845	08/30/12	Between BTC and Beaverton Central stations it looks like there is a pile of grease that is really close to the rail tracks. (see attached picture)			Completed		09/12/12

Decision: MOW staff visited the site and determined this was a track lube machine that got out of control. It has since been cleaned up and new mats were placed between the rails. Equipment is functioning as designed now and will be monitored for defects and/or breakage.

Routed for Action to:

Kimarie Webber - 08/30/12, Richard Kindig - 09/10/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
395116	09/04/12	ASA & CAD announcements need to be removed.		76-Beaverton/Tualatin	Completed	Completed	09/05/12

Decision: After review of this location, it was determined that this stop should not be removed and the references should remain in place. It is apparently missing for some reason. As such, ASA will continue to announce it for now. In the interim, until we resolve what will ultimately happen with this stop, operators can depress the pedal (that he would use to make his own audible announcement), which will suppress the ASA audio for this stop. If we do end up officially closing it, ASA will update.

Routed for Action to:

Anna Garmon - 09/04/12, Myleen Richardson - 09/04/12, Myleen Richardson - 09/05/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
395125	09/04/12	New railing encourages pedestrians to cross trackway in hazardous area.			Completed	Completed	09/28/12

Decision: The issue was presented at TCRC Sept 13th. Pictures were shown and the committee decided railings would remain but an additional temporary bike rack would extend from the railing that runs parallel to the platform up to the train berthing marker, to remove the area as an access-egress point to and from the platform. Also, warning signs will be placed at the railing returns and a work order has been submitted to have the signs placed.

Routed for Action to:

Anna Garmon - 09/04/12, Anna Garmon - 09/05/12, Richard Kindig - 09/10/12, Anna Garmon - 09/12/12, Anna Garmon - 09/13/12, Anna Garmon - 09/21/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
396649	09/13/12	Concerned about number of safe working hours.			Completed	Completed	09/28/12

Decision: The current policy needs revision. As we move the safety program forward, revisions will be proposed in order to come more in line with the FRA or FMCSA regulations. It will, require ATU cooperation as they significantly influenced the current policy.

Routed for Action to:

Anna Garmon - 09/13/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
397270	09/19/12	Stop ID 10697 - Multiple Operator concerns regarding no lights at Pier Park.	10697 - Pier Park & Layover/75	AT LANDMARK / EAST 75-Cesar Chavez/Lombard	Completed		09/28/12

Decision: Field Operations has spoken to several Operators and found that this seems to be an intermittent issue. We have requested a site visit by a late night area Supervisor to check the lights late at night. If necessary, they will check to see if the timer for the lights has been tampered with. If there is a persistent problem, the parks bureau will be notified.

Regarding the bushes; it was not determined to be a significant problem due to the fact that the brush near the front door is only 3 ft. high. Low enough that a person would have to lie on the ground to hide. It is not high enough to request trimming. The bushes next to the field near layover are very low to the ground, 1.5 ft. high. Again, not high enough to request trimming.

Routed for Action to:

Kimarie Webber - 09/19/12, Jay Jackson - 09/21/12, Shirley Block - 09/24/12, Russell Bohanon - 09/25/12, Shirley Block - 09/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
397279	09/19/12	The layover at the Safeway Store in St. Johns is extremely dark and poorly lit at night. It is unsafe to layover there and really scary especially for a female driver.			Completed		09/28/12

Decision: Field Operators visited this site and found the area to be no darker than an average street and observed that it is probably better lit than many streets. There are several street lights, as well as lights built into and built in awning where buses layover. There are also lights in the Safeway parking lot.

Routed for Action to:

Kimarie Webber - 09/19/12, Shirley Block - 09/19/12, Russell Bohanon - 09/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
397583	09/21/12	Stop ID 9958 - Extraordinarily large, deep, pothole where buses can get stuck and have had to be pulled out.	9958 - Millikan Way & Bay 1 - Line 62 (Wash Sq) AT LANDMARK / WEST	62-Murray Blvd	Completed		09/28/12

Decision: A work order has been submitted to fill in the pothole.

Routed for Action to:

Kimarie Webber - 09/21/12, Shirley Block - 09/24/12, Shirley Block - 09/25/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
398301	09/28/12	Operator feels Bus bridge route is hazardous.			Completed		10/23/12

Decision: Field Operations remembers this incident but are not familiar with the specifics of the Bus Bridge. They have looked at all of our current Bus Bridge maps and this is not a route we use. The normal route would be turning right off of 3rd onto Morrison. Our best guess is that this was an emergency bus bridge and for some reason the normal routing was blocked.

Routed for Action to:

Kimarie Webber - 09/28/12, Kimarie Webber - 10/02/12, Russell Bohanon - 10/02/12, Russell Bohanon - 10/03/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
398930	10/05/12	StopID 8194 - Gateway Transit Center: Many people loitering in the bus ingress/egress lanes to the bus bays, ignoring personal safety and requests to move, creating driving hazard for operators.	8194 - Gateway Tc & Bay 9 North/ Arrivals / NORTH	AT LANDMARK 19-Woodstock/Glisan	Completed		10/23/12

Decision: This issue is currently pending a grant, at which time the expectation is the fence off the Transit Center.

Routed for Action to:

Anna Garmon - 10/05/12, Kimarie Webber - 10/05/12, Russell Bohanon - 10/05/12, Anna Garmon - 10/10/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
398935	10/05/12	StopID 9188 - SW Langer & Sherwood Plaza: Concerns for this stop not providing a safe way for disembarking passengers and people in wheelchairs to easily cross the street.	9188 - Langer & Sherwood Plaza WEST	OPPOSITE LANDMARK / 94-Pacific Hwy/Sherwood	Completed	TriMet Pending	01/21/13

Decision: After Safety, Field Operations and Capital Projects Departments reviewed, they determined to move the stop nearside 30' in advance of the crossing, which will provide adequate sight distance for a vehicle passing a bus in the centerlane (provided they are travelling at 30 miles per hour or less) PBOT uses a 1' per mph distance when placing stop bars at marked crossings. Hopefully this will alleviate the concern.

Routed for Action to:

Kimarie Webber - 10/05/12, Russell Bohanon - 10/05/12, Russell Bohanon - 10/15/12, Kimarie Webber - 10/23/12, Kimarie Webber - 10/25/12, Michael Sheets - 10/25/12, Kimarie Webber - 12/21/12, Ben Baldwin - 01/18/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
399928	10/12/12	Air quality concerns			Completed	Completed	11/08/12

Decision: Carbon monoxide levels within safe range after being tested. Covers have been placed over sewer grates to eliminate intermittent odors. Monitoring will continue.

Routed for Action to:

Anna Garmon - 10/12/12, Anna Garmon - 10/16/12, Anna Garmon - 11/06/12, Anna Garmon - 11/07/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
400632	10/17/12	Repair light.		15-Belmont/NW 23rd	Completed	Completed	01/10/13

Decision: TriMet Field Operations staff followed up with the city and then went to the site to verify that the light is working. Field Operations reports that it is indeed working and this now closes out this issue.

Routed for Action to:

Anna Garmon - 10/17/12, Robert Seeley - 10/17/12, Shirley Block - 10/17/12, Kimarie Webber - 12/03/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
400648	10/17/12	Rear door trip hazard for particular buses.			Completed	Completed	11/30/12

Decision: All buses listed have been either repaired or are in the process of being repaired. We are currently going through the 2100 fleet and identifying what buses have a problem here. We will begin repairs ASAP however it will take a while to complete as there does appear to be several of the 65 buses in this fleet that need attention. Thanks for bringing it to our attention.

Routed for Action to:

Anna Garmon - 10/17/12, Robert Seeley - 10/22/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
400745	10/17/12	Bike rack safety concerns.			Completed	Completed	

Decision: All buses now have proper decals on rear door. Maintenance part of SIP is complete. Creative Services has updated the external web page re: bike use and have updated the bike brochure as well. They also created a printed handout for operators to give customers with bikes. The printed materials will be sent to TCRC in the next two weeks for approval.

Routed for Action to:

Anna Garmon - 10/17/12, Anna Garmon - 10/24/12, Jeffrey Owen - 11/05/12, Anna Garmon - 11/06/12, Anna Garmon - 11/28/12, Anna Garmon - 12/20/12, Anna Garmon - 12/28/12, Tom Nielsen - 12/31/12, Anna Garmon - 01/08/13, Tom Nielsen - 01/09/13, Tom Nielsen - 01/14/13, Anna Garmon - 01/15/13, Jeffrey Owen - 01/31/13, Anna Garmon - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
401904	10/25/12	Bike riders through stop creating hazard		52-Farmington/185th	Completed		02/19/13

Decision: TriMet staff met with the Vice Principle (Mr. Beoudrow) of Mountain Middle School and informed him of the problems encountered. It is this particular bus only. Later when school let out I met with the Vice Principle at the stop. He had never really looked at the situation. This is the EB stop, just prior to the school. This particular area is unique in that the area where the bus pulls into is to the right of the bike path. The kids want to walk straight down the path which aligns with the next block. Every student that attempted to walk straight was instructed by the Vice Principle to use the sidewalk in that area. The Vice Principle informed me that it will just be a matter of retraining the students. He will be there again on Tuesday and Wednesday. The Vice Principle also talked to the two crossing guards, and in addition will put it in their newsletter and talk to the students. He thanked me for informing them of the problem and is more than happy to work with us in resolving the issue.

Routed for Action to:

Kimarie Webber - 01/08/13, Kimarie Webber - 01/21/13, Shirley Block - 01/22/13, Shirley Block - 01/30/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
402015	10/26/12	StopID 6818 @ 16th & Multnomah - the narrowed street changes, parking, bike lanes have made this turn a safety concern.	6818 - 16th & Multnomah NEAR SIDE / SOUTH	8-Jackson Park/NE 15th	Completed		12/07/12

Decision: The City responded that they had heard of the issue from their maintenance crews. The City spoke with their maintenance crews who were installing wands. They will remove at least one of the wands (the one closest to the intersection and closest to the travel lane) right now. The Portland Flag is a 3'x5' decal that will be added to the pavement in the buffer zone. This will not impact buses that may encroach into this area. They will also be adjusting the stop bar in the left turn lanes along the project to provide more room for left turns from side streets.

Routed for Action to:

Allen Morgan - 10/26/12, Kimarie Webber - 10/26/12, Russell Bohanon - 10/30/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
403265	11/05/12	Cars running stop signs		78-Beaverton/Lake Oswego	Completed		01/10/13

Decision: Since this is Washington Square's responsibility, our Safety Department has communicated the issue with Washington Square Security. They have indicated that they would monitor the situation.

Routed for Action to:

Kimarie Webber - 12/21/12, Anna Garmon - 01/08/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
403667	11/08/12	Storing items on wheelwell area blocks operator's right side view causing potential hazard.			Completed	Completed	02/20/13

Decision: Allen Morgan brought SOP to TCRC and it was approved along with signage proposal. Decals are now being installed.

Routed for Action to:

Anna Garmon - 11/08/12, Russell Bohanon - 11/08/12, Allen Morgan - 11/15/12, Anna Garmon - 12/19/12, Anna Garmon - 12/20/12, Anna Garmon - 12/21/12, Allen Morgan - 01/15/13, Anna Garmon - 01/30/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
403674	11/08/12	People walking in train ROW to get to platform from new Beaverton Creek trail from Nike World Campus.	9819 - Beaverton Creek & Max Station AT LANDMARK / NORTH		Completed	Completed	01/30/13

Decision: A new fence will be installed with the new park.

Routed for Action to:

Anna Garmon - 11/08/12, Shirley Block - 11/08/12, Anna Garmon - 12/20/12, Anna Garmon - 01/30/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
403978	11/09/12	Microphone placement is uncomfortable and may block view of driver.			Completed	Completed	12/21/12

Decision: Allen states, "this issue has actually been previously addressed. All buses will soon be equipped with ASA which should greatly reduce the need to use the PA. Clips will be added where the microphone arm can be clipped out of the way and out of the line of sight to the mirror."

Routed for Action to:

Anna Garmon - 11/09/12, Allen Morgan - 12/21/12, Anna Garmon - 12/21/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
404436	11/13/12	Curb design appears to create difficult maneuver for buses.		4-Division/Fessenden	Completed	Completed	02/01/13

Decision: After reviewing with field operations, we've decided to retain the signs. We retain operational and stop location flexibility. Operators who choose to use the right turn lane will need to merge left into the receiving lane. If traffic is backed up, Operator will need to wait.

Routed for Action to:

Anna Garmon - 11/13/12, Russell Bohanon - 11/15/12, Kimarie Webber - 12/07/12, Ben Baldwin - 12/21/12, Kimarie Webber - 01/21/13, Ben Baldwin - 01/23/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
404459	11/13/12	Stop is a concern for various reasons and additional pavement, crosswalk lighting, or stop moved would help make it safer.		94-Pacific Hwy/Sherwood	Completed	TriMet Pending	12/07/12

Decision: A work order to move the stop and install a concrete pad has been submitted. Due to the weather, it may take some time for pad installation but this is in process.

Routed for Action to:

Anna Garmon - 11/13/12, Russell Bohanon - 11/15/12, Russell Bohanon - 11/20/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
404528	11/14/12	Mirrors on left of bus block driver's view.			Completed	TriMet Pending	03/01/13

Decision: The next order of buses does have the convex mirror located on the bottom road side external mirror. The replacement mirrors for the current 3000 series buses have been ordered. ETA about 6 - 8 weeks.

Routed for Action to:

Anna Garmon - 11/14/12, Kimarie Webber - 01/08/13, Allen Morgan - 01/15/13, Kimarie Webber - 02/01/13, Kimarie Webber - 02/19/13, Tom Nielsen - 02/20/13, Gregory Haley - 02/28/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
404981	11/16/12	Please do not pull buses from busy lines during peak hours to fill in during bus bridges.		57-TV Hwy/Forest Grove	Completed	Completed	11/16/12

Decision: Driver's comments were passed along to both Dispatch and Field Operations for their consideration.

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
406496	12/03/12	3000 Series Bus Issues			Completed	TriMet Pending	

Routed for Action to:

Kimarie Webber - 12/03/12, Allen Morgan - 12/11/12, Anna Garmon - 12/12/12, Michael Sheets - 12/12/12, Stephen Feedback - 12/21/12, Kimarie Webber - 01/08/13, Allen Morgan - 01/15/13, Kimarie Webber - 02/01/13, Kimarie Webber - 02/19/13, Gregory Haley - 02/28/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
406516	12/03/12	STOP ID 4292 @ SW Pacific Hwy. & Hazelbrook - Very dark stop, fast moving vehicles, no crosswalk, concern for deboarding passengers trying to cross the street.	4292 - Pacific Hwy & Hazelbrook OPPOSITE LANDMARK / WEST	94-Pacific Hwy/Sherwood	Completed	TriMet Pending	12/07/12

Decision: A workorder has been submitted to move the stop and put in a concrete pad. Due to weather, it may take some time for the concrete pad.

Routed for Action to:

Kimarie Webber - 12/03/12, Russell Bohanon - 12/03/12, Shirley Block - 12/06/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
408227	12/14/12	STOPID 10445: Low branch at right side mirror level on Dosch Rd. just before bus stop intersection at Patton Rd. Concerning because it can knock off or damage a mirror if the bus doesn't cross the center line to avoid it.	10445 - Dosch & Patton FAR SIDE / SOUTH	51-Vista	Completed		02/19/13

Decision: A request has been re-submitted to the City Forestry Division to address and we hope that they will address the issue in a timely fashion.

Routed for Action to:

Kimarie Webber - 12/14/12, Russell Bohanon - 12/18/12, Shirley Block - 01/03/13, Kimarie Webber - 01/16/13, Shirley Block - 01/18/13, Russell Bohanon - 01/25/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
408508	12/18/12	STOP ID 9985 at BTC: All bus bays need to be re-stripped. Buses are not pulling up far enough and are having to back up over pedestrian crosswalk.	9985 - Beaverton Tc & B10/52 AT LANDMARK / SOUTH	52-Farmington/185th	Completed	TriMet Pending	01/08/13

Decision: This may take a little time while waiting for dry and temperate days, but a workorder has been submitted to have all the bays on the north end of Beaverton TC restriped. Hopefully this will alleviate the problem.

Routed for Action to:

Kimarie Webber - 12/18/12, Russell Bohanon - 12/18/12, Russell Bohanon - 12/26/12

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
408992	12/21/12	Concerns regarding possible lack of adherence to SOP 801 relating to confined spaces (signal vault).			Completed	Completed	02/28/13

Decision: See "Documents" tab for details. (801 no longer in use, confined space entry program on TriNet is posted, training and quick guide to be developed/conducted)

Routed for Action to:

Anna Garmon - 12/21/12, Anna Garmon - 01/02/13, Anna Garmon - 01/09/13, Anna Garmon - 01/30/13, Anna Garmon - 02/14/13, Anna Garmon - 02/22/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
408997	12/21/12	Concerns re: possible violation of Rail Operation Book Rule # G. 11.1 section C,D,E. as work was done by the appointed lookout while with trainees.			Completed	Completed	01/30/13

Decision: See attached result memo to employee under documents tab.

Routed for Action to:

Anna Garmon - 12/21/12, Anna Garmon - 01/02/13, Anna Garmon - 01/10/13, Craig Black - 01/15/13, Anna Garmon - 01/30/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
409989	01/04/13	STOPID 6133: Wash Sq. Rd. - Concerns about bus stop lighting and landing area not being level.	6133 - Washington Square Rd & #9050 OPPOSITE LANDMARK / SOUTH	45-Garden Home	Completed	Completed	01/21/13

Decision: After review a workorder has been submitted to abandon this stop.

Routed for Action to:

Anna Garmon - 01/04/13, Russell Bohanon - 01/08/13, Russell Bohanon - 01/11/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
409990	01/04/13	Concerns over traffic light change speed vs. bus turn speed requirements in SOP			Completed		02/19/13

Decision: Per the Training Department, the Operator is commended for their diligence. However, the law states that if we enter an intersection on the green, and the far side of the intersection is clear enough to us to proceed completely through (clearing the far side crosswalk), then we may legally finish on a red. This most often happens when waiting for a gap in traffic to turn left and the light turns yellow then red. In such cases we are allowed to legally complete the turn as long as we entered on a green and the far side was clear. Continue to scan and proceed with caution.

Routed for Action to:

Anna Garmon - 01/04/13, Allen Morgan - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
410179	01/08/13	STOPID 9650: Fisheye mirror at Wash. Sq. TC is askew.	9650 - Washington Sqr Tc & Bay 3 AT LANDMARK / NORTH	45-Garden Home	Completed		01/08/13

Decision: This appears to be a repeat issue at Washington Sq. where the bolts had been previously tightened. This may be an issue with vandals. A work crew will stop by there on Wednesday, January 9, 2013 and readjust the mirror.

Routed for Action to:

Emma Perry - 01/08/13, Kimarie Webber - 01/08/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
411151	01/16/13	Ramp design on the 300 series bus does not work well in the field.			Completed		02/19/13

Decision: Ramp slopes have been measured and tested. The slope of the ramps on New Flyer low floor buses is 1 to 4 and 1 to 6 on 3000 series Gilligs buses when deployed to ground level. This means that the slope on 3000 series buses is actually less, or more gradual than that of previous low floor buses. To achieve a more gradual slope, the inner part of the ramp does lower slightly as the ramp deploys. It may take customers a while to get used to this change. Additionally, it appears that it is the lip on the ramp where customers are having the most issues. The Ramp vendor has created a cap to place on this lip which will force customers to make a wider turn around the lip into the actual bus itself. We believe this will resolve customer concerns. The Training Dept. is also addressing with operators, the appropriate times/places to kneel the bus when deploying the ramp. Hopefully, in working together, we can mitigate the ramp issues.

Routed for Action to:

Kimarie Webber - 01/16/13, Allen Morgan - 01/22/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
411152	01/16/13	3000 Series bus doors problematic.			Completed		01/21/13

Decision: Operators should be writing up defect reports regarding issues with the buses. In looking at operator complaints regarding the 3000 series, under door issues, there are just as many complaints regarding slow, sticking or interlock issues, as concerns for fast doors. There is always a significant "break in" period for new buses. This issue has been discussed with the Maintenance Department, and they request that you please send them a defect report. This way, since this issue doesn't appear to be global, they can look at the issues specifically on a bus-by-bus basis.

Routed for Action to:

Gregory Haley - 01/16/13, Kimarie Webber - 01/16/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
411156	01/16/13	3000 series bus seat has a ridge that presses on back and is causing pain.			Completed		02/19/13

Decision: To date, you are the only operator that has formalized a complaint about the seat. Training Department staff checked out the seat and did not find this to be an issue for them. They suggest that you try different air pressure setting on the "Upper", "Middle", and "Lower" lumbar back support cushions, or that you use a full seat cushion. If you are having problems adjusting the seat, please contact your garage Trainer for help.

Routed for Action to:

Kimarie Webber - 01/16/13, Allen Morgan - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
411519	01/21/13	Stop ID: 5361, Hwy. 30 & NW 56th on railrod track side of the hwy. - Concern for people who have to cross this busy hwy.	5361 - St Helens & 56th OPPOSITE LANDMARK / NORTH	16-Front Ave/St Helens Rd	Under Review		

Routed for Action to:

Kimarie Webber - 01/21/13, Russell Bohanon - 01/22/13, Russell Bohanon - 01/24/13, Kimarie Webber - 01/28/13, Michelle Wyffels - 02/01/13, Ben Baldwin - 02/12/13, Kimarie Webber - 02/19/13, Stephen Feeback - 02/25/13, Anna Garmon - 02/27/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
411524	01/21/13	All stops on Multnomah Street - planters causing pinch hazards.		8-Jackson Park/NE 15th	Completed		02/19/13

Decision: This issue was reviewed by both Safety and Field Operations Departments. They observed the area separately and on different days and times. Neither department agreed with your assessment regarding pinch points or that there would be issues at this location during snow and ice. At the time that they observed, they did not see any clearance issues with delivery trucks. However, should you encounter a delivery truck that is double parked, follow procedure and notify dispatch for further instructions. Be advised that Field Operations and Safety are continuing to monitor this area for any further changes to configuration and are tracking any further concerns.

Routed for Action to:

Kimarie Webber - 01/21/13, Shirley Block - 01/22/13, Russell Bohanon - 01/24/13, Kimarie Webber - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
411525	01/21/13	STOP ID 641 - 30th & Broadway. Unsafe stop due to cars backing out of Broadway Motors lot.	641 - Broadway & 30th NEAR SIDE / WEST	77-Broadway/Halsey	Completed		02/19/13

Decision: This bus service stop has a total of 347 on/offers per week and 34 lifts per month. In observing the issue at the Broadway motors parking, it appears that Broadway Motors itself is trying to address the issues of their customers backing out of their parking onto N.E. Broadway St. since parked cars have been observed facing out toward N.E. Broadway St. No will not be taking any action at this time, but we will continue to observe this location.

Routed for Action to:

Kimarie Webber - 01/21/13, Russell Bohanon - 01/22/13, Shirley Block - 01/24/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
412770	01/30/13	Flashes of light from photo studio on corner of intersection is interfering with operators' view and safe movement of bus.		70-12th/NE 33rd Ave	Completed	Completed	02/14/13

Decision: Thank you for providing us with your comments about the distraction Operator 6529 seemed to have been experiencing. Field Operations Supervisor Jim Waddington went to the location to investigate and determined that nothing was occurring here that would seem to create a hazard to our drivers or impair their ability to safely operate their vehicle beyond what is normally expected.

Routed for Action to:

Anna Garmon - 01/30/13, Russell Bohanon - 01/31/13, James Waddington - 02/01/13, Shirley Block - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
412924	02/01/13	STOPID 4543 WB across from Powell Garage: Temporary stop location not safe and it slated to be there for a year.	4543 - Powell & Powell Grg Dr (Fs 99th) WEST	9-Powell Blvd	Completed	TriMet Pending	02/19/13

Decision: A notice was posted for Operators: The westbound Line 9 stop across from the garage moved about two blocks east in mid-January due to a combination of an emergency and planned construction, both involving the water bureau. The stop relocation is expected to last about two years, until 2015.

Through media releases, service alerts and other channels, TriMet has informed the public of this change. A special effort has been made to reach riders of the 11 westbound trips that are not coming from Gresham. These customers need to board at Powell and 92nd, since buses that are coming directly from the garage can't serve Powell and 99th.

This stop is heavily used by Powell operators, who would benefit from a shelter and/or a mud-free path to the temporary location. TriMet staff are working with the adjacent property owner and the City of Portland to determine if these amenities are possible. The latest reports are that it's unlikely that a shelter can be installed at the temp stop without breaking the rules for pedestrian access. TriMet staff are looking into improvements and when there are further developments, staff will provide updates to all concerned.

Routed for Action to:

Kimarie Webber - 02/01/13, Shirley Block - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
412925	02/01/13	STOPID 4709 WB Powell at 92nd Ave. - There is no shelter now that they have closed the original stop which they relocated 400 feet East into a mud pit. There is no gravel, shelter (rains 9 months of the year) and Operators must stand next to the street	4709 - Powell & 92nd FAR SIDE / WEST	9-Powell Blvd	Completed	TriMet Pending	02/19/13

Decision: A notice was posted for Operators: The westbound Line 9 stop across from the garage moved about two blocks east in mid-January due to a combination of an emergency and planned construction, both involving the water bureau. The stop relocation is expected to last about two years, until 2015.

Through media releases, service alerts and other channels, TriMet has informed the public of this change. A special effort has been made to reach riders of the 11 westbound trips that are not coming from Gresham. These customers need to board at Powell and 92nd, since buses that are coming directly from the garage can't serve Powell and 99th.

This stop is heavily used by Powell operators, who would benefit from a shelter and/or a mud-free path to the temporary location. TriMet staff are working with the adjacent property owner and the City of Portland to determine if these amenities are possible. The latest reports are that it's unlikely that a shelter can be installed at the temp stop without breaking the rules for pedestrian access. TriMet staff are looking into improvements and when there are further developments, staff will provide updates to all concerned.

Routed for Action to:

Kimarie Webber - 02/01/13, Shirley Block - 02/04/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
412941	02/01/13	Concern re: customers' unsafe behavior after operator allows them to deboard in a place operator considers safe.			Completed	Completed	02/22/13

Decision: It is unfortunate, however, that we are not able to fully control pedestrian behaviors after they deboard. People can be unpredictable and our job requires us to exercise good judgment when determining if a location is safe or not. Additionally, if we removed the practice of providing night stops, this would create a large policy issue. Operators should judge the location and attempt to deboard in a place that they feel is not only safe for the pedestrian, but also for the bus driver. This may result in the driver letting someone off at a location the driver chooses instead of where the passenger chooses. For instance, if a bus is turning right at a corner and the rider asked to be let off at the corner, the driver can agree to let them off after the bus has completed the turn thus eliminating the risk that the rider might walk out in front of the bus as it makes its turn. This is just one example, but hopefully gives the general idea.

Routed for Action to:

Anna Garmon - 02/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
413689	02/08/13	All buses need a porch light above rear door of buses. The lower curb lights work great, but we need a porch light to see people at night, and so consider this a big safety issue.			Under Review		

Decision: It is too late to have a porch light included on the current order, but the next order of 3000 buses will have the porch light.

Routed for Action to:

Kimarie Webber - 02/19/13, Kimarie Webber - 02/22/13, Gregory Haley - 02/28/13, Kimarie Webber - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414002	02/12/13	Construction Jeopardizing Safety		54-Beaverton-Hillsdale Hwy	Completed		02/19/13

Decision: Field Operations Staff informed us that there was a reroute posted, effective 1/14/13:

Item #120 Eff 1/14/13 – 2/23/13 or UFN (end date contingent upon weather) All hours all days. Due to construction at Naito & Harrison you are rerouted as follows:
 Inbound: Regular route to Naito & Harrison. Then C. Naito, L. Clay, L. 1st, R. Harrison and regular route. No stops missed.
 Outbound: Regular route.

Please see the reroute posted on reroute sheet on 01.14.13.

Routed for Action to:
 Kimarie Webber - 02/12/13, Shirley Block - 02/19/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414040	02/12/13	Traffic light at 6th and Columbia eastbound changes erratically, out of sync with the light at Broadway and Columbia.(see notes description)		58-Canyon Rd	Under Review		

Routed for Action to:
 Kimarie Webber - 02/12/13, Kimarie Webber - 02/19/13, Shirley Block - 02/19/13, Shirley Block - 02/22/13, Anna Garmon - 02/28/13, Kimarie Webber - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414942	02/20/13	Operator getting sick after driving 1400, 1600, 2100 and low floor series buses. Feels that the ventilation system, driving with defroster on, is at fault.			Under Review		

Routed for Action to:
 Kimarie Webber - 02/20/13, Robert Seeley - 02/20/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414954	02/20/13	STOPID 7765: SW 6th & Jefferson - Tree's branches are too long need to be trimmed, they are scratching the side of the buses.	7765 - 6th & Jefferson NEAR SIDE / NORTH	19-Woodstock/Glisan	Under Review		

Routed for Action to:
 Kimarie Webber - 02/20/13, Shirley Block - 02/22/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414956	02/20/13	STOPID 7967: 82nd & Fremont - Tree branches are grown beyond the curb into the street and they are now effecting the "pole to back door length" causing operators to stop away from the stop to avoid trapping the back door.	7967 - 82nd & Fremont NEAR SIDE / NORTH	72-Killingsworth/82nd Ave	Completed		

Routed for Action to:
 Kimarie Webber - 02/20/13, Shirley Block - 02/22/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414960	02/20/13	STOPID 8025: 82nd & Prescott - The roadway has become very "Wavy" as the blacktop has bunched up and potholes are spreading. Bus bottoms out upon approach to service the stop.	8025 - 82nd & Prescott FAR SIDE / SOUTH	72-Killingsworth/82nd Ave	Under Review		

Routed for Action to:
Kimarie Webber - 02/20/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
414967	02/20/13	NE 133rd & Shaver (left) - Not a service stop, but along the route there is a tree that is blocking vision. When the leaves come in, it will be even worse.		22-Parkrose	Under Review		

Routed for Action to:
Kimarie Webber - 02/20/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
416014	03/01/13	StopID 8208, Lake Oswego TC - Tree branches too long and could cause damage to bus. Please trim.	8208 - Lake Oswego Tc & Bay 3 (4th Ns Driveway) AT LANDMARK / SOUTH	36-South Shore	Under Review		

Routed for Action to:
Kimarie Webber - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
416017	03/01/13	Add "Yield to the Bus, State Law" signage on all buses.			Under Review		

Routed for Action to:
Kimarie Webber - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
416021	03/01/13	StopID 11015 - Airport Way & Riverside Parkway - This bus stop is on a concrete island. When opening the rear door, it opens onto the turn lane. Concerns for passenger safety. Suggest the bus stop be moved to the far side of the intersection.	11015 - Airport Way & Riverside NEAR SIDE / WEST	87-Airport Way/181st	Under Review		

Routed for Action to:
Kimarie Webber - 03/01/13

RSA#	Reported	Safety Concern	Location	Route	Assessment Status	Follow Up Status	Completed
416025	03/01/13	StopID 8761 - Oregon City Transit Center - the first bathroom on the right, after you walk in the door has a paper towel holder located on the wall in front of the toilet. I have hit my head twice now when standing up. The second time I hit it so hard	8761 - Oregon City Tc & Bay 6 AT LANDMARK / SOUTH	33-McLoughlin	Under Review		

Routed for Action to:
Kimarie Webber - 03/01/13